

## Attribute Exchange Trust Framework Specification

## **DRAFT Technical Specification v 1.0**

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## Introduction

## Background

Affordable, private and secure access to online services is linked to broader and better use of the Internet and global economic growth. However, today most Internet services know little more about you than that you are an email address. This limits the set of services that can be offered to consumers. With the addition of information such as home address or mobile phone number a wider range of service providers are able to certify that your email address is linked to the real world individual that they often already know about. So a utility provider can ascertain that your identity provider is representing the correct customer, the media company can verify that you have access to premium content, or the health care provider can connect you to your lab test results. In all of these cases we assume that the user is engaged in the exchange of information so they may provide permission for identifying information to be shared with a service provider from an attribute provider.

Building online trust may involve individuals using an email or social (or other) identity provider – both public and private – to authenticate themselves online for different types of transactions. Online trust may also require the Internet identity ecosystem to be user-centric – that means each of us, as a user, would have more control of the private information we use to authenticate ourselves on-line, and generally would not have to reveal more than necessary.

A person's real world physical attributes or identifiers are used to help link their online logical identifiers to authenticate that individual's identity when rendering a service. For example, many organizations currently use postal mailers as a low cost, high scale, identity-proofing process to validate the link between a logical address (email) and a physical address (postal mail). Improving today's process through increased speed and security will allow offline data repositories (such as the NIH, Social Security, VA, IRS, banks and various telephone databases) to link the physical address to a physical identity.

This linkage improves the identity vetting process for online identities (identifier + address + other attributes such as name, gender, age, depending on requirements). It also allows individuals to share information about themselves from a variety of attribute providers that results in a more significant set of interactions with service providers on the Internet. These identity information services will greatly enhance online transaction trust and security consistent with the goals of the National Strategy for Trusted Identities in Cyberspace (NSTIC) and similar programs in other nations.

#### Intent

The intent of the Attribute Exchange (AX) Trust Framework specification is to enable what some call the "Identity Information Exchange Ecosystem." This is an ecosystem or marketplace that is interoperable, secure, and allows users to share reliable identity information with service providers who wish to utilize them. The objective is to provide a starting point from which a Community of Interest (COI) can organize participation from their constituency to customize and implement the business, legal, technical, privacy, certification and audit components of their AX Trust Framework specification.

As defined herein, an Attribute Exchange Trust Framework is designed to enable trusted delivery of online services to users with a scalable, secure, low-cost, and convenient solution. A framework consists of multiple parties whereby a user is issued a digital credential by a commercial identity provider (IDP), such as their bank, email or social network provider, with which they already have an online relationship. This credential is used to interact online with a service provider called a Relying Party (RP). RPs may in turn request additional information about a user that is satisfied by Attribute Providers (AP) that are granted access rights by users.

Agreements between all parties contractually enforce the business, legal, technology, policy, certification and audit aspects of the Trust Framework, which are established and managed by a Trust Framework Provider (TFP) via an Attribute Exchange Network (AXN). When adopted across a broad range of IDPs and RP websites and applications, the Attribute Exchange Trust Framework provides a scalable solution for online user attribute

exchange to enable higher levels of assurance, authentication and authorization at a lower cost and with greater convenience for users.

To support these objectives, the AX Trust Framework will specify a consistent, provider-agnostic set of information exchange protocols and policies for the purpose of facilitating attribute verification, digital identity management and fraud prevention. These information exchange protocols and policies, or "rules and tools", would allow for access to necessary user identity attributes as requested by an RP for a specific transaction without interfering in, risking, or devaluing the primary relationship between the user and the online community of RPs.

More specifically, the AX Trust Framework will embrace the following principles:

- Enhance online privacy and trust by referencing and encouraging parties to follow the Fair Information Practice Principles (FIPPs) (in the US or other data minimization policies as appropriate), and allow participants to "opt-in" or opt-out with their shared information.
- Provide secure and reliable methods of exchanging user-asserted and verified attributes for online electronic account creation using "out of band methods" or by a community of attribute providers who meet the necessary requirements to verify the identity attributes of online users. The use of these attributes by service providers could also be effectively revoked or suspended by the individual user in instances of misuse.
- Support identity portability and interoperability by enabling participants to assert their digital identities to RPs by implementing cost-effective and easy to use open standards such as OAuth 2.0, UMA, SCIM, SAML, OpenID, and OpenID Connect to solve a robust set of business requirements.
- Reduce online transactions costs by eliminating redundant account procedures and reducing fraud.
- Enable the commercial and government service providers to expand their online services in order to serve its constituents with increased efficiency and transparency.
- Enable protocols and policies for verifying, handling and exchanging user-asserted attributes that avoid organizational conflicts of interest that would compromise user trust in the ecosystem of participants.
- Provide for an audit and certification process that ensures any entity with access to user-asserted and verified attributes uses it only for the purposes allowed and accepts and follows the limitations placed on the data and services by the user, the RP or the appropriate regulatory authority.

## **Attribute Exchange Networks**

An Attribute Exchange Network (AXN) is an online Internet-scale gateway for IDPs and RPs to efficiently access user asserted, permissioned, and verified online identity attributes in high volumes at affordable costs. The AXN standards-based platform deploys a business model that simplifies online identity verification for APs, RPs, and IDPs. This business model will ultimately reduce costs to RPs while generating revenue to APs and IDPs. The user is issued a login credential (e.g., OpenID, SAML) by an IDP, such as a government agency, bank, e-mail or social network provider with whom they have an established online relationship. This digital credential is recognized and

accepted within the network of framework participants and used in lieu of creating a new user name and password to interact online with each RP service provider. RPs, at their discretion, will pay to verify additional user identity attribute claims such as full name, street address, phone number, or age to satisfy the RP's security requirements for reducing risk. In the case of high security, high value or risky transactions, the AXN will support various trust elevation methods including interoperability between an OpenID or SAML credential, Personal Identity

Verification (PIV) Interoperability (PIV-I),

Common Access Card (CAC) credentials.

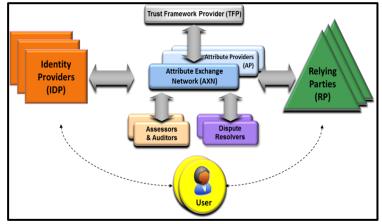


Figure 1: Identity Attribute Exchange Ecosystem

and identity linkage to end-user devices (e.g., laptops and mobile phones). The user is not charged to participate; the RP pays less than what they currently pay to validate user attributes; and IDPs and APs increase their revenue.



As shown in Figure 1, the AXN enables this Identity Ecosystem by providing a common API gateway that allows RPs, IDPs, and APs to interact using a one-to-many relationship model that reduces barriers to entry in the Identity Ecosystem.

The AXN's revenue model is based on a mutually beneficial business model, the composition and commitment of the existing industry participants, and the availability of public and private sector RPs. The AXN business model is critical to overcoming historical implementation barriers and expanding the participation of RPs through a mechanism for efficiently servicing and monetizing existing RP markets and new business currently underserved by the existing online Identity Ecosystems.

The AXN also provides a means for APs to efficiently access and monetize their AP services to a large array of IDPs and RPs in global online markets. The AXN is responsible for the processes and policies associated with establishing, maintaining, and distributing verified user identity attributes. AXN attribute maintenance includes validating, updating, and revoking attribute claims. An attribute provider on the AXN validates a user-asserted attribute claim and the AXN provisions that verified claim, with user permission, in response to attribute requests from RPs.

AXN AP participants use the standards-based APIs and cloud-based, interoperable transaction AXN infrastructure to share revenue generated from RPs for purchases of verified user-asserted attributes. The AXN promotes user trust, security, and privacy by participating in auditable trust framework processes and policies, as exemplified by OIX. The AXN also expands the addressable market not currently supported by APs to include small and medium size RPs by enabling affordable access to verified user attributes via an online attribute exchange.

The AXN will raise the level of confidence across the Identity Ecosystem by enabling the following services:

- Manage secure, one-to-many open standards-based APIs to connect all participants to the AXN infrastructure platform for data flows between APs, IDPs, and RPs
- Manage payment collections from RPs for verified attributes and distribute payments to APs and IDPs
- Manage standard legal contracts and appropriate Service Agreements (SAs) for attribute exchange on a one-to-many basis with IDPs, RPs, APs, and Trust Framework Providers (TFP), Assessors, and user Terms of Service (TOS)
- Support a user attribute management interface to enable user attribute opt-in/opt-out for each RP account relationship through an AXN user Admin Console, or support this service through the user's IDP
- Support policy compliance by ensuring the AXN collection, storage, release, transport, and use of user attributes with APs, IDPs, and RPs channels conforms with Trust Framework business, legal, technical, and privacy policy controls
- Manage transaction logs with AP, IDP, and RP channels in support of ongoing security, privacy and policy audit requirements as defined for each trust framework

The AXN reference architecture enhances user privacy and control over their verified user attributes without creating a centralized data store of user attributes at the AXN. Throughout this identity ecosystem, the user will be leveraging a credential (e.g., OpenID) issued and managed by their IDP, which minimizes the use of passwords and reduces the friction associated with user account creation and log in.

## **Attribute Exchange Trust Frameworks**

Trust frameworks increase the use of identity data online with minimal stakeholder conflict that enables the trusted use of verified attribute claims to support higher levels of assurance (LOA) for online transactions. Trust frameworks are based on open technology and legal standards that enable reliable, predictable, and enforceable standards. They provide an identity network where voluntary standards benefit all participants.

This specification of the "rules and tools" for building trust in online identity via an Attribute Exchange (AX) Trust Framework takes on new importance and urgency given the increasing deployment of new products and services amid decreasing levels of Internet security and user privacy. Once this specification is approved, it can be published for open use, customization, and implementation by industry specific Trust Framework Providers.

Parties who wish to obtain or verify user identity attributes may include Relying Parties and Identity Service Providers who are willing to comply with the rules, limitations and data protections specified in an Attribute Exchange Trust Framework for their community of interest. Members of an Attribute Exchange Trust Framework will supply these rules to Open Identity Exchange (OIX) which can facilitate audits of members, utilizing



independent "Assessors" to ensure Trust Framework members and parties who rely on their services are abiding by the rules that are established. The components of such a framework must include:

- A description of one or more service definitions that specify a means and protocol for attribute exchange, the data necessary to initiate the attribute exchanges and the information returned
- Documentation of the "Levels of Protection" a given service must afford the identity provider
- Documentation of the "Levels of Assurance" a given service provides the entity relying upon the service
- Documentation of the "Levels of Control" afforded the party or entity about whom the attribute exchange references.

At a minimum, a trust framework related to attribute data exchange should provide for the following components:

#### **Policy Components (Rules):**

- Definitions (User, Identity Service Provider, Attribute Provider, Assessors, Attribute Exchange Network, Relying Party, Trust Framework Provider, etc.)
- Permissible uses of user data (for example, for attribute verification, fraud prevention and identity authentication) and possible indexing to existing regulation sets
- Data retention rules and policies
- · Rules for avoiding organizational conflicts of interest
- Audit elements and procedures
- · Certification requirements and service marketing restrictions
- Stratification of information exchange protocols into appropriate standards for Levels of Assurance
- Broad attribute use (emphasize "use" of attributes consistent with ALL stakeholder rights and interests)
- "Unpack" existing identity system function and values to identify new markets and user control opportunities
- Broad focus on provisioning of new attribute based services to relying parties and data subjects in systems
- Identification of metrics that correlate to new value propositions

#### **Technical Components (Tools):**

- Supported transactions and transaction standards
- Supported information exchange protocols (for example OpenID Connect, Oauth 2.0, UMA, SCIM or XML)
- User permissions and categories of permissions (for example, the framework might provide the means for a user to opt-in to allow commercial transaction to be authorized, but perhaps not allow users to opt-out of fraud prevention)
- The Trust Framework scope, development and implementation will be limited to the first 3 steps of the 5 Steps of Trust Framework Rule Making:
  - 1. "Agenda Setting" (broad attribute-related services focus)
  - 2. "Problem Identification" (helping to design pilots and other "experiments" to test system proposals)
  - 3. "Decision"
  - 4. "Implementation"
  - 5. "Evaluation" (need for stakeholder critique to fully evaluate and evolve ideas of pilots into scalable systems)

The Implementation and Evaluation steps (4 and 5) will be conducted by a community of interest (COI) via separate project initiatives, and ultimately through the implementation of a trust framework by independent Trust Framework Providers who customize the OIX Attribute Exchange Trust Framework to suit the business purposes of a specific business or government community of interest.

## **Deploying An Attribute Exchange Trust Framework**

While the overall objectives of an AX Trust Framework will include improving online user trust, privacy, and online security, the intent of the OIX Attribute Exchange Trust Framework specification is to publish a practical roadmap for how a TFP can quickly implement a trust framework to address their specific market requirements. RP Use Cases and an AXN reference architecture serve as the common foundation for the work group contributions included in this AX Trust Framework specification. The OIX AX Trust Framework Specification contained herein is a starting point from which each Community of Interest (COI) will need to organize participation from their constituency to customize the business, legal, technical, privacy, certification and audit components of their AX Trust Framework specification.



The COI **Business Group** should lead this effort by identifying industry sectors ideally suited for an AX Trust Framework and developing RP Use Cases, service definitions, monetization models, and high level requirements related to business, legal, and technical processes. Additionally, various Use Case models must be defined for establishing a TFP business entity for exchanging ownership, obtaining resources, and securing funding from industry participants and to define ongoing income streams to perpetuate trust framework operational requirements.

The COI **Legal Group** should deliver the legal portion of the AX Trust Framework Specification. As the AX Trust Framework specification evolves, a set of legally binding agreements should be implemented based on a common set of criteria to manage risk with the AXN serving as a contractual hub. The objective should be to deliver a set of legal agreements that are required to implement an active trust framework.

The COI **Technology Group** should deliver the technology, standards, data flows, and technical interface criteria for the AX Trust Framework specification based on the AXN reference architecture. Below is a high level list of topics that should be covered by the working group.

- Identify supported transactions and transaction standards
- Identify supported information exchange protocols (e.g., OpenID, OpenID Connect, OAuth, SCIM, XML)
- Identify supported technical interoperability standards (e.g., OpenID, XUA, UMA, SAML, PKI)
- Identify supported APIs
- Develop models for data flows, data handling, and data caching

The COI **Privacy Policy Group** should be responsible for ensuring the Internet Identity Ecosystem is user-centric, meaning each individual user will have more control over the private information used to authenticate themselves online, and generally will not have to reveal more identity data than necessary to use the RP service. This Group should, at a minimum:

- Identify the user permissions and categories of permissions. For example, the trust framework may provide the means for a user to opt-in to allow commercial transactions to be authorized, but perhaps not allow users to opt-out of fraud prevention techniques
- Identify the minimum privacy requirements that should be implement to provide protection for Personal Identifiable Information (PII) exchanged in the AXN.

The COI **Certification/Assessment Group** should be responsible for defining Assessor processes and qualifications, the certification requirements for trust framework membership, and the process for membership recertification. In general, an Assessor must provide written evidence that performing audits is a regular ongoing business activity, including tax filings showing a relevant industry code, financial statements showing a majority of revenue from compliance auditing, and a list of compliance audits performed in the past two years with contact information for verification.



## The OIX Attribute Exchange Trust Framework Specification

### Introduction

Imagine a world where individuals can conduct sensitive business transactions online with reduced fear of identity theft or fraud and without the need to manage scores of usernames and passwords. In this world, organizations efficiently conduct business online by trusting the identities and credentials provided by other entities. Redundant processes associated with managing, authenticating, authorizing, and validating identity data are eliminated. Loss due to fraud or data theft is reduced and additional services previously deemed too risky are conducted online. Personal information is managed by the individual after it is released to service providers. They are free to use an Identity Ecosystem credential of their choice, provided the credential meets the minimum risk requirements of the relying party. Individuals' participation in the Identity Ecosystem is a day-to-day—or even a transaction-to-transaction—choice.

The identity solutions are scalable across multiple communities, spanning traditional geographic borders. They are interoperable to allow organizations to accept and trust external users authenticated by a third party. They achieve scalability when all participants in the various identity federations agree upon a common set of standards, requirements, and accountability mechanisms for securely exchanging digital identity information, resulting in authentication across identity federations.

The OIX AX Trust Framework Specification contained herein is a starting point from which each Community of Interest (COI) will need to organize participation from their constituency to customize the business, legal, technical, privacy, certification and audit components of their AX Trust Framework specification.

## Specification Development: The OIX AX Working Group

Work on this AX Trust Framework Specification commenced in January 2012 with the development of a Working Group and a Charter by participants from the Open Identity Exchange community (Figure 2). The name of the Working Group was the Internet Identity Attribute Exchange Working Group (AXWG), and it was open to all OIX Members and Contributors as defined in the OIX Member Rules.

AXWG was organized and led by OIX membership in response to a growing set of requirements for enabling online trust throughout the identity ecosystem. Participation by a broad variety of stakeholders was strongly encouraged, and community participation included stakeholder representation from:

## AXWG Founding Members & Sub-Group Leadership

- The organizer(s) of this Working Group:
- David Coxe (co-chair)
- Peter Graham (co-chair)
  Don Thibeau (ex officio member)

The initial members (charter members) of this Working Group:

- Verizon representatives: Peter Graham and Dale Rickards
- Google representatives: Andrew Nash and Eric Sachs
- OIX representative: Don Thibeau
- ID/DataWeb representative: DavidCoxe

Sub-Group Leadership:

- Business Kim Little, LexisNexis
- Legal Tom Smedinghoff, Chair, ABA Online IdM Task Force
- Technology John Bradley, PingID & Scott Rice, PacificEast
- Policy/Privacy Dale Rickards, Verizon
   Assessor/Certification Ray Kimble, Deloitte

Figure 2: AXWG Founding Members & Sub-Group Leadership

- Relying Parties: .govs, .edus, and .coms
- Identity Providers: internet (email) (e.g., Google, AOL, etc.) and telco (e.g., Verizon, AT&T, etc.)
- Attribute Providers: (e.g., LexisNexis, Experian, Equifax, PacificEast, Trulioo, etc.)
- Auditors/Assessors: Deloitte, KPMG, etc.
- Standards Organizations: OpenID Foundation, OASIS TEC, Kantara, IDESG, etc.
- Policy Makers: regulators, lawyers & legislators
- End Users: citizens, constituents, and customers; Center for Democracy & Technology
- Trust Framework Providers: (e.g., InCommon, FICAM, OIX)
- Government, commercial, academic entities and others

inibie, Deblace



The purpose of this Working Group was to develop and post an OIX Attribute Exchange Trust Framework Specification to the OIX website. (Figure 3) The initial deliverable included:

- A Working Group Charter accepted by the OIX Board.
- **OIX Attribute Exchange Trust Framework** Specification, according to the OIX Trust Framework Requirements and Guidelines.
- Acknowledgement of Principles of Openness for the above-a self-assessment of the accountability, transparency, open competition and other characteristics as required by the OIX Trust Framework Listing Agreement.

Items excluded from this work included pilots, operational details and specific implementation

#### **OIX AX Working Group** Not To Do List ... To Do List... Charter Development Pilots Charter Members Charter Development Charter Approval OIX Board Approval Operational Details Trust Framework Development Definitions, Structure, Scope & Protocols Levels of Assurance (rules for supplying parties) LOP, LOC Definitions (rules for relying parties and Kitchen Sink data subjects) Audit Process Definitions (rules for auditing parties) Certification Framework Publishing Framework Approval Framework Listing

Figure 3: OIX AX Working Group

CIX OPEN IDENTITY

requirements for communities of interest. In this context, the purpose of a Trust Framework was to enable a party who accepts a digital identity credential (called the relying party) to trust the identity, security, and privacy policies of the party who issues the credential (called the identity provider) and vice versa. In general, a Trust Framework

was defined as the tools, rules and business policies that enable assurance for a given community of interest.

The AXWG work groups (Figure 4) formed and were led by industry participants to develop the business, legal, technical, privacy policy and certification/assessor components of the AX Trust Framework specification. Each work group defined a list of objectives with work group charters and scheduled milestones for those deliverables. An Attribute Exchange Network reference architecture and business model was used as the operational context for the Attribute

Exchange Trust Framework development (Figure 5). This reference model was used by

maintaining the dynamic inherent in independent and open community perspectives.

While pilot projects were specifically excluded from the AXWG Charter and work product, AXWG members were actively involved with pilot projects concurrently with the development of the AX Trust Framework specification. As a result, the pilots provided operational context, feedback, and input that was incorporated into the AX Trust Framework specification. Ideally, this AX Trust Framework specification would become a "living" document that would be updated, enhanced and altered to support the requirements of communities of interest over the lifecycle of a portfolio of operational AX Trust Frameworks.

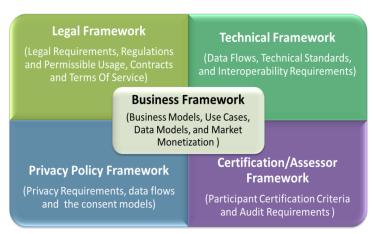
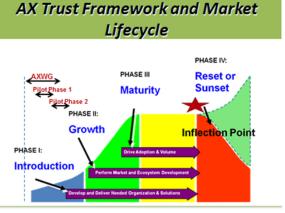


Figure 4: AXWG Work Group Framework

AXWG participants to develop common language, reference models and interoperability efficiencies while



OIX OPEN IDENTITY Figure 5: AX Trust Framework and Market Lifecycle



## **AX Business Framework**

Identity management is a foundational issue for most e-commerce transactions and other online activities. Verifying the identity of remote parties, such as determining who is seeking access to an online database of sensitive information, who is trying to do an online transfer of funds from an account, who signed an electronic contract, who remotely authorized a shipment of product, or who sent an email, is a fundamental concern. While participants in many low-risk online transactions are willing to trust that they are dealing with a specific person or entity, as the sensitivity or value of the transaction increases, the importance of ensuring the availability and reliability of accurate information about the identity of the remote party in order to make a trust-based decision increases as well.

The AXN standards-based platform deploys a business model that simplifies online identity verification for APs, RPs, and IDPs. This business model will ultimately reduce cost to RPs while generating revenue to APs and IDPs. The AXN is an online Internet-scale gateway for IDPs and RPs to efficiently access user asserted, permissioned, and verified online identity attributes in high volumes at affordable costs. The user is issued an OpenID credential by an IDP, such as a government agency, bank, e-mail or social network provider with whom they have an established online relationship. This digital credential is used in lieu of creating a new user name and password to interact online a subsequent RP service provider. RP service providers will pay to verify additional user identity attribute claims such as full name, street address, phone number, or age to satisfy RP security requirements and to reduce risk. The user is not charged to participate; RP pays less than what they currently pay to verify user attributes; and IDPs and APs increase their revenues.

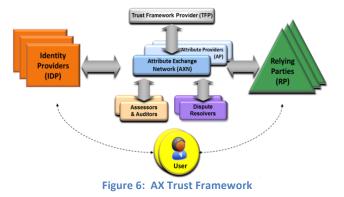
The AXN enables this Identity Ecosystem by providing a common API gateway that allows RPs, IDPs, and APs to interact using a one-to-many relationship model that reduces barriers to entry in the Identity Ecosystem. The AXN unique revenue model is based on a mutually beneficial business model, the composition of IDPs and APs on the AXN, and the availability of public and private sector RPs who wish to participate. The AXN business model is critical to overcoming historical implementation barriers and expanding the participation of RPs through a mechanism for efficiently servicing and monetizing existing RP markets and new business currently underserved by the online Identity Ecosystem.

