

BETA



GOV.UK VERIFY

Economics of Identity

7 December 2015

@janethughes



GOV.UK VERIFY

BETA

**GOV.UK Verify is the new way to
protect users from identity theft**

how it works

progress update

our market-based approach

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our market-based approach

Verify once, access many services

Self assessment tax return (HMRC)

View your driving licence (DVLA)

PAYE for employees: company car (HMRC)

Claim a tax refund (HMRC)

Claim for redundancy payment (BIS)

Rural payments (Defra)

Claim Universal Credit (DWP)

Help friends & family (HMRC)

20 more services to join in the next year

A growing range
of government
services are using
GOV.UK Verify



[Home](#) > [Working, jobs and pensions](#) > [Redundancies, dismissals and disciplinarys](#)

Claim for redundancy and monies owed

You can claim money (eg redundancy pay, wages you're owed, holiday pay) if you've lost your job because your employer has been made insolvent.

Use this service if:

- you've been made redundant because [your employer is insolvent](#)
- you have a case reference number (you get this from the insolvency practitioner)
- you have your National Insurance number
- you have an email address
- you're a national of the UK, the [European Economic Area](#) or you're a Commonwealth citizen with permission to work in the UK

[Start now >](#)

Before you start

The following may help you with your claim:

Redundancies, dismissals and disciplinarys

[Your rights if your employer is insolvent](#)

[More](#)

Elsewhere on GOV.UK

[Claim for loss of notice](#)

BETA This is a new service - your [feedback](#) will help us improve it

Verifying your identity

We need to verify your identity before we can make a payment.

You'll receive your payment faster if you verify your identity with GOV.UK Verify and you can also resume a claim you have already started.

To use GOV.UK Verify you'll need a UK passport, photocard driving license or bank statement.

- I agree to the Redundancy Payments Service using my name, address and date of birth provided by GOV.UK Verify

GOV.UK Verify >

Other ways to claim

You can use this service without using GOV.UK Verify.

Your payment will take longer to arrive as additional checking will be required. You will not be able to return to a claim you started earlier.

[Continue without verifying](#)

BETA This is a trial service. Your [feedback](#) will help us to improve it.

How it works



GOV.UK VERIFY

A certified company will verify your identity. They've all met security standards set by government.



There's no charge for this service.

[Next](#)

▶ [How companies can verify identities](#)

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Certified companies use information from different identity documents to verify you.

Do you have these documents with you?

1. UK photocard driving licence
(excluding Northern Ireland) Yes No

2. UK passport Yes No

3. Passport from another country Yes No

I don't have any of these documents with me

Please note: you cannot use documents that are out of date.

[Continue](#)

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Do you have a mobile phone or tablet?

Yes No

Can you install apps on your device?

Yes
 No
 I don't know

Continue

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Choose a company

- [Why there's a choice of companies](#)

Based on your answers, 2 companies can verify you now:



[About Digidentity](#)

Choose Digidentity



[About Post Office](#)

Choose Post Office

Based on your answers, these companies can **not** verify you now:



[About Verizon](#)

[Choose Verizon](#)



[About Experian](#)

[Choose Experian](#)



Register

To become GOV.UK verified you will need to provide some information (and possibly answer some questions) so that we can securely verify who you are.

The first step is to create an Identity Account. Once you have been verified this account can be used to immediately access other government services wherever you see the GOV.UK logo.

How long will it take and what will I need to do?

Please fill in the details below, you will use these to login to your account.

Your Email Address

Username

Create Password

Confirm Password

I agree to the Experian [Privacy Policy](#) and [Terms and Conditions](#) 

Continue

Cancel

Already registered? [Login](#)

5 elements:

A - there is identity evidence

B - the evidence is valid and / or genuine

C - the identity belongs to this person

D - the identity isn't fraudulent

E - the identity has been active over time

BETA This is a trial service.

DVLA is processing your details

This may take a few seconds, please bear with us.



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GOV.UK VERIFY

To view or share your driving licence information
you need to verify your identity

GOV.UK Verify is the new way to verify your identity
online.

- This is my first time using GOV.UK Verify
- I've used GOV.UK Verify before

Continue

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[← Back](#)

Who do you have an identity account with?

If you don't have an identity account, you can [start now](#).



Select Digiidentity



Select Verizon



Select Experian



Select Post Office

[I can't remember which company verified me](#)



Handled with care

Login

Login

Fill in your username

Fill in your password

 SHOW

Login

[Recover your login details](#)