#### Participants of the OIX AXWG Business Group

- LexisNexis Kimberly Little
- LexisNexis Kimberly White
- American Psychological Association Eva Winer
- Continuum Labs Bill Nelson
- Edwards Wildman Palmer LLP Tom Smedinghoff
- Equifax Pat Mangiacotti
- Experian Dan Elvester
- ID Analytics Ken Meiser
- ID DataWeb Dave Coxe
- OIX Don Thibeau
- Pacific East Mike Leszcz and Scott Rice
- Trulioo Tanis Jorge, Stephen Ufford
- Andrew Nash individual contributor
- UnboundID Trey Drake and Nicholas Crown

#### AX Trust Framework Implementation Checklist

For a community of interest to implement an AX Trust Framework, it is important to start with the industry sectors that have Use Cases that can derive significant benefits by leveraging an AXN (Figure 6). Use Case models must be defined for establishing a TFP business entity for exchanging ownership, obtaining





resources, securing funding from industry participants, and to define ongoing income streams to perpetuate trust framework operational requirements.

More specifically, the business checklist of AX Trust Framework implementation tasks includes the following:

- 1. Identify industry sectors ideally suited for an Attribute Exchange (AX) Trust Framework (TF)
- 2. Develop TF use-cases, services and requirements (business, legal, technical, privacy/policy, assessor/certification)
- 3. Identify appropriate data (attribute nomenclature) standards and data sources (authoritative, self-asserted, derived, direct from source)
- 4. Identify industry specific compliance requirements and regulations
- 5. Model TF participant benefits and monetization strategy
- 6. Develop TF participant enrollment strategy (including messaging, marketing, sales and PR)
- 7. Implement customized AXN requirements
- 8. Implement Trust Framework based on finalized AX Trust Framework Specification
- 9. Engage in AX pilots at this stage as appropriate
- 10. Implement AX production operations

#### **Attribute Exchange Market Motivators**

Since 2005, eCommerce as a percentage of total retail transactions has been growing steadily at the rate of 8% per year. During 2012, time spent at social networking sites surpassed time spent at portal sites, public cloud services were forecast to grow at 19% per year over the next 5 years, media time online and on mobile devices is growing at increasing rates while TV, print and radio time is flat or declining, and sophisticate mobile devices have radically changed employee access to enterprise and government information. The onset of convergence of online and mobile applications and services without identity federation has resulted in significant security and identity management challenges across the online ecosystem – in short, online identity is broken due to the re-use of passwords across the Internet.

Attribute Exchange as defined herein is designed to increase the use of trusted attributes online with minimized friction. In short, users assert and grant permission to bind their verified real world and online identities to enable online transactions based on services that employ interoperable technology and legal standards to enable predictable and enforceable transactions at Internet scale.

In general, efficient online identity ecosystems are expected to drive markets faster and further. Simply stated, reliability plus repeatability yields trust. The use of verified attributes across the Identity Ecosystem increases trust and decreases transaction friction. Trust results in predictable behavior which drives quantitative and qualitative metrics and benefits (Figure 7).

Real world use cases often explore a basic set of business questions:





- 1. How do I connect a digital identity presented to my web site to a real person:
  - Simply? (interoperable APIs and policy management)
  - With minimal friction to my customer? (privacy protective, opt-in / opt-out)
  - At an affordable price point? (open, competitive attribute exchange market place)
  - Scalably? (web single sign-on)
  - With appropriate confidence? (minimal transaction risk)
- 2. How do I obtain real world information to support user transactions that:
  - Minimizes what I have to ask?
  - Allows me to market/communicate to them more effectively?
  - Increases the array of value-add services I can offer?



• Reduces my fraud loss rate?

Corporate IT and security departments have additional objectives including:

- 3. Cloud implementation of:
  - Real-time information verification services
  - Authoritative information sources
- 4. Reduce account creation and maintenance costs
  - Customers single sign-on to site using a login that they know and reduce drop off with full baskets
- 5. Additional signals including:
  - Strength of authentication credentials
  - "Step up" process verification and information for high risk or sensitive transactions
- 6. Select appropriate information/attribute sources based on:
  - Confidence level
  - Price point
  - Coverage
  - Tiered verification mechanisms to ensure widest geographic coverage
- 7. Select information sets to meet the needs of specific transaction types (FIPPS data minimization)

Benefit	AVNI Value Duenesition	AXN Benefits To Participants				
	AXN Value Proposition	AP	IDP	RP	User	Others*
Increase	Improve user experience and trust, and increase transaction volumes	~	$\checkmark$	✓	$\checkmark$	~
Revenue	Enhance target marketing and offer higher value services	~	$\checkmark$	✓	√	~
Reduce Costs	Low cost, rapid implementation via Attribute Exchange Network (AXN)	~	$\checkmark$	√	√	~
	Real-time, affordable access to verified, user- permissioned attributes	~	$\checkmark$	✓	$\checkmark$	
	Standards-based APIs for ease of technical interoperability	~	$\checkmark$	✓		~
	Lower costs via the online "Network effect" while expanding addressable market	~	$\checkmark$	✓		~
	Online market gateway for affordable, higher LOA identity services to reduce fraud	~	$\checkmark$	✓	$\checkmark$	
Increase Trust	Manage user privacy along with regulatory and organizational conflicts of interest	~	~	~	~	~

#### Figure 8: AXN Value Proposition

Each participant on the AXN is motivated by the prospect of increasing revenue, reducing costs and increasing trust with their customers, partners and stakeholder communities. The benefits of participation in the APN and Pilot Use Cases are shown in Figure 8. For APs, the AXN is an online market channel that efficiently manages attribute processing without incurring conflicts that can arise from AP, telecom, and financial services industry regulatory constraints, market channels, or how AP data has historically been aggregated without user permissions for monetization. By participating in the AXN, APs simply verify attributes that have been asserted by a user and do not provide or disseminate actual user attribute data to the AXN. As such, the AXN is an additional market channel for APs to access RPs online that simplifies their ability to efficiently participate, deploy new identity attribute services, and monetize existing attribute assets to the community of RPs.



#### **Relying Party Market Development**

It is estimated that APs currently only support between 15-25% of the total addressable market for attribute verification, leaving approximately 75% of the market without an implementation mechanism. These APs employ direct sales models that do not efficiently support small to medium-sized RPs, and regularly deny service to this market segment. The AXN enables three strategies to drive RP adoption:

- Partner with leading APs that typically employ direct sales strategies to large RPs. The AXN offers the benefits described above to these large APs and RPs.
- Implement OpenID Connect through the online Identity Ecosystem with leading IDPs using the AXN attribute exchange service across the Internet.
- Deploy the AXN attribute exchange service in conjunction with Business Cloud Networks to establish trust in the cloud for federated identity services for enterprises, including small and medium-sized business that currently are not addressed by large APs.

Relying Party participation is essential to supporting the AXN business model since they pay for the AXN services. In general, high level value propositions for RPs start with:

- 1. Federated Login
  - Simplify and increase sign-up/sign-in
  - Lower help desk costs
  - Improve security & reduce fraud
  - Strengthen trust and brand
- 2. Online Identity Attribute Exchange
  - Stronger authentication
    - User asserted, verified & permissioned attributes
    - User-centric privacy controls
    - "Step up" process verification and information used for contextual authentication for high risk or sensitive transactions
  - Reduce cost of identity attributes per user
  - Single stop shopping for attribute verification services via a competitive market space
  - Sell higher value products/services
  - Improve target advertising
- 3. Advanced Online Applications (e.g., APIs)

In the short term, RPs will be motivated to develop advanced APIs to differentiate their service offerings, increase user participation and reduce costs. Over time, the AXN implementation strategy is self-sustaining and is based on an AXN monetization business model for each participant in the ecosystem. This business model will evolve to align with policy and technology advancements to be self-sustaining, fully realized, and available to the user community. This will ensure all implementation actions are complete and all required policies, processes, tools, and technologies are proven and continue to evolve to support the Identity Ecosystem. RPs will choose to be part of the trusted Identity Ecosystem and implement trust frameworks to realize significant market efficiencies and reduced costs. Internet users will regularly engage in trusted online transactions because it is simpler, safer, and more private. These transactions will be verified through an Identity Ecosystem that sustains and expands a market for the trusted, efficient, and audited exchange of identity online attribute claims.

#### **Data Model Definitions**

A major goal has been to facilitate innovation in the attribute market by offering a broad array of attributes and providers, supporting a fusion between traditional approaches and emerging techniques and attribute types.

- Core Attributes
- Verification Checks
- Social Media Attribute Vetting
- Analytic Scores Levels of Confidence
- Out-of-Band Authentication



Core identity attributes are used by RPs to assist in establishing uniqueness, resolving to a unique identity with increasing accuracy, and addressing privacy concerns around minimizing the amount of data required/collected. It

turns out that a small number of core identity attributes are required for most RP use cases, and the AXN is ideally suited to update user attribute claims and data to support a wide array of RP use cases

- (Figure 9). Those core identity attributes include:
  - Name (First, Last, Middle)
  - Address (House #, Street Name, City, State, County, Postal Code)
  - Date of Birth (Month, Day, Year)
  - SSN4 or SSN9 (or other Government Identifier)
  - Email Address
  - Telephone Number (Country Code, Area Code, Prefix, Line #)

One primary goal is to create a marketplace to identify, compare and select attribute verification services more easily:

- Identify: Easy-to-use wizards to identify attributes and attribute providers
- Compare: "Nutrition labels" and data sheets to facilitate comparisons of ٠ available attributes (Figure 10).
- Select: The ability to select multiple attribute providers in one transaction to fulfill the need for the requested attributes.

Data model definitions and attribute metrics (Figure 11) have been defined to facilitate:

- Consistency in the manner that attributes are referenced
- Standardization across attribute providers
- Development of a monetization model

Data Type	Metric
Authoritative	5
Aggre gate d	4
Direct Captured	3
Self Asserted	2
Derived	1
N/A	0

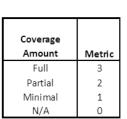
Availability/	
Timing	Metri
Real-time	1
Not Real-time	0

Geographic	
Coverage	Metric
Global	3
National	2
State/Provence	1
N/A	0

Refresh Rate	Metric
Real-Time	5
Daily	4
Weekly	3
Monthly	2
Annually	1
Never	0

Verification Method	
	Metric
Verified by Issuer	4
Verified by 3rd Party	3
Out of Band	2
Not Verified	1
N/A	0

This is a derived a	nttribute
Level of	
Confidence	Metric
High	3
Med	2
Low	1
None	0
	Confidence High Med Low

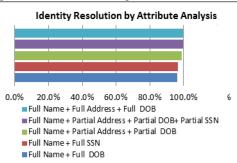




LOC (level of confidence) = fcn(Data Type, Verification Method, Refresh Rate, Currency) Pricing = fcn (LOC, Coverage, Attribute Type)

#### **Figure 10: Data Model and Attribute Metrics**

Attribute Definition: An inherent characteristic or metadata of an object Source: http://www.unece.org/fileadmin/DAM/stats/publications/53metadaterminology.pdf



Pricing	Transactiona
Confidence Level	1 - Hig
Data Type	1 - Authoritative
Availability	1 - Real-Time
Date Last Refreshed	10/23/2012
Refresh Rate	7 - Variable
Geographic Coverage	2 - Nationa
Coverage Amount	2 - Partia
Verification Method	2 - Verified by 3rd Party

Figure 9: Attribute Facts

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ntityExchange.org

Refresh Rate	Metric
Real-Time	5
Daily	4
Weekly	3
Monthly	2
Annually	1
Never	0



- <u>Data Definition</u>: The physical representation of information in a manner suitable for communication, interpretation, or processing by human beings or by automatic means.
  - Source: http://www.unece.org/fileadmin/DAM/stats/publications/53metadaterminology.pdf
- <u>Data Element Definition</u>: A smallest identifiable unit of data within a certain context for which the definition, identification, permissible values, and other information is specified by means of a set of attributes. Source: <u>http://www.unece.org/fileadmin/DAM/stats/publications/53metadaterminology.pdf</u>

#### **Data Types**

An AXN relies on AP services to verify user attribute data, and each AP service is comprised of one or more sources of data that can be categorized by one or more of the following data types:

Authoritative: Data created by an originating source and/or exclusively controlled by a source responsible for a particular set of attributes associated to those instances. For data to be authoritative there must exist a single point of provenance with exclusive jurisdiction over all or a known subset of values within the domain. An essential element of an authoritative attribute is that it is associated to an instance of an index which is unique within the jurisdiction.

<u>Short Definition</u>: Data originating either from the original author or creator of the data, or from a licensed reseller of that source or sources.

<u>Example</u>: A social security number and name from the social security administration. A telephone number, name and address from a phone company; an address from the Post Office; a date-of-birth or date of death from a government department of vital records.

Aggregated: An attribute or attribute set assembled from values independent of a common, exclusively controlled provenance and which contains the majority of the content of the original independent values. A notable difference between this and a derived value is that instances of derived values are generally not within the same domain as the independent values from which they were derived. Aggregation implies some merging of distinct and independent data flows.

<u>Short Definition</u>: A data set created by combining individual elements of data from multiple sources, some of which may be authoritative.

<u>Example</u>: A common example of aggregated data is combining the name associated to a street address and the phone associated to that same street address into a single aggregate result of name, street address and phone. The end result is largely the same as the original input values.

Direct Captured: An attribute whose value was obtained neither from an authoritative source, nor was functionally derived, nor from the data subject over which the subject has control itself unless the attribute was derived from a distinct physical characteristic.

Short Definition: Physical collection of data contained in an object about a subject.

<u>Example</u>: A credit card number obtained by examination of a physical card provided by an authoritative entity (who is responsible for all attributes associate to that unique card number) to an identity subject for their use as a trusted token. An iris scan or fingerprint would also qualify as direct capture.

Self-Asserted: An attribute value that was provided by the subject about which the attribute is referring.

Short Definition: Any information asserted by a subject.

Example: A date of birth requested as part of a social network account profile registration process.

Derived: An attribute obtained by applying a mathematical or logical process to one or more attributes. The nature of a derived attribute is that it is functional in the mathematical sense so that one and only one value exists for the same set of inputs. Derivation implies a transformation from one set of values to another.

Short Definition: A value calculated by a proprietary rule set.



#### Example: A credit score.

Additional definitions for the data model and attribute metrics can be found in the table below:

Metric		Definition
Availability	Real-time	Average response returned within 5 seconds
	Not Real-time	Average response returned in greater than 5 seconds
Geographic Coverage	Global	Data coverage across multiple countries. Country list describes specific location coverage and respective coverage amounts.
	National	Data coverage within a country, representing multiple states or provences. State/Provence list describes specific location coverage and respective coverage amounts.
	State/Provence	Data coverage within a state or provence. State/Provence list describes specific location coverage and respective coverage amounts.
	N/A	No geographic coverage/ Not applicable
Coverage Amount	Full	Data coverage represents 90+% of the geographic area, domain or service
	Partial	Data coverage represents 40-90% of the geographic area or service
	Minimal	Data coverage represents less than 40% of the geographic area or service
	N/A	No data coverage
Verification Method	Verified by Issuer	Verification performed by issuer of the attribute
	Verified by 3rd Party	Verification performed by a third party attribute provider
	Out of Band	Verification performed by confirming one time passcode sent to phone via SMS text or audible telephony or to an email address
	Not Verified	No verification of the attribute has been performed
	N/A	Not applicable
Refresh Rate	Real-Time	Data is refreshed/updated as soon as changes occur or within 12 hours
	Daily	Data is refreshed/updated at least once per day
	Weekly	Data is refreshed/updated at least once per week
	Monthly	Data is refreshed/updated at least once per month
	Annually	Data is refreshed/updated at least once per year
	Never	Data is never refreshed

Figure 11: Data Model Definitions and Attribute Metrics



#### **Compliance Requirements and Regulations**

For each prospective RP to whom the AXN proposes to provide information must be investigated by AXN operations staff prior to the RP having access to information provided by APs who offer data from regulated data sources. As such, the AXN staff must:

- Confirm that the RP is a legitimate business entity and in good standing in the state(s) and country(ies) in which it does business and has all required licenses;
- Confirm the RP's business type;
- Confirm the RP's business location and location type (for example, residential or commercial office space);
- Confirm and receive appropriate certification that the RP will/will not be accessing information for purposes allowed by the Federal Fair Credit Reporting Act ("FCRA") (whichever is applicable) and in accordance with AP policy;
- Confirm that the RP has an appropriate permissible purpose for accessing such information governed by the Gramm-Leach-Bliley Act ("GLBA") and/or Driver's Privacy Protection Act ("DPPA") and will only access such information for such permissible purpose, where applicable;
- Confirm that the RP has appropriate data and access security procedures and programs, in compliance with applicable industry standards and AP policy; and
- Develop and implement a defined audit program designed to monitor the usage of its RPs to reasonably prevent and detect unauthorized use of AP, AXN and IDP systems or information.

The AXN must complete all above requirements *prior* to allowing information access by the RP. If any of the above requirements are not met, the AXN shall not provide AP information to the RP.

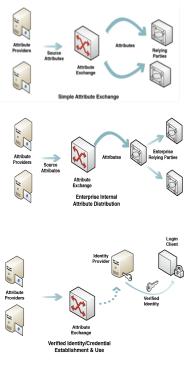
#### **AXN Monetization Model**

An Attribute Exchange can support a number of different monetization models for verifying user-asserted attributes and delivering trusted online attribute verification services. In general, revenues for the AXN service are paid for by participating RPs at open market prices established by APs via service contracts on a per transaction or annual subscription model basis. RP pricing for attribute verification services through the AXN as an annual subscription is estimated to range in price depending upon the data type (e.g., authoritative self-asserted, derived, direct from source), market coverage, data quality/freshness and the Level of Confidence (LOC) associated with the verified user attributes. Listed below are those most commonly encountered models; however, it is not intended to be an exhaustive list. Direct to RP is a case where the AXN is not directly involved in the transfer of attributes but may have been engaged in setting up some a priori arrangement at a contractual level. This may or may not involve the user in the transaction flow, and is not presented as a use case.

The Simple Attribute Exchange model is what most of us think about when we think attribute exchange, and has various implications about payment for each request, refresh of information, and possibly some processing at the AXN. The Simple Attribute Exchange is typically priced per transaction, but RPs with a high frequency of user logins have expressed strong interest in per user per year pricing. RPs will want to specify the frequency of attribute refresh in their negotiated service contracts since RPs will generally pay each time a user's attributes are refreshed.

The Enterprise Internal Distribution model builds upon the Simple Attribute Exchange. The enterprise is comprised of several relying parties all using the procured attributes. In many cases, the AXN will verify user attributes via commercial AP services. In addition, some of the enterprise attribute sources could be considered authoritative in the case of employment related attributes including employee status, role, employee number, etc. This model may require defining the boundaries for acceptable reuse and limitations regarding the size of the enterprise, for example, the multiple agencies within a National Government.

The Verified Identities model is a very specific case where an IDP may use attributes from APs to run through a verification process for identity proofing which establishes an identity and credential at some assurance level. The credential and identity may only be used for sign-on authentication activities



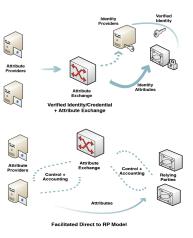
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and no further attribute may be requested or required by the relying party that is primarily a login client. The issue of what or how much revenue could be accrued back to APs if the IDP sells it service to additional RPs is undetermined. In general, the IDP is creating value based on its verification processes and that the raw attributes used in that process are not conveyed to the RP.

Similarly, the Verified IDs with Attributes uses an IDP for a verified identity but also wants to access some associated attributes – in the image below, it is shown as two "interactions" but could be implemented in many ways.

The final model, Facilitated Direct to RP model, is where an AP and an RP directly interact in the sharing or attributes, but control of access, billing and auditing are functions provided by the AXN.



#### **Trust Elevation**

The level of assurance needed for a specific RP service is based on the consequence of authentication errors and/or misuse of credentials. As the consequences of an authentication error increase, the level of assurance (LOA) should increase. Informal or low value requirements will require less stringent assurance while higher value or legally significant services (e.g., medical) will require more stringent assurance. In general, RP security teams map identified risks for a particular RP service to an appropriate credential authentication level based on potential impact. In most cases, assignment of impact to these risks is based on the context and nature of the people or entities affected by an improper authentication.

RP privacy policy often influences the minimum data required to verify the identity of an individual. An AXN can support a broad array of methods for minimizing the data that is ultimately needed to be shared with RPs for their purposes of authenticating a user while still supporting RP risk mitigation requirements. This dynamic, along with the evolution of efficient online identity technologies, enables a portfolio of options for measuring value and trust elevation associated with credentials and verified attribute claims as shown in Figure 13 below.

	Verified AXN Trustmark Services			;	
Attribute Claim		TM1	TM2	ТМЗ	TM4
Low	Pii	Name+ Email+ Address + Telephone (NEAT)	TM1 + DOB	TM2 + SSN4	TM3 + SSN9
\$ Cost	Device	Pii + SMS PIN + IPSEC	TM1 + Device ID	TM2 + MDM	TM3 + GEO
	Biometric	None	Pii + Device + Voice (Bio1)	TM2 + Bio2	TM3 + Bio3
	PKI Credential	None	None	Pii + Device + PKI	TM3 + Biometric
High	Higher Low \$Cost High				

Figure 12: AXN Trust Evaluation Services for LOA with Verified Attribute Claims

An AXN Trustmark is a set of practices from service providers that will elevate online transaction trust where individuals can conduct sensitive business transactions online with reduced fear of identity theft or fraud and without the need to manage scores of usernames and passwords. It leverages commonly used technology components such as cell phones, smart cards, and personal computers to act as or to contain a credential. These



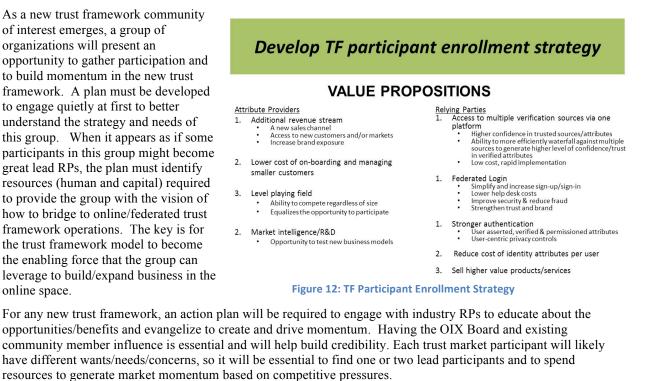
identity solutions are built into online services to enhance their usability and user trust. It offers a suite of multifactor authentication methods to securely access sensitive data and applications using a persistent identity credential for federated internet single sign-on.

Starting with a federated single sign-on credential (e.g., SAML, OpenID), an AXN can be used to bind verified user attributes, SMS text or voice message with a PIN code, device identifiers, and biometric attributes to generate attribute and authentication claims to support complex requirements for higher levels of assurance. By leveraging the user's existing phone, mobile device PC or laptop, an AXN can enable trusted services and convenience for users and a cost-effective, secure platform for RPs. Users require no training and no ongoing support, making an AXN inexpensive to configure and maintain. No additional tokens are purchased, provisioned, managed, and renewed, so AXN services can enable rapid, cost effective deployment with existing user devices online anywhere and anytime.

#### **Trust Framework Enrollment Strategy**

In general, a given trust framework will grow and succeed based on the adoption of the online services marketed to users for which they agree to have their identity verified in compliance with required processes and procedures. An early objective will be to identify the RP services available or contemplated that require higher levels of assurance that will drive growth, define the risk mitigation requirements, and to develop an implementation plan to drive User adoption. More specifically, this effort must establish a pragmatic go-to-market strategy and the implementation process for driving RP participation as both consumers and providers of trust framework services.

As a new trust framework community of interest emerges, a group of organizations will present an opportunity to gather participation and to build momentum in the new trust framework. A plan must be developed to engage quietly at first to better understand the strategy and needs of this group. When it appears as if some participants in this group might become great lead RPs, the plan must identify resources (human and capital) required to provide the group with the vision of how to bridge to online/federated trust framework operations. The key is for the trust framework model to become the enabling force that the group can leverage to build/expand business in the online space.





## **AXN Legal Framework**

#### Introduction

In any situation where multiple parties come together to achieve common goals, whether in social communities, commercial markets or political governance structures, sets of interdependent rules, specifications, and agreements are often at the core of the arrangements. Such documents set forth the respective duties, rights and expectations of the parties, and provide common features such as change processes, enforcement mechanisms and the like. The AXWG Legal portion of an Attribute Exchange Trust Framework Specification for a COI should address the structural and content issues necessary to develop an enforceable set of such interdependent rules, specifications, and agreements.

An Attribute Exchange Trust Framework consists of a combination of business model processes and procedures, technical standards and systems, contractual agreements with legal rules, privacy policies, certification standards and audit procedures that, taken together, establish a trustworthy system for: (i) verifying and assigning identity attributes and connecting those identity attributes to an individual human, legal entity, device, or digital object, (ii) providing that identity attribute information to a party that requires it to complete a transaction, and (iii) maintaining and protecting the identity attribute information over its lifecycle. Critical to making it work for a community of interest in a business, government and commercial context is the requirement for an appropriate, and typically voluntary (e.g., contractual) legal framework (sometimes referred to as "operating rules" or a "trust framework") that defines the rights and responsibilities of the parties, allocates risk, and provides a basis for enforcement. The objective is to implement a capability for the secure, reliable and trustworthy exchange of digital identity attribute information that can be used remotely across different systems and entities.

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#### **Identity Management System Risks**

As a first step in developing legal contracts, it is important to understand the overall risks that they need to address. There are several potential risks to participating in an attribute exchange network and using and relying on identity and attribute data exchanged via that network. These risks were initially identified by the American Bar Association Identity Management Legal Task Force<sup>1</sup> as some of the key risks that must be addressed before participants will have trust and confidence in the operation of an identity system, and apply equally to an attribute exchange network.

While these risks affect all participants in an attribute exchange, the way in which the risks affect each participant and the significance of the risks to each participant will, of course, vary by the role such participant is fulfilling at any particular point in time. The risks may be summarized as follows:<sup>2</sup>

• Identification Risk: The reliability of the identity information collected, verified, and asserted about the User is critical to the use of any identity system. Identification risk is the risk that identity attribute data collected and associated with a specific User (e.g., an individual, entity, or device) is inaccurate. This risk is often a function of the quality of off-line identity credentials provided by the User for identity verification.

<sup>&</sup>lt;sup>1</sup> See http://apps.americanbar.org/dch/committee.cfm?com=CL320041

<sup>&</sup>lt;sup>2</sup> See ABA IdM Report – Part 1 – 12/30/2011 Draft, available at http://apps.americanbar.org/dch/committee.cfm?com=CL320041.

#### **OIX AXN Trust Framework Specification**



- Authentication Risk: Identification is of no value unless a Relying Party that seeks to rely on such identification has the ability to reliably authenticate it i.e., associate the claimed and verified identity attributes to the correct User. Authentication risk includes both the risk that a legitimate User cannot be properly authenticated, as well as the risk that an authentication process will incorrectly indicate that an imposter is a legitimate User.
- **Privacy Risk:** In the case of individuals, identity management involves the collection and verification of personal information about a User by an Identity provider via the AXN and the sharing of that information with multiple Relying Parties. In addition, identity-based transactions may also facilitate tracking an individual's activities, thereby generating additional personal information. Privacy risk focuses on the unauthorized use or misuse of personal information about the User by one of the parties who has access to it, as well as on their compliance obligations with respect to the processing and protection of such data.
- **Data Security Risk:** Protecting personal information about human Users, as well as maintaining the security of the processes necessary to create secure identity credentials, verify and communicate accurate identity information, verify the status of identity attributes and credentials, and authenticate Users, is critical to any identity system. Security risk includes both the risk that an unauthorized party can obtain access to personal data, as well as the risk of compromise of one or more of the processes critical to the overall functioning of the identity system or any individual identity transactions.
- Liability Risk: In any identity system, failures will inevitably occur, and damages will result. Participants in an identity system must address the risk that they will be held liable for damages suffered by someone else resulting from a problem they caused or for which they are deemed legally responsible. A key aspect of the liability risk is the legal uncertainty regarding the responsibility that attaches to any given act or failure to act by a participant in an identity system, particularly one that operates across multiple industry sectors and jurisdictions.
- Enforceability Risk: Enforceability risk is complimentary to liability risk. It is the risk that one participant will not be able to enforce (i) its right to compliance with the rules by another participant, or (ii) its right to collect damages in event it is actually harmed in a case where another participant is legally "liable." This risk applies when something goes wrong and someone seeks to recover damages. It also applies in situations where a problem has not yet surfaced, but a failure of performance on the part of one or more participants can put the entire identity system at risk. This is particularly important in a cross-jurisdictional system. In such case, enforceability risk refers both to the ability to detect that problem, as well as the ability to require the participant to remedy its performance or withdraw from the system.
- **Regulatory Compliance Risk:** In many cases, participation in an identity system raises legal compliance issues for one or more of the participants i.e., whether the conduct of the participant complies with applicable local law. In other cases, participation in the identity system is, in and of itself, pursued in an effort to comply with legal requirements imposed on a participant. For example, a financial institution may participate, and rely on identity credentials and verified attribute claims to satisfy its legal obligations to properly authenticate individuals granted online access to bank accounts and payment facilities. In such cases, compliance risk focuses on whether such participation satisfies it legal obligations.

As with any system or process, the foregoing risks are a function of the technology used, the various processes implemented, and the manner (or failure) of performance of obligations by the participants (in addition to possible influence by outsiders). Building a reliable AX Trust Framework will require measures to address these risks – that is, measures designed to ensure that participants can trust the technology used (i.e., that it works properly), the processes deployed (i.e., that they yield the correct result), and the other participants (i.e., that they will properly perform their obligations).

#### Addressing Functionality and Risk -- Trust Framework Operating Rules

Every multi-party transactional system, where participants will interact with multiple parties, such as an identity system, a credit card system, or an electronic payment system, has three basic requirements. An attribute exchange network is no exception. Those requirements are:

- A common set of rules must exist (to make it work, and to address the applicable risks);
- Each participant must agree to follow those rules applicable to it, for the benefit of the other participants affected by its performance; and
- Each participant needs some reasonable level of assurance that all of the other participants will follow the rules.

#### **OIX AXN Trust Framework Specification**



Thus, making an AXN work in an online environment, and addressing the risks such as those noted above, requires not only the implementation of appropriate technology, but also adherence by all participants (e.g., Subjects, Identity Providers, Attribute Providers, and Relying Parties) to a common set of technical standards, operational requirements, and legal rules. Commercial identity systems typically seek to achieve that goal by developing an appropriate "Trust Framework" (sometimes referred to as "operating rules") to which participants are contractually bound.

Such a Trust Framework consists of two general categories of components: (i) the business, privacy, and technical operational rules and specifications necessary to make the system functional and trustworthy, and (ii) the contract-based legal rules that, in addition to applicable laws and regulations, define the rights and legal obligations of the parties specific to the identity system and facilitate enforcement where necessary.<sup>3</sup>

The business and technical operational rules (Figure 15) define the requirements for the proper operation of the identity system (i.e., so that it works), define the roles and operational responsibilities of the participants, and provide adequate assurance regarding the accuracy, integrity, privacy and security of its processes and data (i.e., so that the various parties are willing to participate; so it is trustworthy). In many cases, such rules are built on existing standards.

The contractual legal rules (Figure 16) consist of the contract-based agreements between or among the participants that define and govern the legal rights, responsibilities, and liabilities of the participants with respect to the specific identity system, clarify the legal risks parties assume by participating in the identity system (e.g., warranties, liability for losses, risks to their personal data); and provide remedies in the event of disputes among the parties, including methods of dispute resolution, enforcement mechanisms, termination rights, and measures of damages, penalties and other forms of liability.

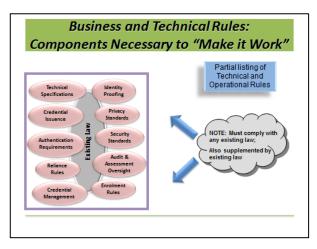
They also make the business and technical operational rules legally binding on and enforceable against the participants. Both the business and technical rules and the

contractually-defined legal rules are, of course, subject to, and typically constructed with reference to, other existing duties and obligations arising under the statutory and regulatory law that apply to the parties. Taken together, these business and technical operational rules and contractually-defined legal rules comprise the identity system operating rules (or trust framework).

It goes without saying that laws relating to data protection, privacy and use of personal information must be obeyed where they apply. All contractual arrangements must be compliant with regulations pertaining to personal data sharing, protection and retention. The remainder of this outline will focus on the risk allocations and contractual terms that should be addressed regardless of the applicable laws.

#### Law Governing Attribute Exchange Networks

In most jurisdictions there are numerous existing laws and regulations that will have a significant regulatory impact (and which may impose barriers, compliance requirements, and/or liability risk) on participation in an attribute





<sup>&</sup>lt;sup>3</sup> See ABA IdM Report – Part 1 – 12/30/2011 Draft, available at

http://apps.americanbar.org/dch/committee.cfm?com=CL320041



exchange network. In addition, differences among the laws of different jurisdictions, when considered in light of the global nature of the internet, create a patchwork regulatory landscape that can itself challenge legal structuring.

Some of these laws and regulations focus specifically on identity-related activities. Most, however, were developed in a context completely unrelated to identity management (e.g., tort law, contract law, and warranty law), but may nonetheless have a significant impact, and often in ways that were unanticipated at the time of their original adoption.

Developing contract-based operating rules for an attribute exchange network is the primary method of addressing the legal challenges associated with efficient, interoperable, and acceptable systems that can operate cross-border and reduce uncertainty for participants. It also facilitates experimentation with different systems and different approaches as the marketplace works to develop solutions to the issue of attribute exchange. All participants in an attribute exchange network have an interest in fairly allocating, in advance, the risk of liability that flows from participation in the process, as well as mitigating those risks to the extent possible. As attribute exchange network processes are used for increasingly significant transactions, and the risks to the parties increase accordingly, the benefits to all parties of implementing appropriate operating rules to address those risks up front, as well as to mitigate those risks (to the extent possible) by requiring performance of specific obligations by each participant role, is significant.

### Attribute Exchange Trust Framework Legal Requirements

The AXWG Trust Framework specification contemplates a set of system operating rules (Figure 17) made enforceable on the participants by a set of legally binding agreements (Figure 18).

#### 1. Operating Rules

The ultimate goal of any attribute exchange network is to provide identity and attribute assertions that are sufficiently reliable for the intended purpose, and to do so in a manner such that all relevant parties are willing to trust it – i.e., to participate and rely on the results. Achieving that goal requires developing and implementing a set of legally binding operating rules to govern the activities of the participants in, and the operation of, the attribute exchange, and to do so in a manner that addresses the risks identified above.

The use of such operating rules is typically necessary to govern the functioning of multi-party systems used to accomplish a specific functionality. Generally, such operating rules should accomplish the following:

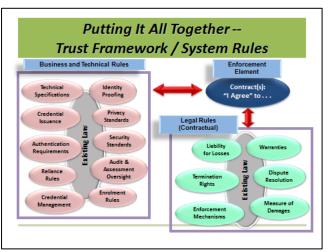


Figure 15: Trust Framework / System Operating Rules

- First, the operating rules should address the key system-specific business, technical, operational, privacy, and legal issues necessary for the attribute exchange to function properly and achieve the desired result i.e., so that it works. This might include, for example, rules regarding the procedures that must be followed by each participant, the format for exchanges of identity attribute data, the way in which software must handle identity attribute data, and the processes and procedures each participant will be expected to follow to make it all work. Such rules will also typically define the rights and responsibilities of all participants, security requirements, transmission standards and formats, response time standards, liabilities, exception processing, error resolution and the like. Beyond making the identity system work, and reducing cost and administrative hassles, such rules also foster trust among all participants in the identity system.
- Second, operating rules should be designed to address the seven risk categories noted above. By requiring the use of certain technology and business processes, and by imposing certain obligations on the participants, the



rules can be designed to mitigate the risks of greatest concern to the participants. This also helps to foster trust among all participants in the identity system -i.e., a willingness to participate and to rely on the results.

Familiar examples of such operating rules include the various rules that govern the processing of payment transactions. For credit card transactions, credit card system rules (such as the Visa Operating Regulations) provide the specifications and rules applicable to the participants in a credit transaction and subsequent processing.

In many cases an entity often referred to as a Trust Framework Provider (TFP) is established to develop and implement the operating rules for the Trust Framework. That is, the TFP is responsible for establishing the business, legal, technical, privacy, certification and audit policies for the Trust Framework.

The operating rules for the Trust Framework become the contract(s) and policy document(s) that specifies the requirements to which the trust framework members must adhere.

#### 2. Operating Agreements

The operating rules for an attribute exchange Trust Framework are of little value unless the various participants in the attribute exchange actually agree to follow the rules. This is typically done by contract (e.g., as in a credit card system).

Many different forms of agreement can be used. And the agreements can directly incorporate all of the operating rules, or simply incorporate them by referencing the master document. In either case, however, it is anticipated that the following agreements (among others) will likely be required (Figure 18):

1. **Trust Framework Provider Service Agreement** – Defines legal, technical, and operational requirements for a Community of Interest established by policymakers embodied in the TFP organization for a specific set of industry and business requirements. Such contract binds the AXN to the applicable terms of the operating rules, and obligates the AXN to incorporate such

terms in its contracts with the other roles.

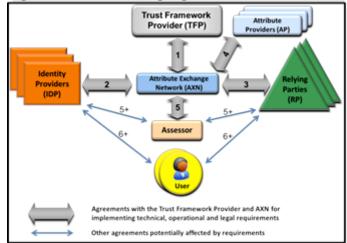


Figure 15: Trust Framework Legal Agreements between Parties

- 2. **Identity Service Provider Agreements** Contracts between the AXN and IDPs who have been certified by an assessor as meeting the technical, operational, and legal requirements of the trust framework. Such contracts bind the IDPs to the applicable terms of the operating rules.
- 3. **Relying Party Agreements** Contracts between the AXN and RPs who have been certified by an assessor as meeting the technical, operational, and legal requirements of the trust framework. Such contracts bind the RPs to the applicable terms of the operating rules.
- 4. Attribute Provider Agreements Contracts between the AXN and certified APs who have been certified by an assessor as meeting the technical, operational, and legal requirements of the trust framework. Such contracts bind the APs to the applicable terms of the operating rules.
- 5. Assessor/Auditor/Certifier Agreements Contracts between the TFP or AXN and individual entities acting as an assessor authorizing such assessor to evaluate prospective participants in the AXN to determine whether such entities meet the applicable requirements of the operating rules for the trust framework. These agreements bind Assessors to use a standard set of TFP-recognized and enumerated processes when they conduct assessments.
- 6. **Terms of Service (TOS) Agreements** Designed to establish rights and responsibilities for users that do not already have TOS agreements with IDPs and RPs. The TFP promotes a set of model terms that are included by IDPs and RPs in their TOS agreements with users



#### **AX Trust Framework Legal Checklist**

In developing the trust framework operating rules, certification requirements, and the associated contracts with the various participants, there are a variety of topics that will need to be addressed. Some of the more common topics that must be addressed are listed below, along with a listing of the contractual relationships where each should (or could) be addressed.

#### 1. Define Attribute Exchange Network (AXN) Roles

- (a) Trust Framework Provider Role (TFP)
  - (1) Specify the eligibility requirements for the role.
  - (2) Specify rights, duties, and obligations of participant filling such role
- (b) Attribute Exchange Network Role (AXN)
  - (1) Specify the eligibility requirements for the role.
  - (2) Specify rights, duties, and obligations of participant filling such role

#### (c) Assessor / Auditor / Certifier (Assessor) Roles

- (1) Specify the eligibility requirements for the role.
- (2) Specify who approves an applicant to participate as an assessor in the Attribute Exchange Network.
- (3) Specify rights, duties, and obligations of participant filling such role
- (4) See generally "AXN Assessor/Certification Framework" within this document)
- (d) Identity Provider Role (IDP)
  - (1) Specify the eligibility requirements for the role.
  - (2) Specify who approves an applicant to participate as an IDP in the Attribute Exchange Network.
  - (3) Specify rights, duties, and obligations of participant filling such role
- (e) Attribute Provider Role (AP)
  - (1) Specify the eligibility requirements for the role.
  - (2) Specify who approves an applicant to participate as an AP in the Attribute Exchange Network.
  - (3) Specify rights, duties, and obligations of participant filling such role

#### (f) Relying Party Role (RP)

- (1) Specify the eligibility requirements for the role.
- (2) Specify who approves an applicant to participate as an RP in the Attribute Exchange Network.
- (3) Specify rights, duties, and obligations of participant filling such role
- (g) End User Role (User)
  - (1) Specify the eligibility requirements for the role, if any.
  - (2) Specify who approves an applicant to participate as an user in the Attribute Exchange Network, if necessary.
  - (3) Specify rights, duties, and obligations of participant filling such role
  - (4) End User Notice & Consent Obligations

#### 2. Assessment, Certification, and Trustmarks

- (a) Specify assessment and certification requirements
- (b) Specify Trustmark requirements
- (c) <u>Specify Trustmark warranties, representations, and limitations</u>
- (d) See generally "AXN Assessor/Certification Framework" within this document

#### 3. Identity Credentials

- (a) Specify acceptable credential formats to be used as data source for attribute requests
- (b) Specify eligible credential issuers
- (c) Specify eligible Subjects / Users (for <u>each</u> credential type)
- (d) Specify purpose, authorized uses, and limitations on credential use (for each credential type)

#### 4. Attribute Data

- (a) Specify attribute data format requirements
- (b) Specify other attribute data requirements
- (c) Specify attribute data verification and processing requirements
- 5. <u>Personal Data Access</u>



- (a) Allocate responsibility for operation and maintenance of personal data access
- (b) Specify contents of personal data storage
- (c) Specify who has access and conditions of access(e.g., user only)
- (d) Specify data security for data access and storage
- (e) Specify privacy policies for access and retrieval

#### 6. Identification of Users

- (a) Purpose
  - (1) Identify User sufficient for Attribute Provider(s) to locate requested attributes
- (b) Core Identity Data
  - (1) What core identity data is required by the Attribute Exchange Network to obtain requested attributes?

#### 7. Designation of Attribute Provider

- (a) Specify who will select the Attribute Providers per use case (either the RP or AXN)
- (b) Specify selection criteria per use case

#### 8. Attribute Data Delivery

- (a) Specify the attribute data delivery means to the Relying Party
- (b) Specify the frequency and means of updating personal data and the attribute claim data
- (c) Security
  - (1) Specify the security measures required and responsible party (such as the AXN) for the delivery process
- (d) Consider transaction completion time as an AXN performance requirement.
- (e) Errors in attributes
  - (1) User rights to know source of AP data
  - (2) User rights to see/correct bad data
  - (3) Issues RE: non-FCRA data
  - (4) User rights in case of bad AP data

#### 9. AXN Services

- (a) Specify the AXN's obligation to verify information regarding
  - (1) The Attribute Providers it offers
  - (2) The IDPs it offers
- (b) Specify the extent, if any, the AXN is responsible for
  - (1) The quality/ accuracy of the attribute information it delivers
    - (2) The security of the attribute data
    - (3) The timing of its responses to RP requests
    - (4) The availability (up-time) of the network
- (c) Warranty Service (if any)

#### 10. <u>RP and AXN Reliance Requirements</u>

- (a) Obligations before reliance considered reasonable
  - (1) Attribute within validity period
  - (2) Status of credential checked
  - (3) Transaction verified
- (b) What are the procedures that must be followed as a pre-condition to reliance?