Register

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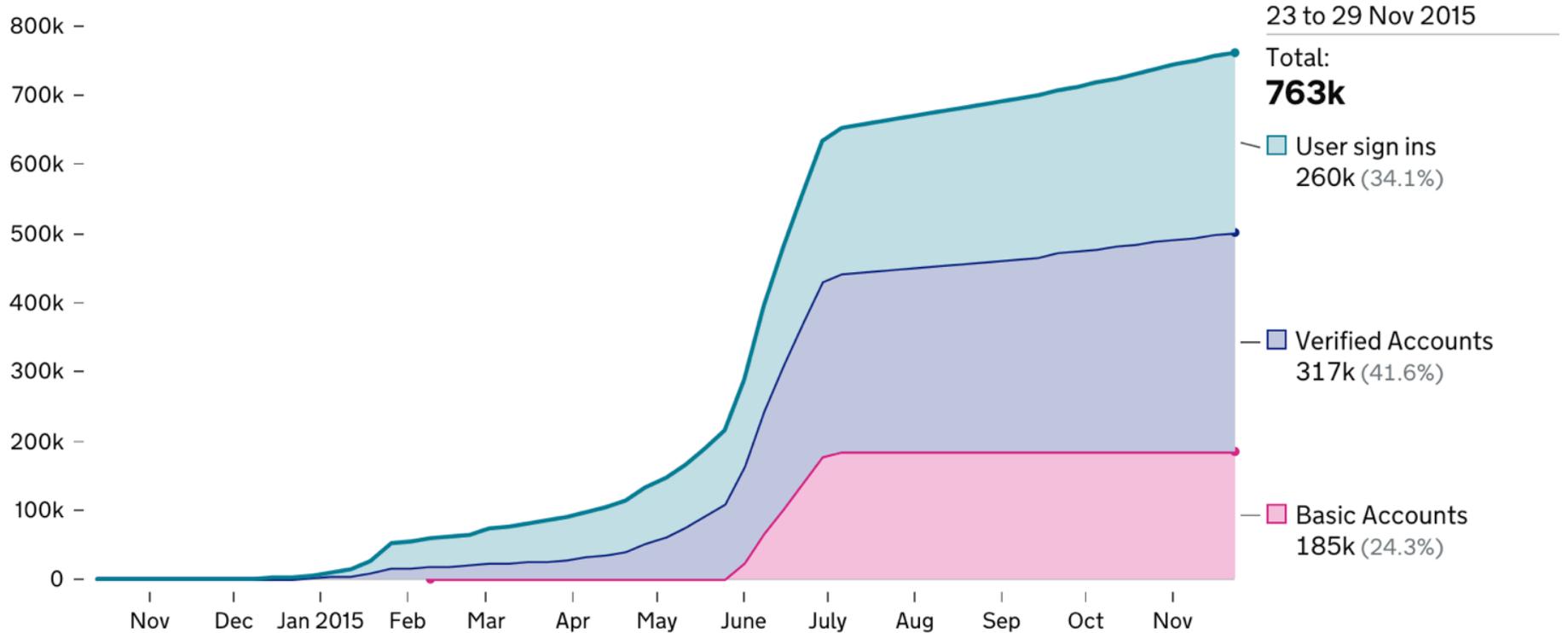
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Total authentications

A cumulative total of the number of times accounts were used successfully, broken down by type (verified or basic account) and whether the authentication was a new or existing account (signin)



GOV.UK Verify is in beta, so it's optional and is being tested and improved based on user feedback