#### 11. Fees For Services

- (a) Specify which activities are subject to fees
- (b) Specify who pays and who collects fees
- (c) Specify price and model, e.g., per transaction or per time period
- (d) AXN Use License, if required
- (e) See generally "AXN Business Framework AXN Monetization Model within this document



#### 12. Warranty And Liability Obligations

- (a) Specify the representations, warranties and warranty disclaimers made by each role
  - (1) Identity Provider (IDP)
  - (2) Relying Party (RP)
    - (A) E.g., warranty RE: User consent to access attribute data
    - (B) E.g., warranty RE: Intended use of attribute data, privacy, etc.
    - (C) E.g., warranty RE: Compliance with applicable privacy law
  - (3) Attribute Provider (AP)
    - (A) E.g., warranty RE: Source and/or nature of attribute data, currency, and reliability
    - (B) E.g., warranty RE: Compliance with applicable privacy law
  - (4) Attribute Exchange Network (AXN)
    - (A) E.g., warranty RE: Delivery of attribute data, privacy, etc.
    - (B) E.g., warranty RE: Compliance with applicable privacy law
  - (5) Subject / User
  - (6) Assessor/Certifier/Issuer of Trustmark
- (b) Specify the limitations on liability for each role
  - (1) Identity Provider (IDP)
  - (2) Relying Party (RP)
  - (3) Attribute Provider (AP)
  - (4) Attribute Exchange Network (AXN)
  - (5) Subject / User
  - (6) Assessor/Certifier/Issuer of a Trustmark

#### 13. Indemnification Obligations

- (a) Specify the indemnification obligations for each of the following roles
  - (1) Identity Provider (IDP)
  - (2) Relying Party (RP)
  - (3) Attribute Provider (AP)
  - (4) Attribute Exchange Network (AXN)
  - (5) Subject / User
  - (6) Assessor/Certifier/Issuer of a Trustmark

#### 14. Intellectual Property Rights

- (a) Specify Elements of the AXN Protected by Intellectual Property Rights
- (b) Trademarks and logos
  - (1) Who owns trademark rights (if any)
  - (2) Specify rights to use / license to use these trademarks
- (c) Copyright rights
  - (1) Who owns copyright rights (if any)
  - (2) Specify rights to use / license to use these copyrights
- (d) Patent rights
  - (1) Who owns patent rights (if any)
  - (2) Specify rights to use / license to use these patents
- (e) Trade secret rights
  - (1) Who owns trade secret rights (if any)
  - (2) Specify rights to use / license to use these trade secrets

#### 15. Data Ownership / License Rights / Legal Restrictions on Use

- (a) Specify scope and terms of data rights and restrictions imposed on each role
- (b) Specify legal restrictions on use of data
- (c) See generally "AXN Business Framework Compliance Requirements and Regulations at within this document

#### 16. Confidentiality Obligations RE: Attribute Data

(a) Types of attribute data to be kept confidential



- (b) Types of information considered non-confidential
- (c) Release of confidential information
  - (1) To law enforcement officials
  - (2) As part of civil discovery
  - (3) Upon owner's request
  - (4) Attribute Exchange Network Provider other reasons or in other circumstances

#### 17. Privacy Obligations RE: Attribute Data

- (a) Personally Identifiable attribute data collected during process
- (b) Personally Identifiable Data storage and access
- (c) Privacy policy regarding use of data
  - (1) AXN purposes related to the Attribute Exchange Network
  - (2) Attribute Exchange Network other purposes
  - (3) Relying Party purposes
- (d) Notice to User
- (e) Access by User to attribute data about him/her
- (f) Security of attribute data
- (g) Consent of User to the attribute verification process
- (h) See generally "AXN Privacy Policy Framework" within this document

#### 18. <u>Security Obligations RE:</u>

- (a) The physical site where AXN Services are performed (including back-up sites)
- (b) The procedures and processes used to perform AXN services
- (c) The people involved in performing AXN services
- (d) The hardware used to perform AXN services
- (e) The software used to perform AXN services
- (f) The networks used to perform AXN services
- (g) The databases used in performing AXN services
- (h) The communications methods used to perform AXN services
- (i) The keys used to perform AXN services
- (j) The records stored regarding the perform AXN services
- (k) Data integrity and reliability requirements
- (1) See generally "AXN Technology Framework Security Considerations" within this document

#### 19. Data Retention / Records Archival

- (a) Specify the types of log file events should be recorded and archived
- (b) Specify the retention period for the AXN records archival

#### 20. Data Destruction Requirements

#### 21. Disaster Recovery Obligations

#### 22. Compliance Audits / Performance Audits

- (a) Specify who should be audited
- (b) Specify who has right to conduct audit
- (c) Specify the purpose and scope of audits
- (d) Frequency of compliance audit for each entity
- (e) See generally "AXN Business Framework Compliance Requirements and Regulations within this document
- (f) See generally "AXN Business Framework AXN Trustmark within this document
- (g) See generally "AXN Assessor/Certification Framework" within this document

#### 23. Service Suspension Rights And Obligations

(a) Rights of APs and AXN Provider to suspend services



#### 24. Termination Rights

(a) Rights of APs and AXN Provider to terminate services

#### 25. Insurance Requirements

#### 26. Procedures For Changes To Operating Rules

#### 27. Miscellaneous Legal Provisions

- (a) Relationships among parties
  - (1) Fiduciary relationship, if any
  - (2) Agency, independent contractor, joint venture, partnership, or trust relationship
  - (3) What about Cross borders transaction

#### (b) Dispute resolution issues

- (1) Litigation, arbitration, mediation
- (2) Mediation rules applicable
- (3) Arbitration rules applicable
- (4) Relationship to underlying substantive dispute between the parties
- (c) Governing law/choice of forum
  - (1) Specify laws to govern the transactions
  - (2) Consider whether governing law will vary across transactions

#### **Timeline/Evolution of AX Legal Issues**

In the current AX ecosystem, risk allocations typically occur as follows:

- Limited or no AP liability for data accuracy or fitness for a particular purpose
- The AXN is responsible for data delivery/exchange, but not data accuracy or data reliability
- RPs, APs and AXNs are responsible for their respective data protection and privacy obligations

As the ecosystem evolves, these allocations may shift. For example as an AXN creates a more competitive market for attribute verification, APs may react by offering guarantees of accuracy of certain data verification types. It is doubtful that warranties of fitness for a particular purpose would be offered, as the RPs will be in the best position to decide the fitness of the data type for their use cases.

Within a trust framework, the goal of having the AXN serve as a contractual hub (whereby all RPs sign a contract with the AXN which includes flow down terms from APs) is more readily achievable than it is outside of a trust framework, where use cases are more likely to vary broadly. The goal of having a standard RP contract with the AXN as the hub may also morph as the market evolves.

Currently attribute verifying APs are strictly adhering to a "one bite at the apple" that prohibits RPs from vouching for the verified PII for another RP. Within a trust framework, the market may evolve to a point where APs are willing to allow RPs to share the verification, subject to a fee. The sharing fee could also be offered via an AXN and a competitive market for such data sharing would evolve.



## Attribute Exchange Technology Framework

The AXN provides a foundation to address interoperability barriers that have impeded the full realization of the Identity Ecosystem. The AXN promotes user trust, security, and privacy by participating in auditable industryestablished Trust Frameworks and Protocols as embodied by: the Open Identity Exchange (OIX) and Kantara; User-Managed Access (UMA); OAuth; OpenID; OpenID Connect; SAML; Cross-Origin Resource Sharing (CORS); and System for Cross-Domain Identity Management (SCIM) in addition to existing Internet security and transmission protocols. (See Appendix D for other protocols). Documentation of the technical architecture of this framework is divided into two sections.

*Section One*, an executive overview, terms of reference and other summary information is included within the main part of this document.

*Section Two*, the Technical Implementer's Guide (TIG) is a both a complete document but also included in its entirety as Appendix D to this document. The TIG is a stand-alone reference intended for use by technical, protocol and security architects who would be responsible for designing or implementing an instance of this framework.

#### **Attribute Exchange Network Architecture**

This section describes a distributed architecture that can be used to share critical information about a user between multiple parties. This architecture strives to use standardized mechanisms for trust between parties and to illustrate, at a protocol level, the scopes, tokens, and consent required. This section provides the technical underpinnings of an instance of an attribute exchange network and covers protocol level interaction and trust mechanisms required to pass attribute data.

#### **Technical Description**

The AXN architecture uses standardized mechanisms to promote trust between parties, to illustrate the data flows such as the scopes, tokens, and consent required at a protocol level. The following roles are defined for interaction with an AXN:

- 1. *User Agent:* The user is expected to operate an agent that is capable of receiving and processing HTTPS protocol requests, such as redirections that convey header information to and from other parties. The most common user agent is a browser.
- 2. *Relying Party (RP):* The RP is the protocol entity wishing to consume verified attributes. Usually the consumption of verified attributes is initiated by some user action such as a request for access to services.
- 3. *Identity Provider (IDP):* The IDP is the protocol entity that collects and asserts a persistent identifier (e.g., an OpenID credential) on behalf of the user. The IDP is responsible for protecting the integrity of this identifier and all tokens, scopes, attributes and consent exist relative to that identifier.
- 4. *Attribute Provider (AP):* An AP is the protocol entity that wishes to provide verified information about a user. The AP may not have any direct relationship to the end user.
- 5. Attribute Exchange Network (AXN): The AXN is the protocol entity that acts as a transaction and claims manager, interacting with all the protocol entities to ensure that user-asserted attributes are securely verified by participating APs, attribute claims from the AP are delivered with the user-asserted attributes to the RP, all with the consent of the user and all with the context of an identity that is asserted by an IDP. The AXN also collects revenues and distributes payments on behalf of network participants in accordance with the AXN business model, and provides a user interface whereby users can manage the distribution of verified attributes. The AXN does not store user attribute information, but uses an OpenID credential as an account reference key.

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# Goals

The overall goal of an attribute exchange network is to make verified attributes available to a Relying Party, with the participation and consent of an end user, as supervised and validated by that end user's Identity Provider. Verified attributes may be verified by one or more attribute providers, but are all linked to a single identifier published by an Identity Provider that has a strong existing relationship with the Subject.

# **High Level Steps**

A succession of browser redirects and API requests are required to request access, verify consent, and communicate information between attribute exchange network parties.

### **User Redirections**

# Happy Path User Redirection

Figure 19 shows browser redirections in a successful attribute exchange, in the case where the subject already knows and consents to let both the AXN and the Relying Party work with the Identity Provider to exchange attributes. Note that solid arrows represent browser redirections, while dotted lines represent server-to-server API calls; and, the final API call to the AXN Verified Attribute API is shown below even though it is not a browser-based redirection to show the final step of retrieving actual attributes.

The steps shown in Figure 19 are as follows:

1. Identity Assertion Request

A request made by the <u>Relying</u> <u>Party</u> to the Identity Provider to ascertain the identity of the subject and to obtain consent for the Relying Party to interact with the Identity Provider Valentine API.

- 2. Identity Assertion Response On successful authentication and authorization of the Relying Party, an OAuth 2.0 access token (AT1) will be returned to the Relying Party that can only be used by the Relying Party to query the trust list for the authenticated subject and to generate Valentine tokens for AXNs that are in the trust list.
- 3. Locator Request with Valentine token

**Identity Provider** AXN Identity Infrastructure Valentine API Identity Verified Attribute API Infrastructure 2 6 3 1) Start (6b)End **Relying Party** 

Figure 16: Happy Path Attribute Exchange with Browser Redirections

The Relying Party redirects the subject's browser to the AXN, including the Valentine token.



#### 4. Identity Assertion Request

A request made by the <u>AXN</u> to the Identity Provider to ascertain the identity of the subject and to obtain consent for the AXN to interact with the Identity Provider Valentine API.

#### 5. Identity Assertion Response

On successful authentication of the subject and authorization of the AXN as a trusted client within the attribute exchange context, the Identity Provider issues to the AXN an OAuth 2.0 access token (AT2) that can only be used by the AXN to update the trust list of the authenticated subject with AXN information and to validate Valentine Tokens for the authenticated subject.

#### 6. Successful Locator Response

The AXN redirects the subject's browser to the Relying Party, returning a locator to the Relying Party that can be used to access the AXN Verified Attribute API for this particular interaction.

#### a. Verified Attribute API Request

The Relying Party uses the locator in conjunction with the Valentine token and optionally a pre-configured API access token (AT3) in a server-to-server API request to the AXN to retrieve the verified attributes.

#### b. Verified Attribute API Response

Actual verified attributes are returned to the Relying Party.

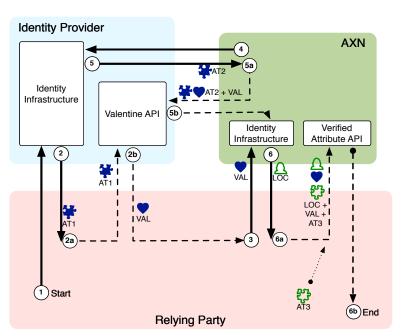
#### Happy Path User Redirection with Valentine API Calls

In addition to the final server-to-server "back-channel" API calls that are documented above, additional backchannel calls are made from the Relying Party to the Identity Provider and from the AXN to the identity provider to determine whether a given AXN is trusted by the subject, and request a Valentine token representing the subject (on the part of the Relying Party) or to update the subject's trust of an AXN and validate a presented Valentine token (on the part of the AXN). Figure 20 shows all of the front-channel (solid line) browser redirections and the backchannel (dotted line) API requests and responses that occur in the happy path case where the subject already trusts the AXN prior to the beginning of the flow.

1. Identity Assertion Request A request made by the Relying

Party to the Identity Provider to ascertain the identity of the subject and to obtain consent for the Relying Party to interact with the Identity Provider Valentine API.

2. Identity Assertion Response On successful authentication and authorization of the Relying Party, an OAuth 2.0 access token (AT1) will be returned to the Relying Party that can only be used by the Relying Party to query the trust list for the authenticated subject and to generate Valentine tokens for AXNs that are in the trust list.



a. Valentine API Requests

The Relying Party must first

Figure 17: Happy Path Attribute Exchange with Redirects and API Calls

ascertain whether the currently authenticated subject already trusts the AXN and then must request a valentine token for the AXN (specific to the subject)

b. Valentine API Response

In the case that the subject trusts the specified AXN, a valentine token will be generated for that AXN and returned to the Relying Party.

3. Locator Request with Valentine token



The Relying Party redirects the subject's browser to the AXN and includes the valentine token in the request.

#### 4. Identity Assertion Request

A request made by the AXN to the Identity Provider to ascertain the identity of the subject and to obtain consent for the AXN to interact with the Identity Provider Valentine API.

#### 5. Identity Assertion Response

On successful authentication of the subject and authorization of the AXN as a trusted client within the attribute exchange context, the Identity Provider issues to the AXN an OAuth 2.0 access token (AT2) that can only be used by the AXN to update the trust list of the authenticated subject with AXN information and to validate Valentine Tokens for the authenticated subject.

a. Valentine API Token Validation Request

The AXN submits the valentine token along with the AT2 access token to the Valentine API.

b. Valentine API Response

The Identity Provider checks that AT2 represents the same subject as the valentine token and is targeted for the same client, the AXN. If this is true a positive validation result is returned.

#### 6. Successful Locator Response

The AXN redirects the subject's browser to the Relying Party, returning a locator to the Relying Party that can be used to access the AXN Verified Attribute API for this particular interaction.

#### a. Verified Attribute API Request

The Relying Party uses the locator in conjunction with the Valentine token and optionally a preconfigured API access token (AT3) in a server-to-server API request to the AXN to retrieve the verified attributes.

### b. Verified Attribute API Response

Actual verified attributes are returned to the Relying Party.

#### User Redirection Steps for Unknown AXN

In the case where a subject does not have a pre-existing relationship with an AXN, the Relying Party has to redirect the subject to the AXN without a valentine token to create a relationship with the Identity Provider, and then the AXN must redirect the subject back to the Relying Party to generate a valentine token and then initiate an API request to the AXN for the verified attributes.

The steps shown in Figure 21 are as follows:

#### 1. Identity Assertion Request

- A request is made by the Relying Party to the Identity Provider to ascertain the identity of the subject and to obtain consent for the Relying Party to interact with the Identity Provider Valentine API.
- 2. Identity Assertion Response On successful authentication and authorization of the Relying Party, an OAuth 2.0 access token (AT1) will be returned to the Relying Party.
- 3. Empty Locator Request The Relying Party redirects the subject's browser to the AXN, but cannot include the Valentine token, because the AXN is not yet trusted by the subject.
- 4. Identity Assertion Request

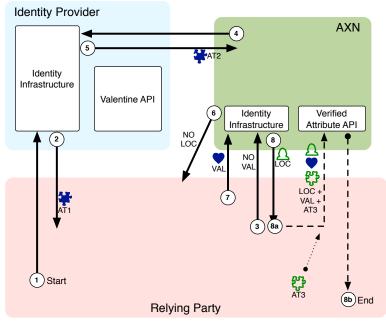


Figure 18: Unknown AXN Attribute Exchange with Browser Redirects



A request is made by the AXN to the Identity Provider to obtain consent for the AXN to interact with the Identity Provider Valentine API.

- 5. Identity Assertion Response On successful authentication of the subject and authorization of the AXN as a trusted client within the attribute exchange context, the Identity Provider issues to the AXN an OAuth 2.0 access token (AT2)
- 6. Empty Locator Response The AXN redirects back to the Relying Party without a locator, so that the Relying Party can now fetch a Valentine token.
- 7. Locator Request with Valentine token

The Relying Party can now request a valentine token that is targeted to the AXN on behalf of the subject. The Relying Party again makes a Locator Request, this time including the valentine token.

8. Successful Locator Response

The AXN can now validate the valentine token and redirects the subject's browser to the Relying Party, returning a locator to the Relying Party that can be used to access the AXN Verified Attribute API for this particular interaction.

a. Verified Attribute Request

The Relying Party uses the locator in conjunction with the Valentine token and optionally a preconfigured API access token in an API request to the AXN for the verified attributes.

b. Verified Attribute Response

Actual verified attributes are returned to the Relying Party.

# User Redirection Steps for Unknown AXN with API Calls

The full set of redirection steps and API calls are diagrammed below but the steps are not spelled out, as they are very similar to the steps shown in previous sections. The steps shown in Figure 22, below, are as follows:

#### 1. Identity Assertion Request

A request is made by the Relying Party to the Identity Provider to ascertain the identity of the subject and to obtain consent for the Relying Party to interact with the Identity Provider Valentine API.

- 2. Identity Assertion Response On successful authentication and authorization of the Relying Party, an OAuth 2.0 access token (AT1) will be returned to the Relying Party.
  - a. Valentine API Requests The Relying Party asks for or queries the subject's Trusted AXN List
  - b. Valentine API Responses The list or answer returned from the Identity Provider indicates that this particular AXN is not yet known/trusted by the subject.

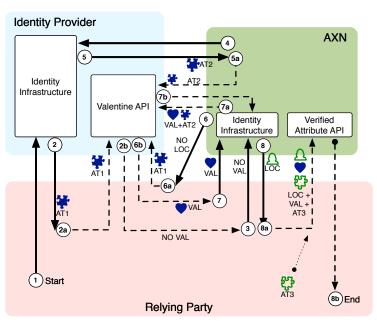


Figure 19: Unknown AXN Attribute Exchange with Browser Redirects and API Calls

3. Empty Locator Request

The Relying Party redirects the subject's browser to the AXN, but cannot include the Valentine token, because the AXN is not yet trusted by the subject.

#### 4. Identity Assertion Request

A request is made by the AXN to the Identity Provider to obtain consent for the AXN to interact with the Identity Provider Valentine API.



#### 5. Identity Assertion Response

On successful authentication of the subject and authorization of the AXN as a trusted client within the attribute exchange context, the Identity Provider issues to the AXN an OAuth 2.0 access token (AT2)

#### a. Valentine API Requests (Trust List Insertion)

The AXN uses the AT2 access token to update or insert themselves into the subject's Trusted AXN List, thus enabling the Identity Provider to generate Valentine tokens.

#### 6. Empty Locator Response

The AXN redirects back to the Relying Party without a locator, so that the Relying Party can now fetch a Valentine token.

#### a. Valentine API Request(s)

The Relying Party again queries the subject's trusted AXN list and finds the AXN in the list. A Valentine token is requested.

#### b. Valentine API Response(s)

The Identity Provider returns a valentine token to the relying party.

#### 7. Locator Request with Valentine token

The Relying Party can now request a valentine token that is targeted to the AXN on behalf of the subject. The Relying Party again makes a Locator Request, this time including the valentine token.

#### 8. Valentine API Token Validation Request

The AXN submits the valentine token along with the AT2 access token to the Valentine API.

# 9. Valentine API Response

The Identity Provider checks that AT2 represents the same subject as the valentine token and is targeted for the same client, the AXN. If this is true a positive validation result is returned.

#### **10.** Successful Locator Response

The AXN can now validate the valentine token and redirects the subject's browser to the Relying Party, returning a locator to the Relying Party that can be used to access the AXN Verified Attribute API for this particular interaction.

#### a. Verified Attribute Request

The Relying Party uses the locator in conjunction with the Valentine token and optionally a preconfigured API access token in an API request to the AXN for the verified attributes.

#### b. Verified Attribute Response

Actual verified attributes are returned to the Relying Party.

#### **Participation Requirements**

Each participant has responsibilities in this system:

#### **Identity Provider**

- Must maintain an manage a "trusted AXN list" that represents the subject's relationship with one or more AXNs
- Must offer an API allowing a client to do the following:
  - Fetch a list of the subject's trusted AXNs
  - $\circ$   $\;$  Fetch a valentine token intended for an AXN on the trusted list
  - Validate a valentine token
  - Update the trusted AXN list
- Must ensure that the user in some way knows and consents to allow a given participant to do any of the above activities

#### **Relying Party**

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- Must have an existing relationship with one or more AXNs
  - Establishment of relationship is out of scope
- Must act as a relying party to make Identity Assertion Requests and validate Identity Assertion Responses from the IDP.
  - This may require a pre-existing relationship
  - Must be able to interact as a client with the IDP Valentine API
    - To request "read" access to trusted AXN list and access to request valentine tokens



- To parse the list and determine whether any AXN on the list matches an AXN that the RP has a relationship to
- To request a valentine token for that AXN
- To pass the token onto the AXN
- Must be able to interact as a client with AXN APIs
  - To trigger a request for verified attributes
  - To authenticate and securely retrieve verified attributes

#### AXN

- Must have an existing relationship with one or more Relying Parties.
- Must act as a relying party to make Identity Assertion Requests to the IDP and validate Identity Assertion Responses from the IDP.
  - This may require a pre-existing relationship
- Must be able to interact as a client with the Identity Provider Valentine API.
  - o To request permission to update trusted AXN list and validate valentine tokens
  - To call the valentine validation API
  - To update the subject's trusted AXN list
- Must be able to issue a Locator which can be used to fetch verified attributes for the given subject and optionally within a given session context.
- Must offer an API allowing an RP acting as a client to do the following:
  - o Request verified attributes
  - Fetch verified attributes

## **Constraints and Limitations**

- Consent is narrowly defined in this document to mean protocol level consent. This means that the subject is authorizing a client or relying party to interact with an Authorization Server or Identity Provider.
  - Some Identity Provider APIs also collect consent for attributes to be passed in federated identity tokens.
  - Consent for release of identity data beyond what is offered by the IDP is the full responsibility of the AXN and is out of scope of this document
- Communication between the AXN and Attribute Providers is expected to be proprietary and is out of scope of this document.
- Note that it is <u>not</u> required that each IDP and AXN publish identical APIs or use identical federated identity methodologies. Participants must simply provide equivalent functionality that is sufficiently secured, such that the sequence diagrams can occur.
- New participants are encouraged to closely follow API examples provided in the Technical Implementer's Guide in the hope that a de facto API standard will evolve

# **Operational Recommendations**

While not a part of the protocol level interactions, the following recommendations are necessary for full certification of the trust framework specification

# **Security Considerations**

User identity security is foremost in importance; a core objective is to reduce the opportunities for identity misuse on the Internet while enabling users to manage how their information is used by IDPs and RPs on the Internet. The AXN leverages a number of standard protocols across a secure Hypertext Transfer Protocol Secure (HTTPS) network connection. These include:

- Whitelist, is a list or register of entities that, for one reason or another, are being provided a particular privilege, service, mobility, access or recognition. All RPs, APs and IDPs that participate with the AXN are whitelisted, to ensure only authorized businesses are passed user verified claims.
- User-Managed Access (UMA), is a web-based access management protocol designed to give a web user a unified control point for authorizing who and what can get access to their online personal data (such as



identity attributes), content (such as photos), and services (such as viewing and creating status updates), no matter where all those things live on the web.