Alpha

2013

Beta

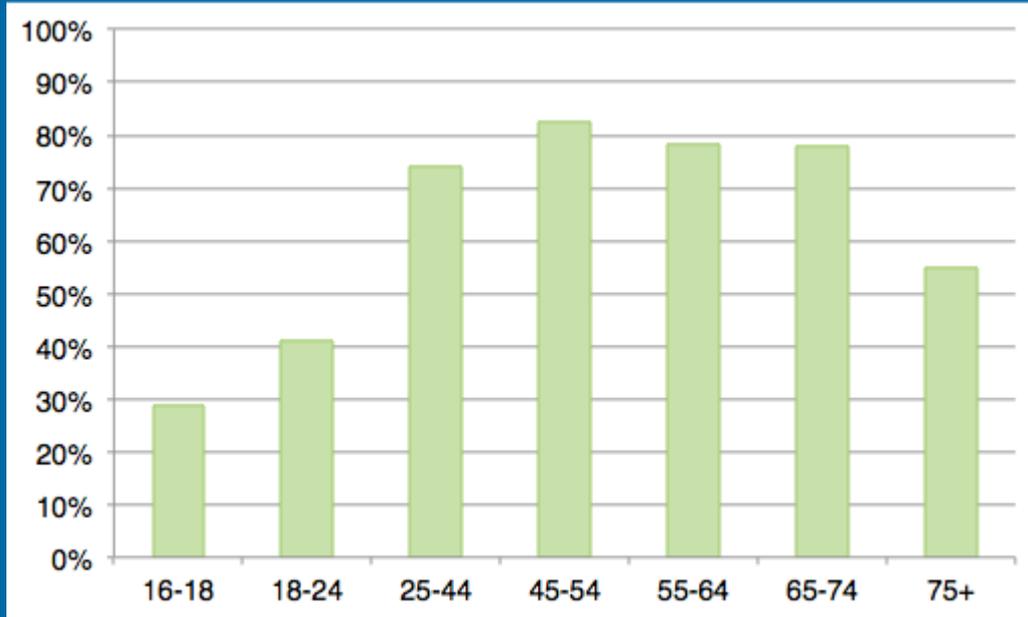
Oct 2014

Live

April 2016

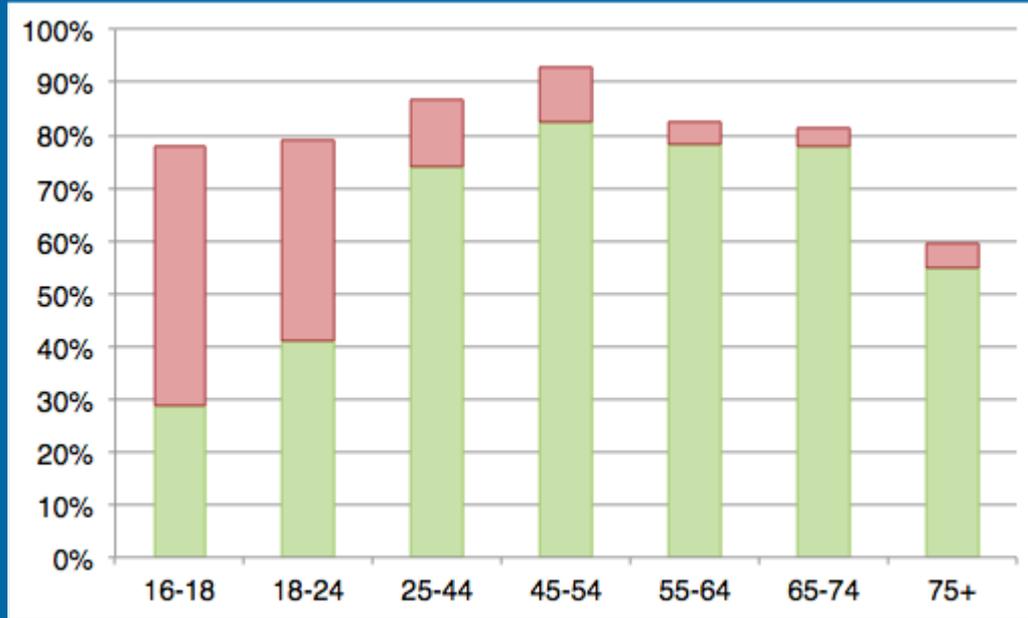
**GOV.UK Verify will work for 95% of
users by July 2016**

GOV.UK Verify demographic coverage: November by age group



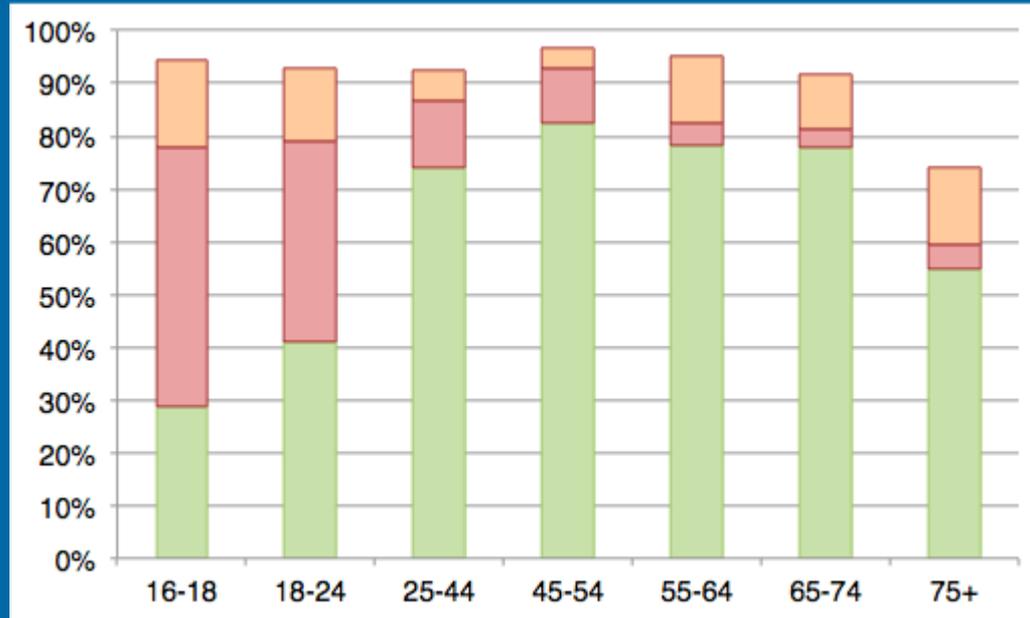
Younger and older cohorts have less demographic coverage due to a lack of activity history

GOV.UK Verify demographic coverage: **April** by age group



The addition of new data sources increases activity history coverage (element E), particularly amongst young people

GOV.UK Verify demographic coverage: July 2016 by age group



Adding further data sources for activity history increases demographic coverage across all age groups, with only over 75s below 90%

how it works

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**We're aiming to create and grow a
new market for identity services**

A market-based approach is better for:

user choice

user privacy

rapidly developing threats & markets

meeting wider needs

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Next

New providers coming soon:

Barclays

Paypal

GB group

Morpho

Royal Mail

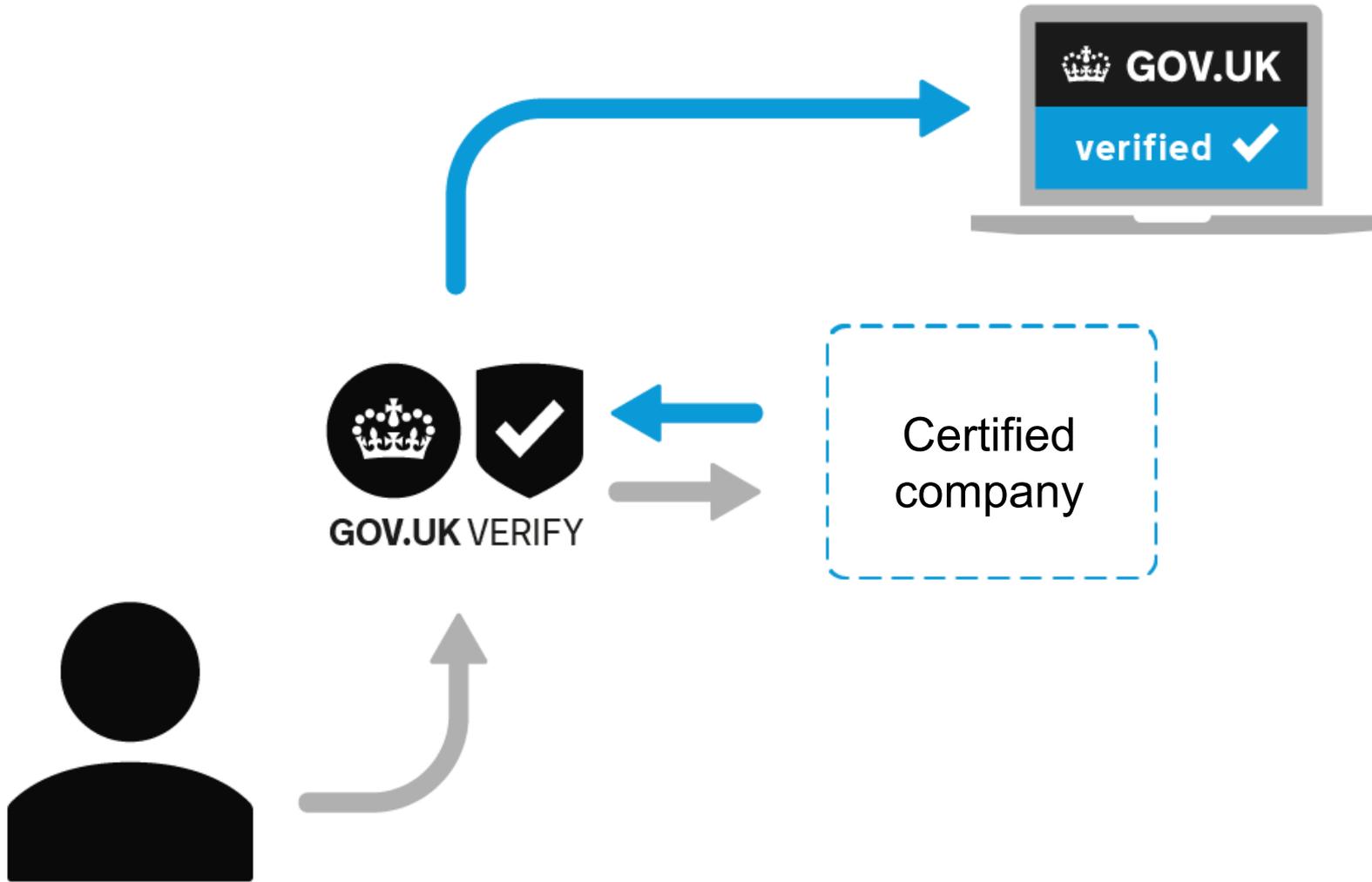
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Identity assurance principles

Identity assurance principles

Control

Certification

Consent

Minimisation

Multiplicity

Dispute resolution

Quality

Exception handling

Access/portability

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IRS Hack Job Compromises more than 300,000 Tax Records

August 18, 2015

By Brett Daniel Shehadey

Special Correspondent for In Homeland Security

America is moving too fast in the technical space. It is at least moving faster than it is ready for. Whether it is governments, bureaucracies like the IRS or companies pushing the latest digital trends into the Internet of things, the result is often the same—a lack or lapse of security consciousness.

The IRS rolled out a brand new service called *Get Transcript*. Out of a reported 281,000 failed attempts, some 334,000 accounts were successfully breached by hackers.

The IRS *Get Transcript* website allowed online access to view the complete reported tax accounts of taxpayers who signed up. To gain entry, the hackers needed substantial personal information that is unfortunately not too difficult



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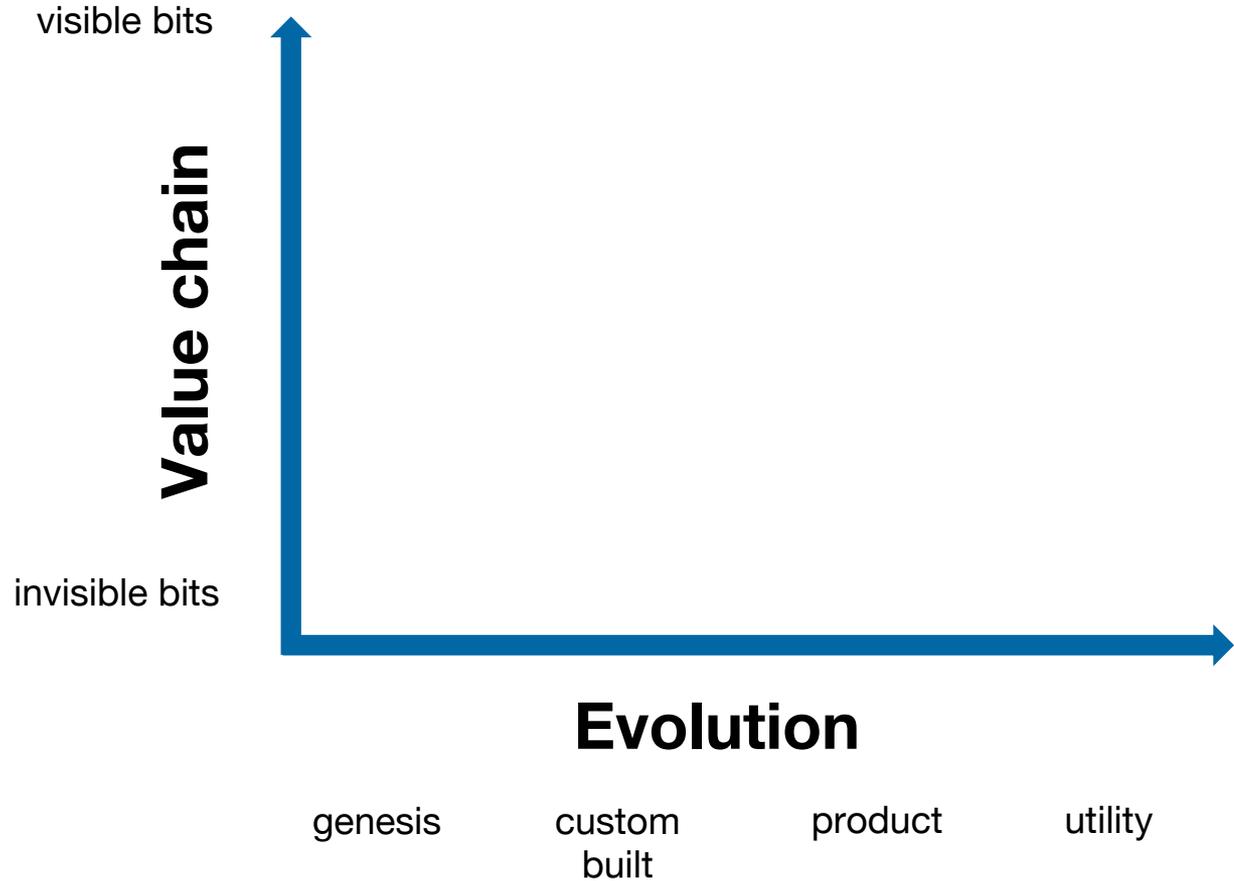
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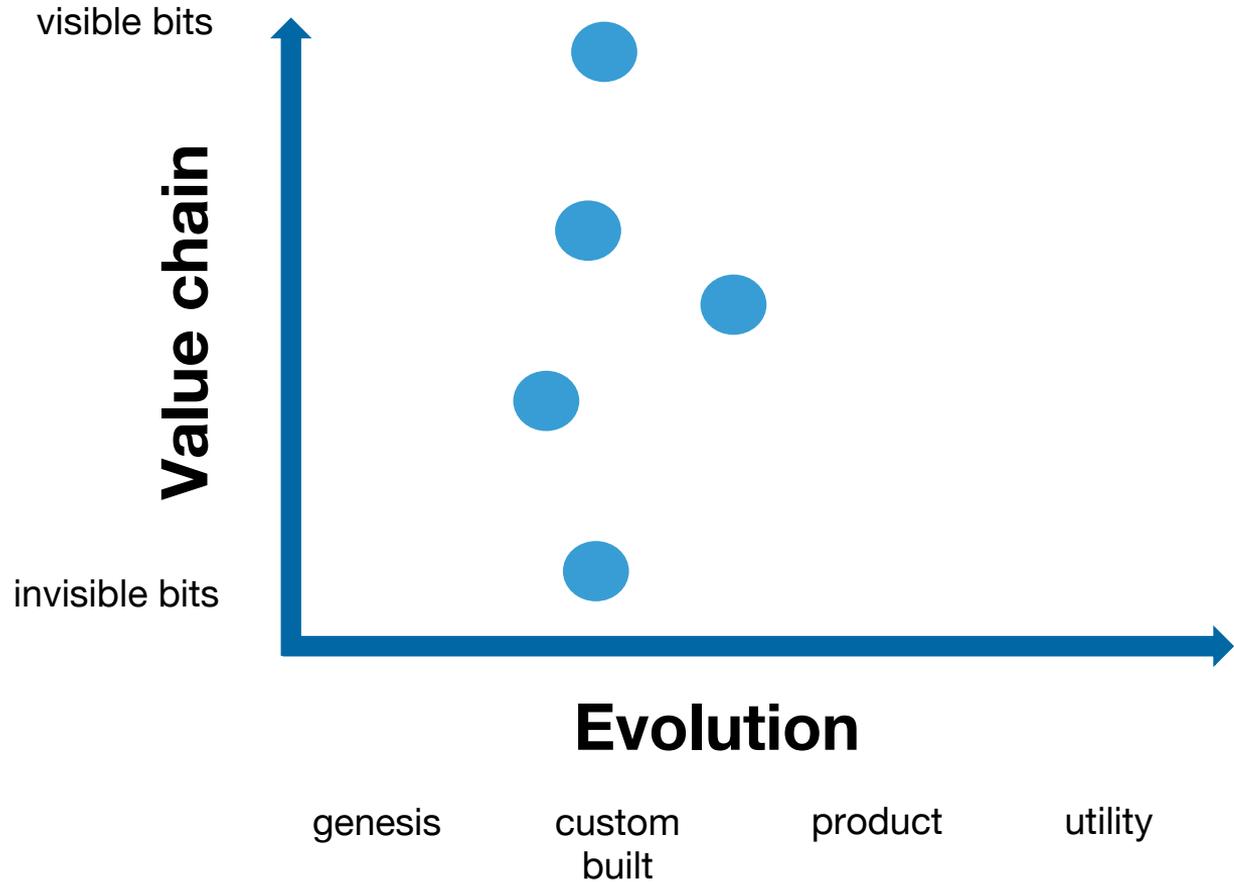
2