- **Cross-Origin Resource Sharing (CORS)** is a web browser technology specification that defines ways for a web server to allow its resources to be accessed by a web page from a different domain.
- System For Cross-Domain Identity Management (SCIM) is a standard created to simplify user management in the cloud by defining a schema for representing users and groups and a REST API for all the necessary CRUD operations. In computer programming create, read, update, and delete (CRUD) are the four basic functions of persistent storage.
- **REpresentational State Transfer (REST)** is a style of software architecture for distributed systems such as the World Wide Web. REST has emerged as a predominant Web service design model.
- **OpenID** is an open standard that describes how users can be authenticated in a decentralized manner, eliminating the need for services to provide their own ad hoc systems and allowing users to consolidate their digital identities. Users may create accounts with their preferred OpenID IDPs, and then use those accounts as the basis for signing on to any website which accepts OpenID authentication. The OpenID standard provides a framework for the communication that must take place between the identity provider and the OpenID acceptor (the RP) An extension to the standard (the OpenID Attribute Exchange) facilitates the transfer of user attributes, such as name and gender, from the OpenID identity provider to the relying party (each relying party may request a different set of attributes, depending on its requirements).
- **Open Standard For Authorization (OAuth)** allows users to share their private resources (e.g.,photos, videos, contact lists) stored on one site with another site without having to hand out their credentials, typically supplying username and password tokens instead. Each token grants access to a specific site (e.g., a video editing site) for specific resources (e.g., just videos from a specific album) and for a defined duration (e.g., the next 2 hours). This allows a user to grant a third party site access to their information stored with another service provider, without sharing their access permissions or the full extent of their data.

A user's PII will not be stored at the AXN, but will be under direct user control via the user's Personal Data Service (PDS) at an online location of the user's choice. The user will assert their attributes at RP sites to establish an account and procure services, and after completing their first verification flow, the user can easily leverage verified attributes to establish new RP accounts, thereby minimizing user friction and promoting adoption. Throughout this identity ecosystem, the user will be leveraging a credential (e.g., OpenID) issued and managed by their IDP, which minimizes the use of passwords and reduces the friction associated with user account creation and log in.

The AXN design mitigates many potential threats by virtue of not creating a central data store of verified user attributes. In addition, security and privacy enhancing and protecting technology is built into the AXN infrastructure as follows:

- The implementation of AXN data flows uses Oauth 2.0, HTTPS for the transport layer, white lists to only allow registered IDPs, APs, RPs and users to access the AXN, and encryption techniques applied to data at rest
- OpenID is used for user credentials, AXN user account creation, and user access to the AXN is restricted to being available only via the user's registered IDPs and RPs
- User opt-in to each process control step associated with data collection, verification, and distribution of user attributes
- The use of out of band user verification methods (in addition to an IDP-issued OpenID) by the AXN to authenticate users as they access the AXN using their OpenID (only from IDPs and RPs registered with the AXN) such as SMS with a PIN, IP address, registered device ID, Biometric technologies, and Knowledge Based Access (KBA)
- The AXN user attribute data exchange with IDPs is limited to an encrypted token indicating that an attribute was verified and available with user consent via the AXN to participating RPs; and the actual verified user attributes are not provisioned directly to participating IDPs by the AXN
- Transport Layer Security (TLS) enables a secured connection, which is encrypted and decrypted with key material until the connection closes to prevent data eavesdropping and tampering.

Users will authenticate to their IDP to use their OpenID credential before initiating an account login with their RP. The AXN will create an account for each user, and will accept the OpenID credential as provisioned by the IDP.



The AXN will also implement various verification services and methods that will generate claims associated with each user attribute. In all cases, participating RPs will consume the user asserted, verified attributes and associated claims to implement user authentication and authorization services prior to provisioning a user account and user access.

# **Application Hosting and Infrastructure**

As a cloud service, the AXN doesn't require external systems to be provided by the customer for standard operations. Any RP or IDP specific requirements for security or privacy should be readily accommodated. The AXN is designed to evolve and be maintained using standard software development methodologies. Any new requirements will be implemented as needed based on a thorough understanding of the customer requirements that are subsequently further refined into functional specifications for product development.

The AXN is designed to scale as needed. Resources are dynamically allocated based on loading requirements with expected uptime of 99+%. If the attributes are being verified for the first time, the entire verification flow can take between 2-3 minutes based on user response time. If the attributes are already verified by user for a different RP, it can be less than 10 seconds.

#### **Additional Technical Details**

Detailed description of transactional flows, scope, tokens, specific responsibilities of each party and example use cases and scenarios are provided in the Technical Implementer's Guide (Appendix D). The TIG provides sections and details for the following:

- Identity Provider Valentine API Requirements
- Identity Provider Valentine API Authentication
- Verified Attribute API Requirements
- Verified Attribute API Authentication
- AXN Locator Request & Response
- Detailed Protocol Sequences
- Design Pattern Recommendations
- Special Appendices of Examples



# **AXN Privacy Policy Framework**

## **Introduction and Background**

The **AX Privacy** specifications are designed to ensure the Internet Identity Ecosystem is user-centric, meaning each individual user will have more control over the private information used to authenticate themselves online, and generally will not have to reveal more identity data than necessary to use the RP service. It is also critical that readers and implementers realize that this is NOT a US centric specification and that Attribute/Service Providers MUST operate according to the legal and regulatory requirements of the jurisdiction(s) in which they operate. The work of the AX Privacy/Policy Group has entailed the following activities:

- Identify the types and categories of user consent regarding the use of their personally identifiable information (PII). For example, the trust framework may provide the means for a user to opt-in to allow commercial transactions to be authorized, but perhaps not allow users to opt-out of fraud prevention techniques.
  - Identify the OIX privacy criteria for attribute exchange in the context of existing principles:
    - Compare privacy principles of ICAM, EU, US Consumer Bill of Rights, UK and other countries (see Appendix B)
    - Coordinate with other AXWG working groups identified in this document to ensure that the privacy considerations are included in the overall trust framework model
- Develop the privacy criteria according to the legal and regulatory requirements of the legal jurisdiction in which the Service Provider operates:
  - Provide the Individual control and consent over the collection, use or disclosure of attributes
  - Identify the purpose of collection in easy to understand terms
  - Be transparent and open about your policies and practices for attribute exchange
  - Limit the collection of attributes to what is necessary for the purpose identified
  - Provide the Individual with reasonable access to the attributes that you collect and maintain
  - Provide the individual with a means to terminate, suspend or change the attribute data
  - Provide reasonable **safeguards** to protect the attributes under your control
- Coordinate with other entities in the identity management space to develop a coordinated path to support the broadest industry participation and user/consumer uptake.

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- Debbie Diener, Privacy Consultant
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- Scott Rice, PacificEast, CIO/EVP
- Domenic DiLullo Accenture (formerly Department of Homeland Security)
- Michael Brody
- Peter Graham, Verizon
- David Coxe, ID Dataweb, CEO
- Nick Kalisperas

#### **Attribute Exchange Privacy Criteria**

The privacy criteria described below identify the fundamental guiding privacy principles for attribute exchange. If any of these privacy principles conflict with national or local privacy laws or regulations in the jurisdiction in which the Service Provider operates the local privacy laws and regulations take precedence.

#### **User Control and Consent**

Informed consent from the User is required for the collection, use, or disclosure of personal attributes. Users shall have a right to exercise control over what personal attributes and Service Provider collects from them and how they are used.



The User shall have the right to withdraw their consent to exchange attributes with a Service Provider at any time. The withdrawal of consent shall not affect the legality of the attributes exchanged prior to withdrawal of consent.

The User shall be able to see each attribute that a Service Provider transmits to a as part of an Opt-In consent process. Users shall be able to Opt-Out of providing User attributes to a Service Provider. This Opt-in/Opt-out function does not have to happen at the time of the transaction but can be part of a profile, which is managed by the User. If this has implications (e.g., that the User may not be able to access particular services, or that the User may not be able to access particular services, or that the User may not be able to access particular services.

#### **Identifying Purpose**

The Service Provider shall identify the purposes for which personal attributes are collected to the User in easy to understand terms at or before the time the information is collected and verified.

The User must be provided with a clear description that provides the details related to the processing of personal attributes in advance of any processing. The information provided must include a clear explanation of why the User must provide any specific attribute information (e.g., to confirm their identity before a bank loan is provided) and must also identify any obligation on the part of the User (e.g., in relation to the User's role in securing his/her own attribute information). Any subsequent change to the previously described processing arrangements shall require the User to provide updated consent before the change becomes effective. The User shall also be informed of the consequences of not providing updated consent.

#### **Transparency and Openness**

The Service Provider shall make specific information about its policies and practices relating to the management of personal attributes (e.g., privacy and security practices) readily available to Users.

The Service Provider should engender trust by being open about all aspects of the processing of personal attributes (Processing means "collecting, using, disclosing, retaining, transmitting, copying, comparing, corroborating, aggregating, accessing" and anything else).

#### Limiting Collection and Data Minimalism

The collection of personal attributes shall be limited to that which is necessary for the purposes identified by the Service Provider. Attributes shall be collected by fair and lawful means.

The personal attributes processed by a Service Provider to facilitate a request of the User shall be the minimum necessary in order to fulfill that request in secure and auditable manner. Service Providers shall limit the use and disclosure of personal attributes to those purposes that are consistent with both the relationship they have with the User and the context in which User originally disclosed the data, unless required by law to do otherwise. If Service Providers will use or disclose personal attributes for other purposes, they shall disclose these other purposes in a manner that is prominent and easily actionable by Users at the time of data collection. The User shall be provided an Opt-out option if they do not agree to a purpose of collection (e.g., The User could Opt-out of using their attributes for marketing purposes)

Service Providers shall transmit only those attributes that were explicitly requested by the Relying Party. The Relying Party must only request those attributes that are necessary for the transaction.

#### Data Quality, Accuracy and Access

Service Providers shall use reasonable measures to ensure they maintain accurate, complete and up-to-date attribute data. Service Providers shall also provide Users with reasonable access to personal attribute data that they collect or maintain about them. Users shall also have appropriate means and opportunity to correct inaccurate personal attribute data or request its deletion or use limitation.

Upon request, a User shall be informed of the existence, use, and disclosure of his or her personal attribute information and shall be given access to that information. A User shall be able to challenge the accuracy and completeness of the information and have it amended as appropriate.

#### **Portability and Accountability**

A Service Provider is responsible for attribute information under its control and shall designate a User or Users who are accountable for the organization's compliance with these privacy requirements. Each Service Provider must allow, promptly, on request and free of charge, each User access to any personal attribute data under its control that relates to that User.



Service Providers that disclose personal attribute data to third parties should, at a minimum, ensure that the recipients must comply with enforceable contractual obligations to adhere to these privacy requirements, unless they are required by law to do otherwise.

The Service Provider that controls the User's attribute data will provide Users a means to terminate, suspend or change the data.

#### Safeguards

Service Providers shall assess the privacy and security risks associated with their attribute data practices and maintain reasonable safeguards to control risks such as loss; unauthorized access, use, destruction, or modification; and improper disclosure.

There shall be a certification procedure subject to an effective independent audit regime, which ensures that all Service Providers meet or exceed the Attribute Exchange Trust Framework requirements and that all relevant and recognized technical standards, data protection and other legal requirements are maintained. In the context of attribute data, certification procedures should include the use of Privacy Impact Assessments and Privacy by Design concepts.

#### Challenging

Each Service Provider shall provide a means for an User to be able to address a challenge concerning compliance with the above principles to the designated User or Users accountable for the attribute data exchange compliance within their organization.

# **AXN Operational Privacy Principles – An Example**

The AXN attribute exchange mechanisms provide APs with an interface to register AP attribute verification service offerings via the AXN (including attribute type, data type, coverage, refresh rate, currency, pricing and contract type) which when coupled with AXN out of band methods generates a service pick list from which RPs can select to satisfy their Use Case requirements. The Attribute services that ultimately may be made available via an AXN may include name, email, address, telephone number, date of birth, gender, full or partial SS number, picture, device ID, CAC, PIV, etc., but will be limited to those required by an RP for a permissible purpose to provision a user account and grant access to the RP service. The Terms of Service for participating RPs should include rules regarding re-use and distribution by RPs of user attribute data as provisioned via the AXN. Enforcement and audit of these RP Terms of Service will be subject to the industry-specific legal and regulatory constructs and the policies embodied in the corresponding implementation of the AX Trust Framework.

The AXN collection and payment system must identify transactions by transaction IDs, and only where required by trust framework policy, user credential and local database references appropriate for each participating IDP, AP and RP. By using transaction IDs, the user-asserted and verified attribute data should only be referenced in the abstract in the collection and payment system.

In the US, the Fair Information Practice Principles (FIPPs) are the basis of the AXN's privacy compliance policies and procedures governing the use of PII. These principles are embodied in the implementation of the AXN service infrastructure with a community of IDPs, APs and RPs in the user interface, disclosure statements, terms of service, data flows and data handling components. The implementation of some principles may vary depending upon the corresponding business, legal, technical, privacy/policy and assessor/certification requirements specified in a given Trust Framework. More specifically, the AXN should enable the following:

- User interfaces that are transparent and provide notice to the User regarding the collection, use, dissemination, and maintenance of PII;
- Active user participation in PII use, seeking user consent for the collection, dissemination, use, and maintenance of PII, and providing mechanisms via the User Accounts interface for appropriate access, correction, and redress regarding use of PII;
- Specifically obtain user permission for the collection of PII and specifically articulate the purpose(s) for the intended use of the PII;
- As specified for a given Trust Framework, only collect PII that is directly relevant and necessary for the RP to accomplish the specified purpose(s) and only retain PII for as long as is necessary to fulfill the specified purpose(s);



- Use PII solely for the purpose(s) specified in the notice, and sharing PII outside the AXN and related Trust Framework is only with user permission and for a purpose compatible with the purpose for which the PII was collected;
- To the extent practicable, actively engage participating APs, IDPs, and the user with a portfolio of attribute verification and trust elevation services to ensure that PII is accurate, relevant, timely, and complete;
- Protect PII through appropriate security safeguards against risks such as loss, unauthorized access or use, destruction, modification, or unintended or inappropriate disclosure;
- Be accountable for complying with these principles, providing training to all participants who use PII, and be subject to audit for the actual use of PII to demonstrate compliance with these principles, all applicable privacy protection requirements, and any requirements specified in a corresponding Trust Framework.

The AXN should employ a customizable, use-case specific set of user interface templates and transaction flows that initiate when a user desires to create an RP service account using a login credential from the user's IDP. The user must first login with their IDP, and then give permission to the IDP to share user account information with the RP and the AXN. The RP then notifies the user that additional information must be verified to create a new RP account, the user opts-in to have their information verified by the AXN (per FIPPS as described above), and then opts-in for their user asserted, verified attributes to be shared with the RP. APs on the AXN only verify user attribute claims, and do not provision user attributes to or via the AXN. The RP uses the verified user attributes (with user permission) to authenticate the user, create a user account, and authorize the user to access the RP service. The RP site publishes a "verified account" status with a link back to the AXN User Accounts page that displays a list of verified user attributes and where the user can update changes to their attribute assertions. Once verified, updated attribute shared with each of their RPs. The user's IDP obtains (with user opt-in) a token from the AXN signifying that verified user attributes and claims are available via the AXN, but user attribute information is not shared with the IDP. The token is also used to update the IDP User Account page where the user can revoke access for a given RP to the user's IDP account.

The privacy obligations among the participants associated with user transaction aggregation/correlation are subject to the policies of the corresponding Trust Framework. The AXN user account relationships are user managed, and user transaction data is not correlated or released in aggregate to participants. APs contract directly with the AXN for providing verified attribute claims for user-asserted attributes, and do not have access to RP-specific transaction data, unless required for audit or by a Trust Framework.

The AXN provides a market effective methodology for APs and RPs to determine the data required and the best value to all parties based on their business needs. Additionally, the trust framework provides a set of standards for minimum acceptable practice for all parties. AXN policy may include:

- Data Minimization: Participants that use PII or sensitive user information for online behavioral advertising may be required to obtain opt-in consent; however, opt-out consent is required for the use of non-sensitive, non-PII. In the US, the policy may also extend the Children's Online Privacy Protection Act to non-PII and require verifiable parental consent for any use of non-PII to create an interest segment for behavioral advertising that is specifically targeted to children under the age of 13. In addition, the policy may require participants to retain data collected for online advertising purposes for the length of time required to fulfill a legitimate business need.
- Use Limitation: The Network Advertising Initiative (NAI) Code provides that members may only use, or allow the use of, consumer interest segments for marketing purposes.
- Data Quality and Integrity: AXN and its participants will make reasonable efforts to ensure that they obtain data for uses from reliable sources.
- Security: Members may be required to provide reasonable security for the data they collect, transfer, and store for online advertising purposes.
- Accountability and Auditing: AXN participants may be required to publically attest to compliance with the policy, and these attestations are subject to FTC enforcement. Members may be also required to undergo annual compliance reviews. The results of the compliance review and a summary of consumer complaints are required to be published annually.



# **AXN Assessor/Certification Framework**

Attribute exchange and identity management technologies hold promise to reduce the friction of using the Internet, but they are not usually sufficient to address the question: Whom do you trust? In other words, how does a relying party know it can trust credentials from an identity service provider without knowing if that provider's security, privacy, and operational policies are strong enough to protect the relying party's interests? How does a user know if the identity providers and relying parties can be trusted to protect sensitive personal information, abide by the user's preferences and protect the user's privacy? And, all parties want to know if the practices described by the other parties are actually those implemented, and they want to verify the reliability of those parties.

The OIX AX Trust Framework, like other Working Group efforts, is designed to help specific implementations get started by a given community of interest (COI). Generic certification profiles may be useful to a wide range of implementations of an AX Trust Framework. Auditors, assessors, certifiers may rely on OIX WG trust framework documentation to help develop COI certification requirements for auditors, assessors, and other participants.

#### Participants of the OIX AXWG Assessor/Certification Group

- Ray Kimble, Deloitte
- Myisha Frazier-McElveen, Deloitte
- Dan Combs, eCitizen Foundation,
- Sarbari Gupta, Electrosoft
- Nathan Fault, KPMG
- David Coxe, ID DataWeb
- Sal D'Agostino, IDmachines

#### **AXN Assessor/Certification**

The Assessor/Certification section of the OIX AX Trust Framework provides important high level guidance. The true test and success of any trust framework is its function in the market: and the perception of participants of its operational integrity and ultimately in its adoption. While the OIX Board approval of a Trust Framework does not require an Assessor/Certification component, it does require an evaluation of whether it comports with OIX's principles of openness. As such, the AXWG has elected to provide appropriate guidance as each implementation is by definition unique, and each may require assessments to provide business, legal or technical value.

Risk adverse markets often start with a need for an external reference or certification regime for each actor in the trust framework (e.g., IDP, AP, RP and importantly the end user). The important role of accreditation, certification, and audit in these sectors (e.g., government, financial services, etc.) will continue. Government, industry and academia market a range of certifications, assessments, audits and other risk management processes. COIs that reference OIX trust framework templates will ultimately succeed based on the desire for cost effectiveness, operational efficiencies and risk management. Those that yield limited, practical outcomes at scale or that have overly restrictive policies that increase friction will likely be marked by slow or little adoption.

Some early versions of certification for internet identity implementations have frustrated some market participants, large international players as well as small startups, given the expense, legal exposure and meager risk management value provided by some accreditation bodies. Some large IDP's have reasoned that should a breach, or other legal action occur, they would be the first, and last resort, for financial or brand damages. They note that many of those marketing compliance or certification services often have little real world technical expertise and operational experience in today's rapidly changing internet identity systems. They point out the lack of certification required in many high volume and velocity albeit low assurance commercial (identity-oriented) transactions. Many large IDP's have consistently pointed out that their willingness to commit their brands to compliance was more material than assurance provided by others.

There has been a clear consensus in the commercial market to focus on the need to make certification, accreditation and best practices more effective (e. g., more practically relevant in business, legal and technical terms). OIX is building OIXnet, an open Trust Framework Metadata Listing Service. The OIXnet Registry is intended to be an enabling platform as it allows those implementing a given trust framework to more easily connect and interoperate with other communities of interest, disclose their business, legal and policy requirements, and have the approach validated by its adherence to the "Principles of Openness" in its OIX registration.



### **AXN Auditing and Reporting**

The AXN enables an online Attribute Exchange between market participants whereby APs post a listing of attribute verification services and RPs select the services that support their requirements. Each RP, IDP, AP, and user will be registered and provisioned a corresponding account on the AXN to support auditing and reporting. The exact auditing and reporting requirements will be determined as the AXN rolls out and will incorporate the level of auditing and reporting appropriate for a given Community of Interest (COI) from a business and technical perspective. As an example, it could include:

- RP management console so RPs can choose from a list of AP service options. A given RP might want a combination of services (e.g., Real-time AP services, plus Phone SMS, plus Phone call, plus TPM, etc.) and a menu of attributes per service (e.g., Name, Email, Address, Telephone, SS#, Gender, Age, TPM cert, PIV cert, CAC cert, etc.). This console may include RP account info such as contact info, billing method, preferred APs, and AXN contract info. An RP administration policy may also require the RP to specify the purpose and agree to data minimization as specified in the corresponding trust framework and as defined in the RP's legal agreement with the AXN. Each RP will also specify privacy principles, guidelines and/or policy similar to the current practice today and as specified by the trust framework for their COI.
- AP management console for APs to establish an account, manage monetization options (e.g., per transaction fees, periodic (quarterly, annual) subscription fees), review transaction logs, and ultimately, market exchange contracts (e.g., spot pricing formats for attribute verification services). As more APs engage on the AXN, a set of rules will evolve by which APs will be engaged by RPs when verifying user attribute assertions. For example, if a user can't be verified with their preferred AP, should the RP have the AXN try to verify with other APs before mailing a PIN code to the user's street address?
- IDP management console for IDPs to establish an account, manage monetization options (e.g., per transaction fees, periodic (quarterly, annual) subscription fees), review transaction logs, and ultimately, manage exchange contracts.
- AXN management console for the AXN could present the participating IDPs, APs, RPs, operating stats, billing stats, reports, etc.:
  - AXN contract terms for each participant
  - AXN Attribute Processing and Provisioning (APP) for each AP account and service essentially the AXN revenue distribution factors (Factor 1 and Factor 2) that will vary depending upon the list of items configured in the AP Management Console.
  - AXN UI automation database pulling logos; custom AP picklist requirements for attribute types, etc. and publishing this data to the corresponding interfaces.
  - Reports transaction audit logs, billing logs, payment logs (to APs and IDPs)

The audit capabilities on the AXN can be based on transaction logs and management console reports for each group of participants and leverage the transparency inherent in all aspects of the AXN. Basic AXN transaction logs would be available out of the box, and various capabilities for notifying participants have been identified as requirements for the AXN:

- User transaction notifications to those who elect to be notified
- IDP notifications about the status of whether a user's attributes have been verified

Users could manage the how their attributes are shared with RPs online via the user admin console. Additional reporting and notification functions could be implemented as the requirements are better defined for a given COI trust framework.



# Summary, Lessons Learned and Conclusions

# **Summary**

The Attribute Exchange (AX) Trust Framework specification is intended to enable what some call the "Identity Information Exchange Ecosystem." This is an ecosystem or marketplace that is interoperable, secure, privacy preserving, and allows users to share reliable identity information with service providers who wish to utilize them. The objective is to provide a starting point from which a Community of Interest (COI) can organize participation from their constituency to customize and implement the business, legal, technical, privacy, certification and audit components of their AX Trust Framework specification.