Wardley map



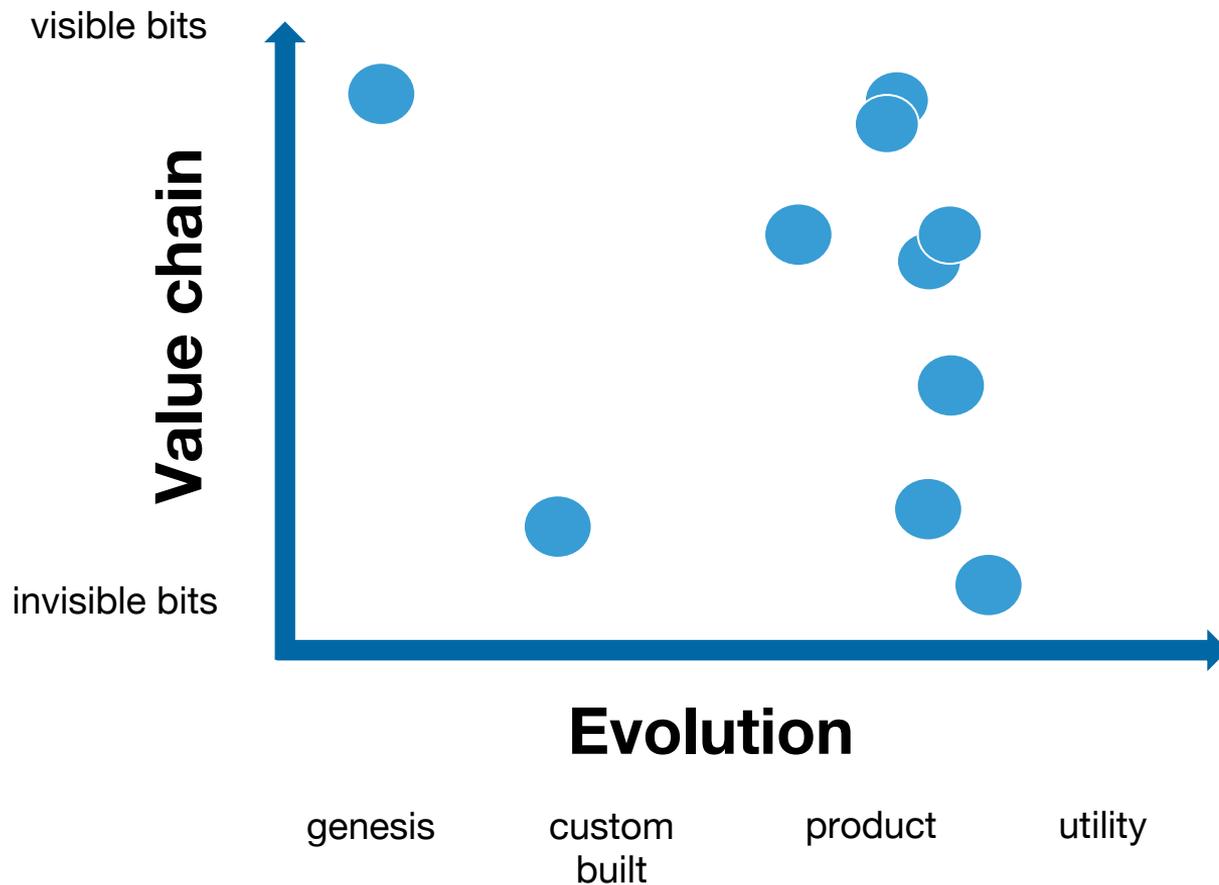
**GOV.UK
Verify**

**October
2014**



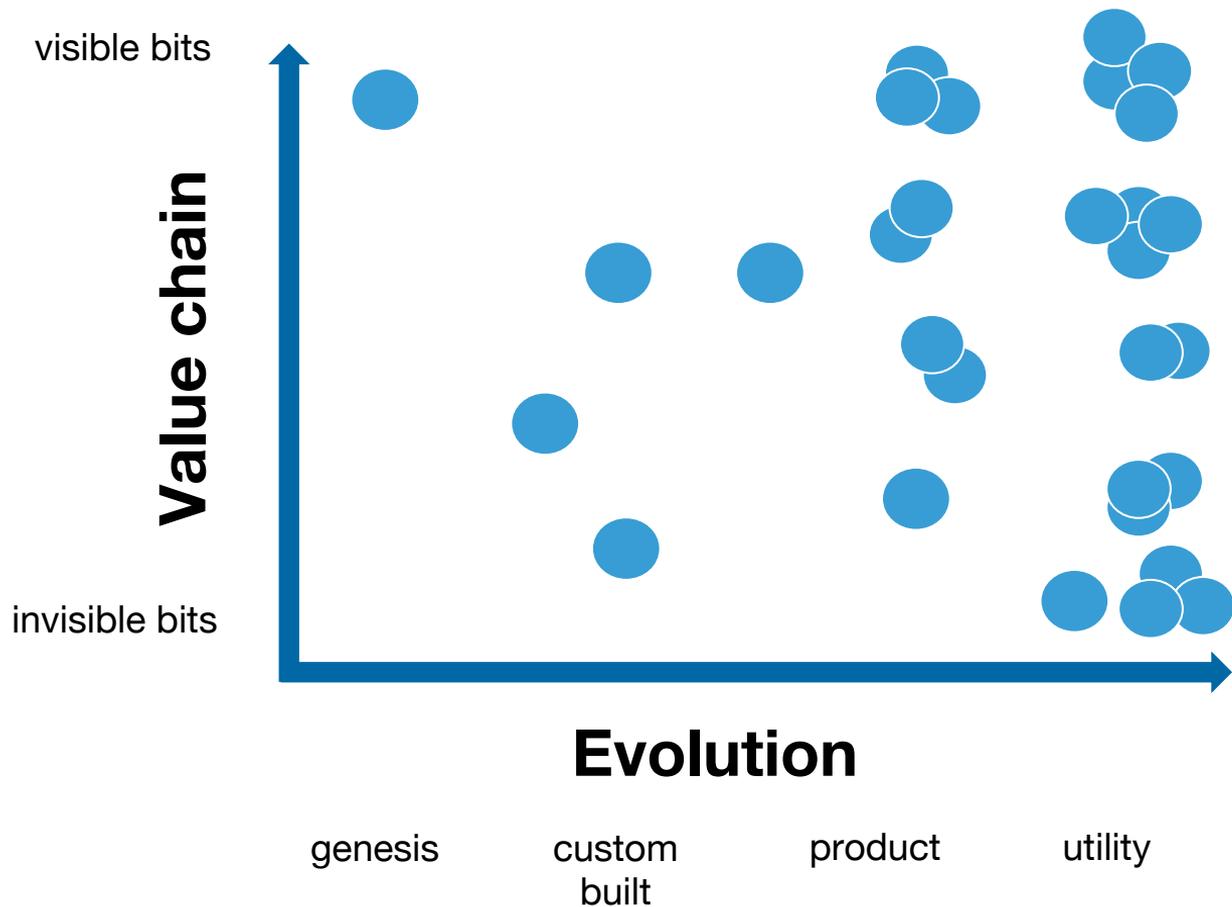
**GOV.UK
Verify**

**October
2015**



**GOV.UK
Verify -
success:

diversity,
utility,
competition**



A market-based approach is better for:

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In 2014:

41% of all fraud was identity fraud

84% of identity fraud was online

(Source: [CIFAS](#))

The cost of identity services in the UK
has been estimated at £3.3bn

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Federated approaches like GOV.UK
Verify could reduce these costs by **90%**

(source: <https://www.ctrl-shift.co.uk/news/2014/06/09/the-economics-of-identity/>)

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A market-based approach is better for:

user choice

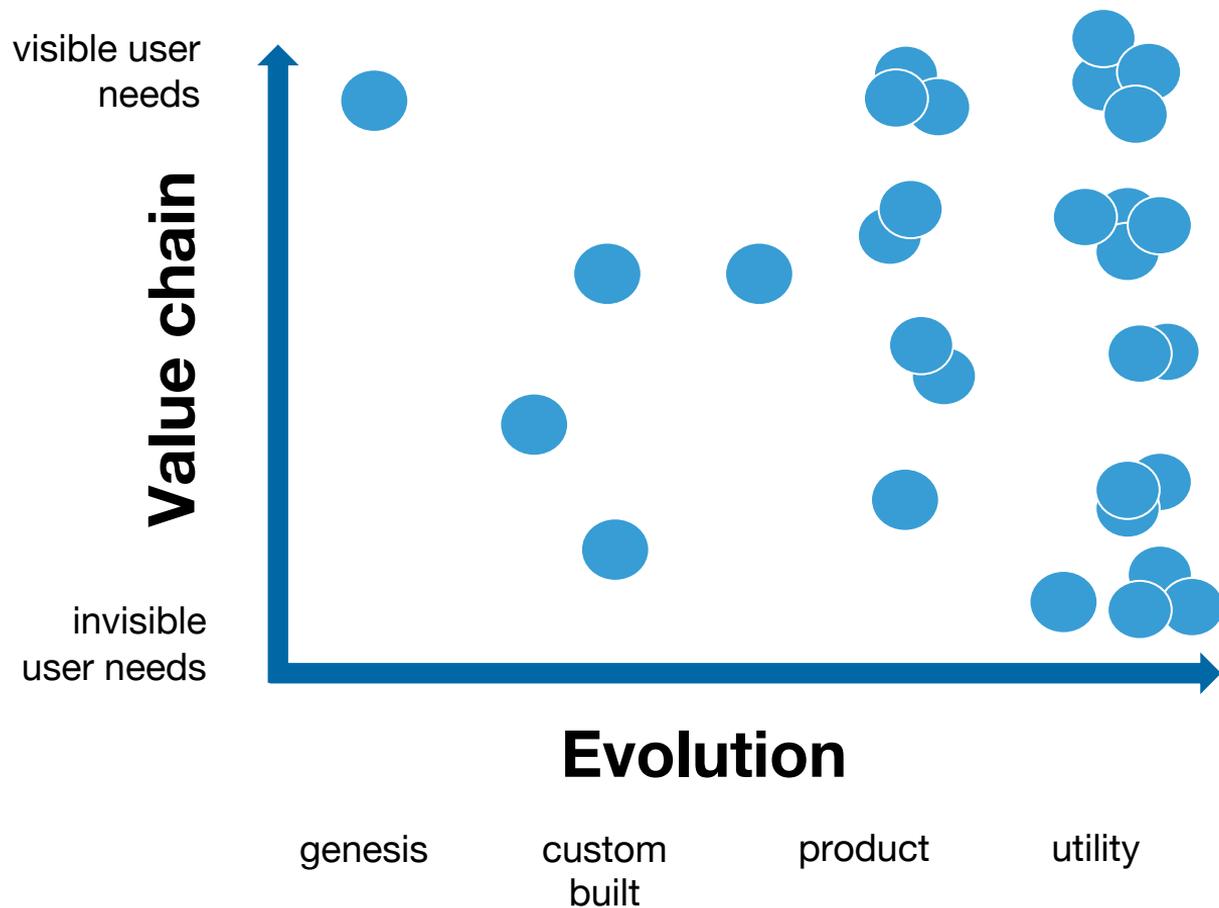
user privacy

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meeting wider needs

We're stimulating the market

**GOV.UK
Verify -
success:
diversity,
utility,
competition**



We're stimulating the market

Setting standards

Aggregating demand

Managing the commercial framework

Developing sources of supply

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Developing sources of supply

Guidance

Identity proofing and verification of an individual

From: [Cabinet Office](#)
 First published: 6 January 2014
 Last updated: 3 November 2014, [see all updates](#)
 Part of: [Identity assurance: delivering trusted transactions and Central government efficiency](#)

This good practice guide (GPG 45) provides guidance on the identity proofing and verification of an individual using online services.

Document



[Identity Proofing and Verification of an Individual](#)

Ref: GPG 45
 PDF, 838KB, 32 pages



DIGITAL AGENDA FOR EUROPE

A Europe 2020 Initiative

European Commission > Digital Agenda for Europe > Trust services and eID



Digital for Europe

Digital society

Digital economy

Access and connectivity

Research and innovation

Digital society

Skills & Jobs

eHealth and Ageing

Smart living

Public Services

Cybersecurity and privacy

Online trust

Better Internet for Kids

Trust Services and eID

Trust services

e-Identification

Content and media

Emergency and support lines

Societal challenges projects

Trust Services and eID

Electronic identification (eID) and electronic Trust Services (eTS) are key enablers for secure cross-border electronic transactions and central building blocks of the Digital Single Market.



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The [Regulation \(EU\) N°910/2014](#) on electronic identification and trust services for electronic transactions in the internal market (eIDAS Regulation) adopted by the co-legislators on 23 July 2014 is a milestone to provide a predictable regulatory environment to enable secure and seamless electronic interactions between businesses, citizens and public authorities.

In this regard, the eIDAS Regulation

- ensures that people and businesses can use their own national electronic identification schemes (eIDs) to access public services in other EU countries where eIDs are available.
- creates an European internal market for eTS - namely electronic signatures, electronic seals, time stamp, electronic delivery service and website authentication - by ensuring that they will work across borders and have the same legal status as traditional paper based processes. Only by providing certainty on the legal validity of all these services, businesses and citizens will use the digital interactions as their natural way of interaction.

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ENISA proposes reporting scheme on security incidents for European TSPs — ENISA [europa.eu/tyU77bm](#) via [@enisa_eu](#) [#eIDAS](#)