As defined herein, an Attribute Exchange Trust Framework is designed to enable trusted delivery of online identity as a service to participants with a scalable, secure, low-cost, and convenient solution. A framework consists of multiple parties whereby a user is issued a digital credential by a commercial identity provider (IDP), such as their bank, email or social network provider, with which they already have an online relationship. This credential is used to interact online with a service provider called a Relying Party (RP). RPs may in turn request additional information about a user that is satisfied by Attribute Providers (AP), after which RPs may authorize access rights to authenticated and verified users.

An Attribute Exchange Network (AXN) is an online Internet-scale gateway for IDPs and RPs to efficiently access user asserted, permissioned, and verified online identity attributes in high volumes at affordable costs. The AXN standards-based platform deploys a business model that simplifies online identity verification for APs, RPs, and IDPs. This business model will ultimately reduce costs to RPs while generating revenue to APs and IDPs. The AXN is responsible for the processes and policies associated with establishing, maintaining, and distributing verified user identity attributes. AXN attribute maintenance includes validating, updating, and revoking attribute claims. An attribute provider on the AXN validates a user-asserted attribute claim and the AXN provisions that verified claim, with user permission, in response to attribute requests from RPs

The AXN's revenue model is based on a mutually beneficial business model, the composition and commitment of the existing industry participants, and the availability of public and private sector RPs. The AXN business model is critical to overcoming historical implementation barriers and expanding the participation of RPs through a mechanism for efficiently servicing and monetizing existing RP markets and new business currently underserved by existing online Identity Ecosystems. The AXN provides a means for APs to efficiently access and monetize their AP services to a large array of IDPs and RPs in global online markets. It is a neutral market channel optimized for open, competitive internet scale participation. It is also an online credential management and attribute exchange monetization platform – unencumbered by legacy business models, regulations and technologies.

AXN AP participants use the standards-based APIs and cloud-based, interoperable transaction AXN infrastructure to share revenue generated from RPs for purchases of verified user-asserted attributes. The AXN promotes user trust, security, and privacy by participating in auditable trust framework processes and policies, as exemplified herein. The AXN also expands the addressable market not currently supported by APs to include small and medium size RPs by enabling affordable access to verified user attributes via an online attribute exchange.

Agreements between all parties contractually enforce the business, legal, technology, policy, certification and audit aspects of the Trust Framework, which are established and managed by a Trust Framework Provider (TFP) via an AXN. When adopted across a broad range of IDPs and RP websites and applications, the Attribute Exchange Trust Framework provides a scalable solution for online user attribute exchange to enable higher levels of assurance, authentication and authorization at a lower cost and with greater convenience for users.

To support these objectives, an AX Trust Framework must specify a consistent, provider-agnostic set of information exchange protocols and policies for the purpose of facilitating attribute verification, digital identity management and fraud prevention that also preserve or enhance user privacy. These information exchange protocols and policies, or "rules and tools", allow for access to necessary user identity attributes as requested by an RP for a specific transaction without interfering in, risking, or devaluing the primary relationship between the user and the online community of RPs.

The AXN reference architecture enhances user privacy and control over their verified user attributes without creating a centralized data store of user attributes at the AXN. Throughout this identity ecosystem, the user will be



leveraging a credential (e.g., OpenID, SAML) issued and managed by their IDP, which minimizes the use of passwords and reduces the friction associated with user account creation and log in.

The Technical Implementer's Guide (TIG) addresses cases when the individual already knows and consents to have the AXN, RP and IDP cooperate to exchange the user attributes, and also for cases when the individual does not yet know about the AXN. The technical guidelines and design patterns provided represent the minimum requirements for a secure implementation. The implementation suggestions and lists of responsibilities have been outlined for each entity's role for both cases. Consideration was given to prevent requests for unauthorized information both from external sources and from rogue or unauthorized requests from within authorized entities.

An AXN will raise the level of confidence across the Identity Ecosystem by enabling the following services:

- Manage secure, one-to-many open standard-based APIs to connect all participants to the AXN infrastructure platform for data flows between APs, IDPs, and RPs
- Manage payment collections from RPs for verified attributes and distribute payments to APs and IDPs
- Manage standard legal contracts and appropriate Service Agreements (SAs) for attribute exchange on a one-to-many basis with IDPs, RPs, APs, and Trust Framework Providers (TFP), Assessors, and user Terms of Service (TOS)
- Support a user attribute management interface to enable user attribute opt-in/opt-out for each RP account relationship through an AXN user Admin Console, or support this service through the user's IDP
- Support policy compliance by ensuring the AXN collection, storage, release, transport, and use of user attributes with APs, IDPs, and RPs channels conforms with Trust Framework business, legal, technical, and privacy policy controls
- Manage transaction logs with AP, IDP, and RP channels in support of ongoing security, privacy and policy audit requirements as defined for each trust framework

While the overall objectives of an AX Trust Framework will include improving online user trust, privacy, and online security, the purpose of the OIX Attribute Exchange Trust Framework specification is to publish a practical roadmap for how a TFP can quickly implement a trust framework to address their specific market requirements. RP Use Cases and AXN reference architecture serve as the common foundation for the work group contributions included in this AX Trust Framework specification. The OIX AX Trust Framework Specification contained herein is a starting point from which each Community of Interest (COI) will need to organize participation from their constituency to customize the business, legal, technical, privacy, certification and audit components of their AX Trust Framework specification.

The COI **Business Group** should lead this effort by identifying industry sectors ideally suited for an AX Trust Framework and developing RP Use Cases, service definitions, monetization models, and high level requirements related to business, legal, and technical processes. Additionally, various Use Case models must be defined for establishing a TFP business entity for exchanging ownership, obtaining resources, and securing funding from industry participants and to define ongoing income streams to perpetuate trust framework operational requirements.

The COI **Legal Group** should deliver the legal portion of the AX Trust Framework Specification. As the AX Trust Framework specification evolves, a set of legally binding agreements should be implemented based on a common set of criteria to manage risk with the AXN serving as a contractual hub. The objective should be to deliver a set of legal agreements that are required to implement an active trust framework.

The COI **Technology Group** should deliver the technology, standards, data flows, and technical interface criteria for the AX Trust Framework specification based on the appropriate AXN reference architecture. Below is a high level list of topics that should be covered by the working group.

- Define risk mitigation requirements and a set of common operating rules appropriate for the portfolio of RP applications
- Identify supported transactions and transaction standards
- Identify supported information exchange protocols (e.g., OpenID, OpenID Connect, OAuth, SCIM, XML)
- Identify supported technical interoperability standards (e.g., OpenID, XUA, UMA, SAML, PKI)
- Identify supported APIs
- Develop models for data flows, data handling, and data caching

The COI **Privacy Policy Group** should be responsible for ensuring the Internet Identity Ecosystem is user-centric, meaning each individual user will have more control over the private information used to authenticate themselves online, and generally will not have to reveal more identity data than necessary to use the RP service. This Group



should, at a minimum:

- Identify the user permissions and categories of permissions. For example, the trust framework may provide the means for a user to opt-in to allow commercial transactions to be authorized, but perhaps not allow users to opt-out of fraud prevention techniques
- Identify the minimum privacy requirements that should be implement to provide protection for Personal Identifiable Information (PII) exchanged in the AXN.

The COI **Certification/Assessment Group** should be responsible for defining Assessor processes and qualifications, the certification requirements for trust framework membership, and the process for membership recertification. In general, an Assessor must provide written evidence that performing audits is a regular ongoing business activity, including tax filings showing a relevant industry code, financial statements showing a majority of revenue from compliance auditing, and a list of compliance audits performed in the past two years with contact information for verification.

# **Lessons Learned From Pilots**

The AX Trust Framework specification was developed by OIX community participants some of whom were actively engaged in parallel pilot project activities using AXN reference architecture as defined herein. The feedback from ongoing pilots with IDPs, APs, users and RP customers provided valuable input to the evolution of the specification. The objective was to design a practical guide for how to implement operational business models for online attribute exchange. What follows is a summary of lessons learned from pilots that might prove useful in supporting the evolution of AX Trust Framework specifications:

- Emerging Trust Frameworks are being driven by Communities of Interest (COI) who seek market operational efficiencies through business, legal, technical and policy interoperability. RPs are the customer, and will drive market requirements, adoption, and policy controls. Credential federation using verified user attributes requires RPs to evaluate and change policy to enable significant security, user experience (SSO and account creation), and business benefits. RP business requirements must be clearly identified, and a marketing and messaging campaign for a COI may be required during the early stages of implementing a Trust Framework to engage participation.
- As a contractual and transaction hub, an AXN can greatly simplify how RPs access IDP and AP services. The AX Trust Framework contractual components are expected to simplify as the AXN business model is better understood and is generally accepted by market participants. The ultimate goal for a COI should be to implement one set of standard legal agreements that embody the business, legal, technical, privacy and audit requirements for that community.
- As defined herein, users opt-in to asserting attribute for verification by APs and subsequently provide permission for the sharing of their attributes (and related claims) with RPs. Having the user opt-in and actively engaged in the transaction meets many of the regulatory requirements inherent in traditional AP contracts. As such, related contractual terms should evolve quickly and simplify RP legal review as the market develops.
- RP risk mitigation strategies (for a required LOA per NIST SP 800-63) lack consistency and clear policy guidance. Trustmarks could be used as a means to provide consistent messaging and objectively promote confidence in various combinations of authentication methods. Emerging user-centric trust elevation technologies are scalable, cost effective and interoperable and provide a rich portfolio of options for risk management. Verified user attributes, and attribute claims from device identities, biometric technologies, can be used in combination with PKI and non-PKI technologies, including card-based solutions, to enable a broad array of risk mitigation options. A portfolio of risk mitigations solutions enables RPs to enable cost-effective federated credential login (to an account established with verified, user-asserted attributes), and elevate the contextual trust of a transaction using additional authentication methods for high risk or sensitive transactions.
- Current IDP and RP business practices may not always conform to privacy preserving practices (e.g., FIPPs data minimization), and can be managed using an AXN. A rigorous Privacy Evaluation Methodology (PEM) implementation can drive AXN technical and architectural enhancements. If implemented properly, privacy protective enhancements can greatly enhance core messaging in AX Trust Framework marketing strategy, and drive user adoption, trust and transaction volumes while enhancing RP brands.



# Conclusions

This document is a work in progress. As business requirements, legal constructs, technology and protocols, and privacy policy evolve, AXN implementation requirements, data flows and technical capabilities are expected to change. Consideration should be given for these impacts and to future versions of the AX Trust Framework specification that include support for SAML, IMI, device IDs, biometrics and contextual authentication services. The AX Trust Framework contractual components are expected to simplify greatly as the AXN business models are better understood and are generally adopted by market participants.

Enterprise requirements for credential federation (using verified user-asserted attributes), attribute based access control solutions (ABAC), user managed access (UMA) solutions, and user preference management are driving innovative applications to lower costs, enable competitive differentiation, and drive new sources of revenues. Some will require user attributes to be verified by authoritative enterprise AP sources (e.g., LDAP directories or HR systems) in addition to commercial AP services for user PII. Each service will depend on the ability to bind a user to a credential used in a transaction using user-asserted, verified attributes, potentially in the context of an AX Trust Framework.

An expectation exists for several AXN's to rollout in pursuit of the credential federation and attribute exchange market and that actual implementation may vary significantly as driven by COI requirements. At the same time, AXN architecture is transaction infrastructure, or "plumbing", that will support seamless user interoperability (federated SSO with one or more credentials using verified attributes) across multiple AX Trust Framework COI implementations. The key is to get started with solutions that address market requirements so that the lessons learned will drive practical improvements while balancing the need for profitable business models that perpetuate the demand for auditable, privacy preserving, secure and user friendly applications.



# **Appendix A: Definitions**

This Specification uses the following terms. It is important to note that the following definitions are general in nature and are provided solely to assist the reader with understanding of the foregoing text.

Attribute. A specific category of identifying information about a Subject, such as name, address, age, gender, title, salary, health, net worth, driver's license number, Social Security number, etc. (for a human being), make and model, serial number, location, capacity, etc. (for a device), etc. Synonyms: Identity Attribute

Attribute Provider (AP). A third party trusted as an authoritative source of information and responsible for the processes associated with establishing and maintaining identity attributes. An Attribute Provider asserts trusted, validated attribute claims in response to attribute requests from Identity Providers and Relying Parties. Examples of Attribute Providers include a government title registry, a national credit bureau, or a commercial marketing database.

Attribute Verification. The process of confirming that a claimed identity is correct by comparing the offered claims of identity with previously proven information. This includes independent, standards-based processes by which user-asserted attribute claims are verified by third party sources of attribute data and/or generally accepted methods of directly verifying user attributes.

Authentication. The process of establishing or confirming that someone is who they claim to be. The process by which a person verifies or confirms their association with an electronic credential. For example, entering a password that is associated with a UserID or account name is assumed to verify that the user is the person to whom the UserID was issued. Likewise, comparing a person presenting a driver's license to the picture appearing on the license verifies or confirms that he/she is the person described in the license.

When a person presents an identity credential (such as by presenting a driver's license at an airport or entering a User ID on a corporate computer network), claims to be the User identified by the credential, and seeks to exercise a right or privilege granted to such User (e.g., to board a plane, to access the corporate network or a sensitive database), an *authentication* process is used by a *Relying Party* to determine whether that person is, in fact, who they claim to be. In other words, once someone makes a declaration of who they are (by claiming to be the person identified in the identity credential), authentication is designed to answer the question "OK, how can you prove it?" It is a transaction-specific event that involves associating a person with an identity credential to verify that the person trying to engage in the transaction really is the person that was previously identified by the credential.

Authentication typically requires something to tie the person to the credential, generally referred to as an authenticator. If the credential is a driver's license or passport, the authenticator is the picture and the association is typically done by comparing the picture on the license or passport to the person presenting it. With electronic credentials, the authenticator is typically something the User "knows" (e.g., a secret password, or personal identification number (PIN)), something the User "possesses" (e.g., a private cryptographic key, a physical device such as a smart card, USB plug-in, or other type of physical token), or something the User "is," such as a physical characteristic (e.g., a picture, fingerprint, or other biometric data).

Authenticator. Something that is used to determine authenticity; usually an object, an item of knowledge, or some characteristic of its possessor that is used to tie a person to an identity credential (such as by demonstrating that such person has possession of the authenticator). For example, a password functions as an authenticator for a UserID, a picture functions as an authenticator for a passport or driver's license.

Authoritative Party. An organization or User that is trusted to be an authority on the identity related attributes or roles associated with users and subjects of services.

**Authorization.** A process of granting rights and privileges to authenticated Subjects based on criteria determined by the Relying Party; designed to control access to information or resources so that only those specifically permitted to use such resources are granted access to them.

Once a person is successfully authenticated by the Relying Party, the Relying Party may use its own authorization process to determine what rights and privileges are accorded to such person – e.g., whether such person should be granted access to a website, a database, a bar, or an airport boarding area. This process addresses the question "What can you do?" In other words, authentication of identity is not just an end in itself, but rather a process used to authorize some type of grant of rights or privileges (e.g., to access and use certain system resources in the online context), to facilitate a transaction or decision, or to satisfy an evidentiary obligation. For example, once the identity of someone seeking to access to a computer system, network, or database has been authenticated, the database owner (i.e., the Relying Party) may use an authorization process to determine what access rights should be granted to the person seeking access. Likewise, once the identity of someone seeking to enter into an electronic transaction (e.g., an electronic contract) has been authenticated, a Relying Party may use an authorization process to determine what access to determine whether to proceed with a transaction with the Subject or otherwise rely on the communication.

**AXN Identifier**. The name for the AXN listed within a given Identity Provider's Trusted AXN List. The AXN Identifier is assigned by the Identity Provider, and a given AXN may have a different identifier at each Identity Provider.

Client. A software program capable of making direct calls to API Endpoints without the use of a browser.

**Consent.** The process whereby an end user completes some measurable action which indicates that they understand and authorize the request being made

Context. An environment with defined boundary conditions in which entities exist and interact.

**Credential.** A set of data presented as evidence of a claimed identity and/or entitlements. This could take the form of a paper or digital document that authoritatively binds identity attributes about a Subject to an authenticator possessed and controlled by the Subject. This includes data used to establish the claimed attributes or identity of a person or an entity. Examples of paper credentials include passports, birth certificates, driver's licenses, and employee identity cards. Examples of digital credentials include usernames, smart cards, and digital certificates.

Digital identity A digital representation of the information known about a specific User, group or organization.

**Federated Identity.** The technology, standards, policies, and processes that allow an organization to trust digital identities, identity attributes, and credentials created and issued by another organization. A federated identity system allows the sharing of identity credentials issued, and identity information asserted, by one or more Identity Providers with multiple Relying Parties.

**Identification.** The process of collecting, verifying, and validating sufficient attribute information about a specific person, legal entity, device, or digital object to define and confirm its identity within a specific context. Synonyms: Enrolment; Identity Proofing.

*Identification Process* is designed to answer the question "who are you?" Performed by someone filling the role of an *Identity Provider* it involves associating one or more identifying attributes (such as name, membership number, email, address, birth date, employer, or job title) with a person in order to identify and define that User to the level sufficient for the contemplated purpose. Sometimes called "identity proofing" or "enrolment," this process is often a one-time event. It typically involves the collection by an Identity Provider of information about the person to be identified (referred to as the "Subject"), and often relies on a patchwork of government-issued documents (e.g., a birth certificate, Social Security card, driver's license, and passport), as well as credentials issued by private sector entities (e.g., an employee badge, mobile wireless SIM card, and credit cards). Although such identity documents and credentials were issued for other purposes, they can often be re-used to facilitate later identification processes in new contexts. This occurs, for example, when someone provides a driver's license to prove their identity in the context of receiving an employee identity badge.



At the end of the identification process in the digital context, the Subject's relevant identity attributes are typically represented by data in an electronic document issued by the Identity Provider and referred to as an identity credential (e.g, an OpenID). A credential presents (or links to or correlates with) data that is used to authenticate the claimed digital identity or attributes of a person, entity, or device. A credential can be embodied in a variety of media. In the physical world, examples of an identity credential include a royal seal, a driver's license, a passport, a library card, or an employee identification badge. In the online world the identity credential might be as simple as a User ID or OpenID, or as complex as a cryptographically based digital certificate that might be stored on a computer, cell phone, smart card, ATM card, flash drive or similar device.

**Identity.** Information about a person, legal entity, device, or digital object in the form of one or more attributes that allow the person, legal entity, device, or digital object to be sufficiently distinguished within a particular context. The set of the attributes of a person which allows the person to be distinguished from other persons within a particular context.

For identity management (IdM) purposes, the term identity is understood as contextual identity (subset of attributes), i.e., the variety of attributes is limited by a framework with defined boundary conditions (the context) in which the entity exists and interacts. In general, each entity is represented by one holistic identity that comprises all possible information elements characterizing such entity (the attributes). However, this holistic identity is a theoretical issue and eludes any description and practical usage because the number of all possible attributes is indefinite.

**Identity Assurance.** The degree of confidence in the process of identity validation and verification used to establish the identity of the entity to which the credential was issued, and the degree of confidence that the entity that uses the credential is that entity or the entity to which the credential was issued or assigned.

Identity Attribute. Information bound to a subject identity that specifies a characteristic of the subject.

**Identity Context**. The environment or circumstances in which identity information is communicated and perceived. Users operate in multiple identity contexts (e.g., legal, social, employment, business, pseudononymous) and may identify themselves differently based on the context.

**Identity Management.** A set of functions and capabilities (e.g., technical systems, rules, and procedures, administration, maintenance, communication exchanges, correlation and binding, policy enforcement, authentication and assertions) used for the collection, verification, binding, and communication of identity information about a Subject to a Relying Party. The primary goal of identity management is to establish a trustworthy process for assigning identity attributes to a digital identity and to connect that identity to an User, legal entity, device, or digital object. Identity management includes the processes for maintaining and protecting the identity information (e.g., identifiers, credentials, attributes) of an User over its lifecycle; and, assurance of the identity of an entity and supporting business and security applications.

**Identity Proofing.** The verification and validation of information when enrolling new entities into identity systems through a process which validates and verifies sufficient information to confirm the claimed identity of the entity.

**Identity Provider (IDP).** Within a given identity system, an entity responsible for the identification of persons, legal entities, devices, and/or digital objects, the issuance of corresponding identity credentials, and the maintenance and management of such identity information for Subjects. Synonyms: Credential Service Provider (CSP); Certification Authority (CA); Attribute Provider (where single or limited attribute data is provided).

**Identity System.** An online environment for identity management governed by a set of operating rules where Users, organizations, services, and devices can trust each other because authoritative sources establish and authenticate their digital identities.

**Locator.** An opaque string passed to the Relying Party by the AXN that is used to by the RP to access the Verified Attribute API. The Locator may be a permanent reusable identifier or may be an ephemeral context-dependent key.

**Operating Rules.** The specifications, rules, requirements, and obligations that govern the day-to-day operation of a specific identity system. Operating rules consist of business & technical operational rules and contractually-defined legal rules. The operating rules are typically privately developed (e.g., by the operator of the identity system), and



made binding and enforceable on the participants via contract. Synonyms: Trust Framework; System Rules; Common Operating Rules; Operating Regulations.

**Pairwise Pseudonymous Identifiers (PPID).** A one-way subject identifier created by the Identity Provider that differs depending on the recipient of the identifier.

**Personally Identifiable Information (PII).** Any information a) that identifies or can be used to identify, contact, or locate the person to whom such information pertains; b) from which identification or contact information of an User person can be derived; or c) that is or can be linked to a natural person directly or indirectly.

**Relying Party (RP).** An entity that has a need to authenticate the identity of the Subject, and that relies on an Identity Provider for identity and authentication of the Subject, typically to process a transaction or grant access to information or a system. The person or legal entity that is relying on an identity credential or assertion of identity to make a decision as to what action to take in a given application context. Synonym: **Service Provider**.

**Subject.** The person, legal entity, device, or digital object that is identified in a particular credential and that can be authenticated and vouched for by an Identity Provider. Synonyms include Data Subject and User.

**Subject Identifier.** A globally unique identifier created by the Identity Provider, which can be mapped to a single user account.

**Trust.** The firm belief in the reliability and truth of information or in the ability and disposition of an entity to act appropriately, within a specified context.

**Trust Framework.** A set of verifiable [and enforceable?] commitments from each of the various parties in a transaction to their counter parties. These commitments necessarily include(1) Controls (including regulatory and contractual obligations) to help ensure commitments are delivered and (2) Remedies for failure to meet such commitments. A trust framework is developed by a community whose members have similar goals and perspectives. It defines the rights and responsibilities of that community's participants in the Identity Ecosystem; specifies the policies and standards specific to the community; and defines the community-specific processes and procedures that provide assurance. A trust framework considers the level of risk associated with the transaction types of its participants; for example, for regulated industries, it could incorporate the requirements particular to that industry. Different trust frameworks can exist within the Identity Ecosystem, and sets of participants can tailor trust frameworks to meet their particular needs. In order to be a part of the Identity Ecosystem, all trust frameworks must still meet the baseline standards established by the Identity Ecosystem Framework.