10h



[ENISA](#) @enisa_eu

New [#ENISA](#) study: Good practices that enhance the security of



ISO/IEC 29115:2013

Information technology -- Security techniques -- Entity authentication assurance framework

Abstract

[Preview ISO/IEC 29115:2013](#)

ISO/IEC 29115:2013 provides a framework for managing entity authentication assurance in a given context. In particular, it:

- specifies four levels of entity authentication assurance;
- specifies criteria and guidelines for achieving each of the four levels of entity authentication assurance;
- provides guidance for mapping other authentication assurance schemes to the four LoAs;
- provides guidance for exchanging the results of authentication that are based on the four LoAs; and
- provides guidance concerning controls that should be used to mitigate authentication threats.

FORMAT ?

LANGUAGE



English



English

CHF 158

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Setting standards

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- Business opportunities
- Business sector (CPV)
- Place of delivery (NUTS)
- Heading

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Information on certificates
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Data

Document family

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04/04/2014 S67 - - Services - Prior Information Notice without call for competition - Not applicable

[I.II.B.III.VI.](#)**United Kingdom-London: Information technology services**

2014/S 067-114997

Prior information notice

Services

Directive 2004/18/EC

Section I: Contracting authority

- 1.1) Name, addresses and contact point(s)**
Cabinet Office
1 Horse Guards Parade
For the attention of: David Kershaw
SW1A 2 HQ London
UNITED KINGDOM
Telephone: +44 7932279944
E-mail: idap_procurement_2@digital.cabinet-office.gov.uk
Internet address(es):
General address of the contracting authority: <https://gds.blog.gov.uk>
Address of the buyer profile: <https://gpsesourcing.cabinetoffice.gov.uk>
Further information can be obtained from: The above mentioned contact point(s)
- 1.2) Type of the contracting authority**
Ministry or any other national or federal authority, including their regional or local sub-divisions
- 1.3) Main activity**
- 1.4) Contract award on behalf of other contracting authorities**

We're stimulating the market

Setting standards

Aggregating demand

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Developing sources of supply

Developing sources of supply

- increase demographic coverage
- make it easier to verify

Developing sources of supply

- mobile phone data
- charity data - Just Giving
- bank accounts

Follow our progress, ask us questions:

identityassurance.blog.gov.uk

@GOVUKverify

gov.uk/verify

thanks

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7 December 2015

@janethughes