**Trust Framework Provider (TFP).** An organization that translates the requirements of policymakers into its own blueprint for a trust framework that it then proceeds to build, doing so in a way that is consistent with the minimum requirements set out in this Specification.

**Trust Level.** A consistent, quantifiable measure of reliance on the character, ability, strength, or truth of someone or something.

**User Agent.** A software program capable of receiving and processing HTTPS protocol requests, such as redirections that convey header information to and from other parties. The most common user agent is a browser.

Verified Attribute. An attribute whose veracity has been confirmed by an Attribute Provider

**Valentine Token.** A token that is created by the Identity Provider on behalf of a Subject. The token is given to a relying party that is trusted by the subject, and can be validated only by a specific AXN that is trusted both by the subject and by the relying party. The valentine token is submitted by the AXN to the Identity Provider for validation.

# **Appendix B: Privacy Principle Comparison Matrix**

The Privacy and	US	OECD	US FICAM	Draft EU	Comments
Consumer Advisory	Consumer	Privacy	TFPAP	Data Privacy	
Group to the UK	Privacy Bill	Guidelines	Privacy	Regulation	
Government's IDA	-	Guidennes	Criteria <sup>4</sup>	Regulation	
	of Rights		Criteria		
Programme					
The User Control Principle	User Control	Use Limitation	Opt-in	Article 6	
		Principle.		Lawfulness of	DND: The basic
[Identity assurance activities	Consumers	Personal data	Identity	processing	concept of
can only take place if I	have a right to	should not be	Provider must	1. Processing of	"user control"
consent or approve them]	exercise	disclosed	obtain positive	personal data	is the same in
	control over	except "with the	confirmation	shall be lawful	all of these
	what personal	consent of the	from the End	only if and to the	approaches.
An Identity Assurance	data	data subject or	User before	extent that at	The "opt in",
Provider or Service Provider	companies	by the authority	any End User	least one of the	rather than
must ensure any collection,	collect from	of law."	information is	following applies:	"opt out" is
use or disclosure of IA data in,	them and how	or latti	transmitted to	(a) the data	expressed in all
or from, an Identity Assurance	they use it.	Durmana	any	subject has given	of these
Service is approved by each		Purpose	government	consent to the	documents
particular Service-User who is	Companies	Specification	applications.	processing of	either using the
connected with the IA data.	should provide	Principle	The End User	their personal	specific words
	consumers		must be able	data for one or	"opt in" or
Identity Assurance Providers	appropriate	9. The purposes	to see each	more specific	conceptually. I
or Service Providers cannot	control over	for which	attribute that	purposes;	recommend
use or disclose IA data	the personal	personal data	is to be	(b) processing is	that we adopt
without the Service-User's	data that	are collected	transmitted as	necessary for the	the "opt in"
knowledge and agreement	consumers	should be	part of the Opt	performance of a	approach
(i.e. consent)	share with	specified not	In process.	contract to which	specifically. I
Service-Users must be able to	others and	later than at the	Identity	the data	also would like
control/choose whether or	over how	time of data	Provider	subject is party or	to suggest that we add specific
not to use or disclose their IA	companies	collection and	should allow	in order to take	"Do not track"
data and whether or how	collect, use, or	the subsequent	End Users to	steps at the	
they assert their identities.	disclose	use limited to	opt out of User	request of the	language to the template. That
Any exemption from the User	personal data.	the fulfilment of	attributes for	data subject prior	concept is
Control Principle should be	Companies	those purposes	each	to entering into a	found in the
specified via the Exceptional	should enable	or such others as	transaction.	contract;	FICAM TEPAP
Circumstances Principle.	these choices	are not	The goal is for	Articlo 7	and in the EU
	by providing	incompatible	The goal is for	Article 7 Conditions for	Proposed
	consumers with easily	with those	the user is to understand the	conditions for consent	General Data
	with easily used and	purposes and as		1. The controller	Regulation.
	accessible	are specified on	opt-in process, and to have a	shall bear the	"DNT" is a key
	mechanisms	each occasion of	meaningful	burden of proof	aspect of user
	that reflect the	change of	-	for the data	trust.
	scale, scope,	purpose.	opportunity to agree. There	subject's consent	
	and sensitivity		agree. mere are various	to the	
	of the personal	User	ways to	processing of	
	data that they	Participation	implement this	their personal	
	auto that they	1	implement tills		1

<sup>4</sup> Source document is the FICAM Privacy Guidance for Trust Framework Assessors and Auditors



The Privacy and	US	OECD	US FICAM	Draft EU	Comments
<b>Consumer Advisory</b>	Consumer	Privacy	ΤΓΡΑΡ	Data Privacy	
Group to the UK	Privacy Bill	Guidelines	Privacy	Regulation	
Government's IDA	of Rights	Guidelines	Criteria <sup>4</sup>	negulation	
	OI RIghts		Criteria		
Programme					
	collect, use, or	Principle	goal. Users	data for specified	
	disclose, as well as the		need to be able to see each	purposes. 2. If the data	
	sensitivity of	13. An User	piece of	subject's consent	
	the uses they	should have the	information, or	is to be given in	
	make of	right:	attribute that	the context of a	
	personal data.	• a) to	is to be	written	
	Companies	<ul> <li>a) to obtain</li> </ul>	transmitted	declaration which	
	should offer	from a	prior to it being	also concerns	
	consumers	data	transmitted.	another matter,	
	clear and	control	The	the requirement	
	simple choices, presented at	ler, or	confirmation mechanism	to give consent must be	
	times and in	otherw	must enable	presented	
	ways that	ise,	the user to	distinguishable in	
	enable	confir	make an	its appearance	
	consumers to	mation	explicit	from this other	
	make	of wheth	affirmation to	matter.	
	meaningful	er or	permit the	3. The data	
	decisions	not the	transmission of	subject shall have	
	about personal	data	user	the right to	
	data collection, use, and	control	information in accordance	withdraw his or her consent at	
	disclosure.	ler has	with the notice	any time. The	
	Companies	data	as described	withdrawal of	
	should offer	relatin	above.	consent shall not	
	consumers	g to	Confirmation	affect the	
	means to	him; • b) to	mechanisms	lawfulness of	
	withdraw or	have	should be	processing based	
	limit consent	comm	designed so	on consent	
	that are as accessible and	unicate	that they are	before its	
	easily used as	d to	intuitive and easy to use.	withdrawal. 4. Consent shall	
	the methods	him,	They need to	not provide a	
	for granting	data	be specific to	legal basis for the	
	consent in the	relatin	the	processing,	
	first place.	g to him	transaction. To	where there is a	
		within	the extent the	significant	
		a	information to	imbalance	
		reason	be transmitted	between the	
		able	is not required for	position of the data subject and	
		time;	authentication	the controller.	
		at a	(i.e., the		
		charge,	Relying Party		
		if any,	would like to		
		that is not	have the		
		excessi	information to		
		ve;	pre-populate		
		in a	transaction		
			fields or for		



The Privacy and Consumer Advisory Group to the UK Government's IDA Programme	US Consumer Privacy Bill of Rights	OECD Privacy Guidelines	US FICAM TFPAP Privacy Criteria <sup>4</sup>	Draft EU Data Privacy Regulation	Comments
		<ul> <li>reason able manne r; and in a form that is readily intelligi ble to him;</li> <li>c) to be given reason s if a reques t made under subpar agraph s(a) and (b) is denied , and to be able to challen ge such denial; and</li> <li>d) to challenge data relating to him and, if the challenge is successful to have the data erased, rectified, completed or amended.</li> </ul>	other reasons, but the information is not necessary to accomplish the authentication of the user), users should have the ability to expressly permit or deny the transmission of specific pieces of such user information, for example, through radio buttons or similar mechanisms. As described above, the design of the notice and the confirmation mechanism should be considered as an integrated concept. Mechanisms that allow users to affirmatively waive notices and opt-in consents for each transmission such as a "don't show me this message again" option are acceptable. Mechanisms such as a simple "agree" button on		



The Privacy and Consumer Advisory Group to the UK Government's IDA Programme	US Consumer Privacy Bill of Rights	OECD Privacy Guidelines	US FICAM TFPAP Privacy Criteria <sup>4</sup>	Draft EU Data Privacy Regulation	Comments
			'general terms of service' or pre-checked consents are strongly discouraged because they are unlikely to meet the essential objective of meaningful understanding. Generally, it is less meaningful to obtain opt- in at the time the credential is issued rather than at the time of the transaction. In certain circumstances, the TFET may approve TFPs that accept this practice. Assessors should be made aware of agreements made between the TFP and TFET that affirmatively accept this practice and		
			any constraints established for this practice.		
The Transparency Principle	Transparency	Openness	Adequate	Article 5	
[Identity assurance can only take place in ways I understand and when I am fully informed]	Consumers have a right to easily understandabl e and accessible	Principle. There should be a general policy of openness about developments,	Notice Identity Provider must provide End Users with adequate	Principles relating to personal data processing Personal data must be:	DND: The narratives are different but the concepts of having full and transparent information



The Privacy and	US	OECD	US FICAM	Draft EU	Comments
Consumer Advisory	Consumer	Privacy	TFPAP	Data Privacy	
Group to the UK	Privacy Bill	Guidelines	Privacy	Regulation	
Government's IDA	of Rights	Guidennes	Criteria <sup>4</sup>	negulation	
Programme	or hights		Circenta		
Each Identity Assurance	information	practices and	notice	(a) processed	provided to
Provider or Service Provider	about privacy	policies with	regarding	lawfully, fairly	users are the
must be able to justify to	and security	respect to	federated	and in a	same. We will
Service-Users why their IA	practices.	personal data.	authentication.	transparent	be able to
data are processed.			Adequate	manner in	adapt the
Each Service-User, prior to	At times and in	Use Limitation	Notice includes	relation to the	narrative and
using an Identity Assurance	places that are	Principle	a general	data subject;	can explain to
Provider or a Service Provider	most useful to		description of	(b) collected for	others that
for the first time, must be	enabling	10. Personal	the	specified, explicit	these core
provided with a clear	consumers to	data should not	authentication	and legitimate	ideas are
description about the	gain a	be disclosed,	event, any transaction(s)	purposes and not further	advocated by others besides
processing of IA data in advance of any processing.	meaningful understanding	made available	transaction(s) with the RP,	processed in a	the U.S.
The information provided	of privacy risks	or otherwise	the purpose of	way incompatible	the 0.3.
includes a clear explanation of	and the ability	used for	the	with those	
why any specific information	to exercise	purposes other	transaction(s),	purposes;	
has to be provided by the	User Control,	than those	and a	(c) adequate,	
Service-User (e.g., in order	companies	specified in	description of	relevant, and	
that a particular level of	should provide	accordance with Paragraph 9	any disclosure	limited to the	
identity assurance can be	clear	except:	or transmission	minimum	
obtained) and identifies any	descriptions of		of PII to any	necessary in	
obligation on the part of the	what personal	• a) with	party.	relation to the	
Service-User (e.g., in relation	data they	the	Adequate	purposes for	
to the User's role in securing his/her own identity	collect, why they need the	consen	Notice should be	which they are processed; they	
information).	data, how they	t of the	incorporated	shall only be	
Any subsequent and	will use it,	data	into the Opt In	processed if, and	
significant change to the	when they will	subject	process.	as	
processing arrangements that	delete the data	; or		long as, the	
have been previously	or de-identify it	• b) by	Adequate	purposes could	
described to a Service-User	from	the	notice is a	not be fulfilled by	
needs the prior consent or	consumers,	authori	practical	processing	
approval of that Service-User	and whether	ty of	message that is	information that	
before it comes into effect.	and for what	law.	designed to	does not involve	
Organisations should	purposes they	Demonstration 12	help the	personal data;	
engender trust by being open	may share personal data	Paragraph 12:	average user understand	<ul> <li>(d) accurate and kept up to date;</li> </ul>	
about all aspects of the	with third	Openness Principle	how to engage	every reasonable	
processing of IA data	parties.		in the	step must be	
(Processing means "collecting,		57. The	authentication	taken to ensure	
using, disclosing, retaining,		Openness	transaction,	that	
transmitting, copying, comparing, corroborating,		Principle may be	including, what	personal data	
aggregating, accessing" and		viewed as a	information is	that are	
anything else).		prerequisite for	being	inaccurate,	
, , , , , , , , , , , , , , , , , , , ,		the User	transmitted	having regard to	
Such information does not		Participation	about the user,	the purposes for	
need to be provided at every		Principle	what options the user has	which they are processed,	
transaction, if the Service-		(Paragraph 13);	with respect to	are erased or	
User has been previously		for the latter	the	rectified without	
		principle to be	transmission of	delay;	
		effective, it must			



The Privacy and	US	OECD	US FICAM	Draft EU	Comments
Consumer Advisory	Consumer	Privacy	TFPAP	Data Privacy	
Group to the UK	Privacy Bill	Guidelines	Privacy	Regulation	
Government's IDA	of Rights		Criteria <sup>4</sup>		
Programme	or mgnto		ententa		
informed.		be possible in	the	(e) kept in a form	
iniormeu.		practice to	information,	which permits	
We expect that a public		acquire	and the	identification of	
document explaining how		information	consequences	data subjects for	
these Principles have been		about the	of refusing any	no longer than is	
applied to an <b>Identity</b>		collection,	transmission.	necessary for the	
Assurance Service will be a		storage or use of	For example, if	purposes for	
valuable aid in meeting the		personal data.	the	which the	
objectives of this Principle		Regular	information to	personal data are	
(see <b>also</b> the		information	be transmitted	processed;	
Governance/Certification		from data controllers on a	is required by	personal data	
Principle below).		voluntary basis,	the Relying Party for the	may be stored for longer periods	
Where changes occur, any		publication in	authentication,	insofar as the	
Provider would have to		official registers	the notice	data will be	
anticipate the fact that		of descriptions	should make	processed solely	
consent or approval might not be forthcoming.		of activities	clear that the	for historical,	
0		concerned with	transmission is	statistical or	
Any exemption from the		the processing of	required and	scientific research	
Transparency Principle should be specified via the		personal data,	refusal will	purposes in	
Exceptional Circumstances		and registration	cancel the	accordance with	
Principle.		with public	transaction	the rules and	
		bodies are some,	and return the	conditions of	
		though not all, of the ways by	user to the Relying Party's	Article 83 and if a periodic review	
		which this may	website for	is carried out to	
		be brought	further	assess the	
		about. The	assistance. If	necessity to	
		reference to	the	continue the	
		means which are	information to	storage;	
		"readily	be transmitted	(f) processed	
		available"	is not required	under the	
		implies that	for	responsibility and	
		individuals	authentication,	liability of the	
		should be able to obtain	but, for	controller, who shall	
		information	example, will be collected by	ensure and	
		without	the Relying	demonstrate for	
		unreasonable	Party in order	each processing	
		effort as to time,	to provide the	operation the	
		advance	service	compliance with	
		knowledge,	requested by	the	
		travelling, and so	the user more	provisions of this	
		forth, and	conveniently,	Regulation.	
		without	the notice	Autoba da	
		unreasonable	should make	Article 11	
		cost.	this distinction	Transparent	
			clear and indicate that if	information and communication	
		Paragraph 9:	the user	1. The controller	
		Purpose	refuses the	shall have	
		Specification		Shan nave	



The Privacy and Consumer Advisory	US Consumer	OECD Privacy	US FICAM TFPAP	Draft EU Data Privacy	Comments
Group to the UK	Privacy Bill	Guidelines	Privacy	Regulation	
Government's IDA	of Rights		Criteria <sup>4</sup>		
Programme	er nginte				
		Principle	transmission,	transparent and	
			the user will be	easily accessible	
		54. The Purpose	able to provide	policies with	
		Specification	the	regard to the	
		Principle is	information directly on the	processing of personal data and	
		closely	Relying Party's	for the exercise	
		associated with the two	website.	of data subjects'	
		surrounding	Assessors and	rights.	
		principles, i.e.	Auditors	2. The controller	
		the Data Quality	should look for	shall provide any	
		Principle and the	a notice that is	information and	
		Use Limitation	generated at the time of the	any communication	
		Principle. Basically,	authentication	relating to the	
		Paragraph 9	transaction.	processing of	
		implies that	The notice	personal data to	
		before, and in	should be in	the data subject	
		any case not	visual proximity (i.e.	in an intelligible form, using clear	
		later than at the	unavoidable)	and	
		time data collection it	to the action	plain language,	
		should be	being	adapted to the	
		possible to	requested, and	data subject, in	
		identify the	the page should be	particular for any information	
		purposes for	designed in	addressed	
		which these data are to be used,	such a way that	specifically to a	
		and that later	any other	child.	
		changes of	elements on		
		purposes should	the page do	Article 14	
		likewise be	not distract the user from the	Information to the data subject	
		specified. Such specification of	notice. The	1. Where	
		purposes can be	content of the	personal data	
		made in a	notice should	relating to a data	
		number of	be tailored to	subject are	
		alternative or	the specific transaction.	collected, the controller shall	
		complementary ways, e.g., by	The notice may	provide the data	
		public	be divided into	subject with at	
		declarations,	multiple or	least the	
		information to	"layered"	following	
		data subjects,	notices if such division makes	information: (a) the identity	
		legislation,	the content	and the contact	
		administrative decrees, and	more	details of the	
		licences	understandabl	controller and, if	
		provided by	e or enables	any, of the	
		supervisory	users to make	controller's	
		bodies.	more	representative	



The Privacy and Consumer Advisory Group to the UK Government's IDA Programme	US Consumer Privacy Bill of Rights	OECD Privacy Guidelines	US FICAM TFPAP Privacy Criteria <sup>4</sup>	Draft EU Data Privacy Regulation	Comments
Programme		According to Paragraphs 9 and 10, new purposes should not be introduced arbitrarily; freedom to make changes should imply compatibility with the original purposes. Finally, when data no longer serve a purpose, and if it is practicable, it may be necessary to have them destroyed (erased) or given an anonymous form. The reason is that control over data may be lost when data are no longer of interest; this may lead to risks of theft, unauthorised copying or the like. Paragraph 10: Use Limitation Principle 55. This paragraph deals with uses of	meaningful decisions. For these reasons, the notice should be incorporated into the "opt in" mechanism as set forth below. In sum, an Adequate Notice is never just a link somewhere on a page that leads to a complex, legalistic privacy policy or general terms and conditions. <b>No activity tracking</b> Identity Provider must not disclose information on End User activities with the government to any party, or use the information for any purpose other than federated authentication. RP Application use of PII must be consistent with RP PIA as	and of the data protection officer; (b) the purposes of the processing for which the personal data are intended, including the contract terms and general conditions where the processing is based on point (b) of Article 6(1) and the legitimate interests pursued by the controller where the processing is based on point (f) of Article 6(1); (c) the period for which the personal data will be stored; (d) the existence of the right to request from the controller access to and rectification or erasure of the personal data concerning the data subject or to object to the processing of such personal data; (e) the right to lodge a complaint to the supervisory	
		different kinds, including disclosure, which involve deviations from specified	required by the E-Government Act of 2002. The purpose of this principle is	authority and the contact details of the supervisory authority; (f) the recipients or categories of	



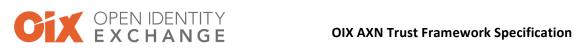
The Privacy and	US	OECD	US FICAM	Draft EU	Comments
-			ТЕРАР		connents
Consumer Advisory	Consumer	Privacy		Data Privacy	
Group to the UK	Privacy Bill	Guidelines	Privacy	Regulation	
Government's IDA	of Rights		Criteria⁴		
Programme					
		purposes. For	to ensure that	recipients of the	
		instance, data	the Identity	personal data;	
		may be	Provider does	(g) where	
		transmitted from	not use or	applicable, that	
		one computer to	disclose any	the controller	
		another where	information	intends to	
		they can be used	about the user	transfer to a third	
		for unauthorised	and his or her	country or	
		purposes	interactions	international	
		without being inspected and	with the	organisation and on the level of	
		thus disclosed in	government, which the	protection	
		the proper sense	Identity	afforded by that	
		of the word. As a	Provider learns	third country or	
		rule the initially	as a result of	international	
		or subsequently	providing the	organisation by	
		specified	authentication	reference to an	
		, purposes should	service for any	adequacy	
		be decisive for	purpose other	decision by the	
		the uses to	than to provide	Commission;	
		which data can	the	(h) any further	
		be put.	authentication	information	
		Paragraph 10	service.	necessary to	
		foresees two	Assessors and	guarantee fair	
		general	Auditors	processing in	
		exceptions to	should check	respect of the	
		this principle: the consent of	for a written	data subject,	
		the data subject	policy that demonstrates	having regard to the specific	
		(or his	how the	circumstances in	
		representative -	Identity	which the	
		see Paragraph 52	Provider will	personal data are	
		above) and the	comply with	collected.	
		authority of law	this principle.	2. Where the	
		(including, for	Assessors and	personal data are	
		example,	Auditors	collected from	
		licences granted	should also	the data subject,	
		by supervisory	evaluate the	the controller	
		bodies). For	effectiveness	shall	
		instance, it may	of the means,	inform the data	
		be provided that	technical or	subject, in	
		data which have been collected	otherwise, which the	addition to the information	
		for purposes of	Identity	referred to in	
		administrative	Provider uses	paragraph 1,	
		decision-making	to	whether the	
		may be made	achieve	provision of	
		available for	compliance.	personal data is	
		research,	Finally,	obligatory or	
		statistics and	Assessors and	voluntary, as well	
			Auditors	as the	



The Privacy and Consumer Advisory Group to the UK Government's IDA Programme	US Consumer Privacy Bill of Rights	OECD Privacy Guidelines	US FICAM TFPAP Privacy Criteria <sup>4</sup>	Draft EU Data Privacy Regulation	Comments
		social planning.	should check whether the Identity Provider provides an explanation of this principle to users. This explanation may be located in a general privacy policy about the collection and use of personal information.	possible consequences of failure to provide such data.	
The Multiplicity Principle [I can use and choose as many different identifiers or identity providers as I want to] A Service-User is free to use any number of identifiers that each uniquely identifies the individual or business concerned. A Service-User can use any of his identities established with an Identity Assurance Provider with any Service Provider. A Service-User can choose any number of Identity Assurance Providers or Service Providers in order to meet his or her diverse needs. A Service-User shall not be obliged to use any Identity					I agree with Rich's points. This is an especially tough issue to tackle without knowing more about how users will learn about, and have access to, SPs. DBR- if you look at the swimlanes it appears this maybe the responsibilit y of the AXN
obliged to use any <b>Identity</b> Assurance Provider or Service Provider not chosen by that Service-User; however, a Service Provider can require the Service-User to provide a specific level of Identity Assurance, appropriate to the Service-User's request to a					as that is where the User Admin Console attributes and sharing



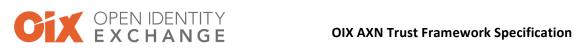
The Privacy and	US	OECD	US FICAM	Draft EU	Comments
Consumer Advisory	Consumer	Privacy	ТЕРАР	Data Privacy	connents
		-		-	
Group to the UK	Privacy Bill	Guidelines	Privacy	Regulation	
Government's IDA	of Rights		<b>Criteria</b> <sup>4</sup>		
Programme					
Service Provider. A Service-User can terminate, suspend or change Identity Assurance Providers or Service Providers at any time					with relying parties will be controlled by the user.
A Service Provider does not know the identity of the Identity Assurance Provider used by a Service-User to verify an identity in relation to a specific service					
These first three need no explanation. Where Service Providers are a monopoly or near monopoly, they should not be able to require a particular Identity Assurance Provider to be used. However, a Service Provider must be able to insist on a particular (and not unreasonable) level of identity assurance before delivering a service. Any exemption from the Multiplicity Principle should be specified via the use of the Exceptional Circumstances Principle. It should not be possible to link a Service-User's activities in different contexts.					
The Data Minimisation Principle	Focused Collection Consumers	Collection Limitation Principle. There	<b>Minimalism</b> Identity	Article 5 Principles relating to	
[My request or transaction	have a right to	should be limits	Provider must	personal data	
only uses the minimum data	reasonable	to the collection	transmit only	processing	
that is necessary to meet my	limits on the	of personal data	those	Personal data	
needs]	personal data	and any such	attributes that	must be:	
IA data processed by an	that companies	data should be	were explicitly	(a) processed	
Identity Assurance Provider	collect and	obtained by	requested by the RP	lawfully, fairly	
or a <b>Service Provider</b> to	retain.	lawful and fair		and in a	
facilitate a request of a Service-User must be the		means and, where	application or required by the	transparent manner in	
minimum necessary in order	Companies	appropriate,	Federal profile.	relation to the	
initiation increasing in order	should collect	appropriate,	i cuciai prome.		



The Privacy and	US	OECD	<b>US FICAM</b>	Draft EU	Comments
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Group to the UK	Privacy Bill	Guidelines	Privacy	Regulation	
Government's IDA	of Rights		Criteria⁴		
Programme	-				
to fulfil that request in secure	only as much	with the	RP Application	data	
and auditable manner.	personal data	knowledge or	attribute	subject;	
	as they need to	consent of the	requests must	(b) collected for	
END PRINCIPLE	accomplish	data subject.	be consistent	specified, explicit	
Nate, it is useful to remind the	purposes		with the data	and legitimate	
<i>Note</i> : it is useful to remind the reader that this Principle has	specified under the Respect for		contemplated in their Privacy	purposes and not further	
a wide reach because of the	Context		Impact	processed in a	
definitions of <b>IA data</b> and	principle.		Assessment	way incompatible	
Processing:	Companies		(PIA) as	with those	
	should securely		required by the	purposes;	
• <i>"IA data</i> includes	dispose of or		E-Government	(c) adequate,	
"Personal data", "Audit data	de-identify		Act of 2002.	relevant, and	
"Audit data, "Attribute data,	personal data		Accessors and	limited to the minimum	
"Identity data",	once they no longer need it,		Assessors and Auditors need	necessary in	
"Relationship data";	unless they are		to ensure that	relation to the	
"Transactional	under a legal		Identity	purposes for	
data" and other	obligation to		Providers are	which they are	
"General data"	do otherwise.		only sending	processed; they	
			the	shall only be	
"Processing" in the context of	Respect for		information	processed if, and	
IA data means "collecting,	Context		that is explicitly requested by	as	
using, disclosing, retaining, transmitting, copying,	Consumers have a right to		the Relying	long as, the purposes could	
comparing, corroborating,	expect that		Party or that is	purposes could	
aggregating, accessing"	companies will		required by the		
etc).	collect, use,		Federal		
	and disclose		profile. Written		
So for the absence of doubt,	personal data		documentation		
any aggregation, correlation	in ways that		is important in		
or corroboration of IA data	are consistent with the		ensuring that the Adequate		
from diverse Identity	context in		Notice and		
Assurance Providers or	which		Opt-in		
Service Providers are subject	consumers		principles are		
to all the Identity Assurance Principles.	provide the		appropriately		
•	data.		executed in		
All IA data processed has to			terms of		
be the minimum necessary in	Companies		distinguishing between		
the context of service delivery or identity verification. Note	should limit		information		
that a Service User can, for his	their use and disclosure of		that the		
own convenience, request a	personal data		Relying Party		
Provider to hold information	to those		needs to		
beyond the minimum	purposes that		conduct the		
necessary.	are consistent		authentication		
Subject to any audit or legal	with both the		transaction		
requirement, the	relationship		and information		
Minimisation Principle	that they have		that the		
	with				



The Privacy and	US	OECD	US FICAM	Draft EU	Comments
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Government's IDA	of Rights	Guidelines	Criteria <sup>4</sup>	negulation	
	UI RIGIILS		Cillena		
Programme					
requires any aggregation, correlation or corroboration	consumers and the context in		Relying Party would like to		
to be of a transient nature.	which		collect. In the		
	consumers		absence of any		
Data minimisation is a very	originally		such written		
important design criterion;	disclosed the		documentation		
we expect compliance with this Principle will be an	data, unless		from the		
essential component of any	required by		Relying Party,		
Identity Assurance Service.	law to do		only the		
-	otherwise. If		information		
Any decision that requires a risk assessment of the	companies will use or disclose		required by the Federal profile		
Service-User will need the	personal data		may be sent.		
correlation of data from	for other		indy be senti		
possibly a number of sources	purposes, they				
will also be subject to the	should provide				
Data Minimisation Principle	heightened				
Note that the User Control or	Transparency				
Transparency Principle should	and Individual				
ensure the Service-User can	Control by				
provide informed	disclosing these other				
consent/approval.	purposes in a				
There should be no	manner that is				
centralisation of IA data.	prominent and				
Any exemption from the Data	easily				
Minimisation Principle should	actionable by				
be specified via the	consumers at				
Exceptional Circumstances	the time of				
Principle.	data collection. If, subsequent				
	to collection,				
	companies				
	decide to use				
	or disclose				
	personal data				
	for purposes				
	that are				
	inconsistent				
	with the				
	context in which the data				
	was disclosed,				
	they must				
	provide				
	heightened				
	measures of				
	Transparency				
	and Individual				
	Choice. Finally,				
	the age and				



The Privacy and	US	OECD	US FICAM	Draft EU	Comments
-			TFPAP		comments
Consumer Advisory	Consumer	Privacy		Data Privacy	
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Government's IDA	of Rights		<b>Criteria</b> <sup>4</sup>		
Programme					
	familiarity with				
	technology of				
	consumers				
	who engage				
	with a				
	company are important				
	elements of				
	context.				
	Companies				
	should fulfill				
	the obligations				
	under this				
	principle in				
	ways that are				
	appropriate for				
	the age and				
	sophistication of consumers.				
	In particular,				
	the principles				
	in the				
	Consumer				
	Privacy Bill of				
	Rights may				
	require greater				
	protections for				
	personal data				
	obtained from				
	children and teenagers than				
	for adults.				
The Data Quality Principle	Access and	Data Quality		Article 15	
	Accuracy	Principle		Right of access	
[I choose when to update my				for the data	
records]	Consumers	8. Personal data		subject	
Service-Users should be able	have a right to	should be		1. The data	
to update their own <b>personal</b>	access and	relevant to the		subject shall have	
data, at a time at their	correct personal data	purposes for		the right to obtain from the	
choosing, free of charge, and in a simple and easy manner.	in usable	which they are		controller at any	
and simple and easy manner.	formats, in a	to be used, and,		time, on request,	
	manner that is	to the extent necessary for		confirmation as	
Identity Assurance Providers	appropriate to	those purposes,		to whether or not	
and Service Providers must	the sensitivity	should be		personal data	
take account of the	of the data and	accurate,		relating to the	
appropriate level of identity	the risk of	complete and		data subject are	
assurance required before	adverse	kept up-to-date.		being processed.	
allowing any updating of	consequences			Where such	
personal data.	to consumers if			personal data are	



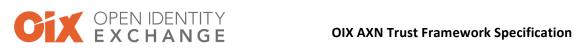
The Privacy and	US	OECD	<b>US FICAM</b>	Draft EU	Comments
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Group to the UK	Privacy Bill	Guidelines	Privacy	Regulation	
Government's IDA	of Rights		Criteria <sup>4</sup>	negulation	
Programme	01				
Unnecessary retention and	the data is	Paragraph 8:		being processed,	
excessive data collection	inaccurate.	Data Quality		the controller	
would breach of the Data		Principle		shall provide the	
Minimisation Principle.	Companies	•		following	
	should use	53.		information:	
If a Service User fails to keep	reasonable	Requirements		(a) the purposes	
his information up to date,	measures to	that data be		of the processing;	
then his transactions could	ensure they	relevant can be		(b) the categories	
fail; this we believe is the	maintain	viewed in		of personal data	
incentive for Users to keep	accurate	different ways.		concerned;	
information up to date.	personal data.	In fact, some		(c) the recipients	
	Companies	members of the		or categories of	
Any legal obligation that	also should	Expert Group		recipients to	
requires, for example, an	provide	hesitated as to		whom the	
individual to notify a public authority of a change of	consumers with	whether such		personal data are to be or have	
circumstances is unaffected; a	reasonable	requirements		been disclosed, in	
Service-User can choose to	access to	actually fitted		particular to	
use an Identity Assurance	personal data	into the		recipients in third	
System, at any chosen time,	that they	framework of		countries;	
to update their own records	collect or	privacy		(d) the period for	
subject to any identity	maintain about	protection. The conclusion of the		which the	
assurance requirement prior	them, as well	Group was to		personal data will	
to accepting an update.	as the	the effect,		be stored;	
	appropriate	however, that		(e) the existence	
As failed transactions (e.g., by	means and	data should be		of the right to	
virtue of a data mismatch) are	opportunity to	related to the		request from the	
likely to be alerted to Service-	correct	purpose for		controller	
Users, this affords a	inaccurate data	which they are		rectification or	
possibility of designing	or request its	to be used. For		erasure of	
procedures that offer Service-	deletion or use	instance, data		personal data	
Users the opportunity to	limitation.	concerning		concerning the	
update their own details	Companies	opinions may		data subject or to	
immediately – again subject to any identity assurance	that handle	easily be		object to the	
requirement prior to	personal data should	misleading if		processing of such personal	
accepting any update.	construe this	they are used for		data;	
accepting any update.	principle in a	purposes to		(f) the right to	
The Identity	manner	which they bear		lodge a complaint	
Assurance/Service Provider	consistent with	no relation, and the same is true		to the	
has to be able to decide the	freedom of	of evaluative		supervisory	
level of identity assurance	expression and	data. Paragraph		authority and the	
before accepting a change to	freedom of the	8 also deals with		contact details of	
a Service User's data.	press. In	accuracy,		the supervisory	
	determining	completeness		authority;	
Any exemption from the Data	what measures	and up-to-		(g)	
Quality Principle should be	they may use	dateness which		communication	
specified via the Exceptional	to maintain	are all important		of the personal	
Circumstances Principle.	accuracy and	elements of the		data undergoing	
	to provide	data quality		processing and of	
	access,	concept. The		any	



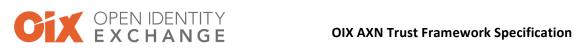
The Privacy and	US	OECD	US FICAM	Draft EU	Comments
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-	-	Guidennes	Criteria <sup>4</sup>	Regulation	
Government's IDA	of Rights		Criteria		
Programme					
	correction, deletion, or	requirements in this respect are		available information as to	
	suppression	linked to the		their source;	
	capabilities to	purposes of		(h) the	
	consumers,	data, i.e. they		significance and	
	companies	are not intended		envisaged	
	may also	to be more far-		consequences of	
	consider the	reaching than is		such processing, at least in the	
	scale, scope, and sensitivity	necessary for the purposes for		case of measures	
	of the personal	which the data		referred to in	
	data that they	are used. Thus,		Article 20.	
	collect or	historical data		2. The data	
	maintain and	may often have		subject shall have	
	the likelihood	to be collected		the right to	
	that its use may expose	or retained; cases in point		obtain from the controller	
	consumers to	are social		communication	
	financial,	research,		of	
	physical, or	involving so-		the personal data	
	other material	called		undergoing	
	harm.	longitudinal		processing.	
		studies of		Where the data subject makes	
		developments in society,		the request in	
		historical		electronic form,	
		research, and		the information	
		the activities of		shall be provided	
		archives. The		in electronic	
		"purpose test" will often involve		form, unless otherwise	
		the problem of		requested by the	
		whether or not		data subject.	
		harm can be		-	
		caused to data		Article 16	
		subjects because		Right to	
		of lack of accuracy,		<i>rectification</i> The data subject	
		completeness		shall have the	
		and up-dating.		right to obtain	
		_		from the	
				controller the	
				rectification of	
				personal data relating to them	
				which are	
				inaccurate. The	
				data subject shall	
				have the right to	
				obtain	
				completion of	



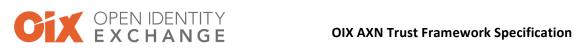
The Privacy and Consumer Advisory Group to the UK Government's IDA Programme	US Consumer Privacy Bill of Rights	OECD Privacy Guidelines	US FICAM TFPAP Privacy Criteria <sup>4</sup>	Draft EU Data Privacy Regulation	Comments
				incomplete personal data, including by way of supplementing a corrective statement. <i>Article 17</i> <i>Right to be</i> <i>forgotten and to</i> <i>erasure</i> 1. The data subject shall have the right to obtain from the controller the erasure of personal data relating to them and the abstention from further dissemination of such data, especially in relation to personal data which are made available by the data subject while he or she was a child, where one of the following grounds applies: (a) the data are no longer necessary in relation to the purposes for which they were collected or	
				otherwise processed; (b) the data subject withdraws consent on which the processing is based according to point (a) of Article 6(1), or	



The Privacy and Consumer Advisory Group to the UK Government's IDA Programme	US Consumer Privacy Bill of Rights	OECD Privacy Guidelines	US FICAM TFPAP Privacy Criteria <sup>4</sup>	Draft EU Data Privacy Regulation	Comments
				when the storage period consented to has expired, and where there is no other legal ground for the processing of the data; (c) the data subject objects to the processing of personal data pursuant to Article 19; (d) the processing of the data does not comply with this Regulation for other reasons.	
				to data	
The Service-User Access and Portability Principle [I have to be provided with copies of all of my data on request; I can move/remove my data whenever I want] Each Identity Assurance Provider or Service Provider must allow, promptly, on request and free of charge, each Service-User access to any IA data that relates to that Service-User. It shall be unlawful to make it a condition of doing anything in relation to a Service-User to request or require that Service-User to request IA	Accountability Consumers have a right to have personal data handled by companies with appropriate measures in place to assure they adhere to the Consumer Privacy Bill of Rights. Companies should be accountable to enforcement authorities and consumers for adhering to	Paragraph 14: Accountability Principle 62. The data controller decides about data and data processing activities. It is for his benefit that the processing of data is carried out. Accordingly. it is essential that under domestic law accountability for complying with privacy protection rules and decisions		portability 1. The data subject shall have the right, where personal data are processed by electronic means and in a structured and commonly used format, to obtain from the controller a copy of data undergoing processing in an electronic and structured format which is commonly used and allows for	
data. The Service-User shall have the right to require an Identity Assurance Provider to transmit his personal data, to a second Identity	these principles. Companies also should hold employees responsible for	should be placed on the data controller who should not be relieved of this obligation		further use by the data subject. 2. Where the data subject has provided the personal data and the processing is	



Group to the UK Government's IDA ProgrammePrivacy Bill of RightsGuidelinesPrivacy Criteria4RegulAssurance Provider in a standard electronic format, free of charge and without impediment or delay. The Service-User's right to data portability shall also apply between Service logs of Service-User activity, disclosure logs of any service- ulser data, and any audit data relating to that Service-User's relating to that Service-User's relating to that Service-User's inter end, companies apply between Service based to apply between Service- user data, and any audit data consistently with these personal data consistently with these regularly evaluate their personal data consistently with these personal data consistently with these personal data consistently with these personal data consistently with these personal data consistently with these personal, creating to that Service-User ther subject access rights to criminal records and medical records and show the product of their access reguest to an employeen or insurer. The personal data to third field act as a portability. Any exemption from the Service-User Access andPrivacy addition to the Did companies should conduct full audits. Companies should at a minimum ensure that the recipients are under encores and show the product of their access right to data portability. Any exemption from the Service-User Access andPrivacy adhering to the data portability.Privacy adhering to the data portability.Regul companies the fourcel access right to data portability.Any exemption from the Service-User Access andPrivacy Bill of the fourac	ft EU Commen	M Draft EU	l	OECD	US	The Privacy and
Group to the UK Government's IDA ProgrammePrivacy Bill of RightsGuidelinesPrivacy Criteria4RegulAssurance Provider in a standard electronic format, free of charge and without impediment or delay. The Service-User's right to data portability shall also apply between Service logs of Service-User sincludes access to logs of Service-User's right to data portability shall also apply between Service broviders.adhering to these end, companies appropriate to handle presonal data consistently with these principles and appropriate to handle preventes service- bureaux consistently with these relating to that Service-User activity, disclosure logs of any Service- user data, and any audit data consistently with these requiring data subjects to use their sa paractice in the UK of requiring data subjects to use their sa practice in the UK of requiring data subjects to use their sa practice in the UK of there is a practice in the UK of requiring data subjects to use their access rights to companies their access right to data portability.Privacy Regul data subjects to use the recipients are appropriate, companies should conduct full audits.Guidelines paragraph 40) accountable. For without data being held accountable. For morithe should conduct full audits.Privacy morithe sanctions against the cond paragraph 19 of the Guidelines).Regul contractual with the handing of paragraph 19 of the Guidelines).Any exemption from the Service-User Access andGompanies the forceable contractualGuidelines) paragraph 19 of the Guidelines).Privacy paragraph paragraph paragraph 19	a Privacy	Data Privacy	1	Privacy	Consumer	Consumer Advisory
Government's IDA Programmeof RightsCriteria <sup>4</sup> Assurance Provider in a standard electronic format, free of charge and without impediment or delay. The Service-User's right to data portability shall also apply between Service broviders.adhering to these these end, companies should trainmerely because the processing of data is carried out on his behalf by another party, such as a service bureau.based c or on a the data shall had by another party, such as a service bureau.based c or on a the data is carried out on his behalf by another party, such as a service bureau.based c or on a the data is carried out on his behalf by another party, such as a service bureau.based c or on a the data is carried out on his behalf by another party, such as a service bureau.based c or on a the data is build train service bureau.Iogs of Service-User activity, elasting to that Service-User's anotymised data that can no longer be linked or associated with a particular Service-User.personal data comstent performance in also being held accountable. For instance, sanctions against ther is a practice in the UK of requiring data subjects to use ampropriate, companies should conductCompanies instance, sanctions against personal data also being held accountable. For without against all parties entrusted to thid parties should at a minimum personal data to the didits. Companies should conductCompanies instance, sanitall parties entrusted to thid parties should at a minimum personal data a paragraph 19 of the Guielines). Any exemption from t	ulation	Regulation	F	Guidelines	Privacy Bill	Group to the UK
Programmeadhering to thesemerely because the processing of data is carried out on his behalfbased o or on a the processing of data is carried out on his behalfAssurance Provider in a standard electronic format, free of charge and without impediment or delay.adhering to thesemerely because the processing of data is carried out on his behalfbased o or on a the processing of data is carried out on his behalfThe Service-User's right to data portability shall also apply between Service providers.companies should train service bureau.by another other in provides.For the absence of doubt, such access includes access to logs of Service-User activity, bused ata, and any audit data relating to that Service-User's anonymised data that can no longer be linked or associated with a particular Service-User.personal data bureaux performance in appropriate, companiesusers" (see sancting paragraph 40) and others from also being held accountable. For instance, sanctions against ther is a practice in the UK of requiring data subjects to use their access rights to criminal records and medical should conductwith the sanctions against the coing against all paragraph 19 of under and others from also being held accountable. For instance, sanctions against the coing against all paragraph 19 of under the drid access rights to companiesformat requiring data subjects to ase their access request to an employer or insurer. The prohibition stops unscrupulous use of the access right to data portability.companies should ata paragraph 19 of under the Guidelines). <th></th> <th></th> <th></th> <th></th> <th>-</th> <th>•</th>					-	•
Assurance Provider in a standard electronic format, free of charge and without impediment or delay.adhering to these these principles. To achieve thismerely because the processing of data is carried out on his behalfbased c or on a the processing of data is carried out on his behalfThe Service-User's right to data portability shall also apply between Service Providers.companies should train service bureau.by another party, such as a service bureau.data an those p service bureau.Providers.companies should train such access includes access to logs of Service-User activity, busch at and any audit data relating to that Service-User's activity but excludes any anonymised data that can no longer be linked or associated with a particular Service-User.merely because this regard.merely because the Guidelines prevents service presonnel, meresonnel, meresonnel, providesand chers from anothe and others from also being held accountable. For instance, breaches of format ther is a practice in the UK of their access reguest to an empropriate, companiesmerely because this regard. accountable. For instance, breaches of companies should conduct full audits.bigations may comfidentiality obligations may confidentiality oparagraph 19 of the Guidelines).Any exemption from the Service-User Access andshould conduct recipients are under under enforceable contractualmerely because the service break the service-break companiesAnd break the existion access request to an employer or insurer. The prohibition stopsmerely because 					er ingine	
standard electronic format, free of charge and withoutthesethe processing of data is carriedor on afree of charge and without impediment or delay.achieve thisout on his behalfthe datThe Service-User's right to data portability shall also companiescompaniesparty, such as athe datapply between Service such access includes access to logs of Service-User activity, disclosure logs of any Service- relating to that Service-User'stheir with theseOn the other more appropriate to built data to companiesdata suuser adta, and any audit data relating to that Service-User's with a particular Service-User'spersonal data personal databureaux bureauxautoma system, and others from also being heldThe prohibition is needed as there is a practice in the UK of requiring data subjects to use ther is ubject access rights to anscrupulous use of the access right. The text is based on the prohibition in the ID Card Act 2005.with the sound tata personal databureaux paragraph 19 of unsith the should conduct companieswith the sanctions against paragraph 19 of unserupulous use of the access right. The text is based should a ta handling of on the prohibition in the ID Card Act 2005.companies enforceable Accountability ander companiesparagraph 19 of paragraph 19 of underAny exemption from the Service-User Access andenforceable Accountability andercompanies paragraph 19 of underAny exemption from the Service-User Access andenforceable Accountability andercontractual ander P	d on consent	based on consent		merely because	adhering to	V
specified via the Exceptional Circumstances Principle.	n a contract, data subject have the to transmit e personal and any r information ided by the subject and ned by an mated essing em, into her one, in lectronic lat which is monly used, out rance from controller whom the onal data are	based on consent or on a contract, the data subject shall have the right to transmit those personal data and any other information provided by the data subject and retained by an automated processing system, into another one, in an electronic format which is commonly used, without hindrance from the controller from whom the personal data are withdrawn.	f r t	the processing of data is carried out on his behalf by another party, such as a service bureau. On the other hand, nothing in the Guidelines prevents service bureaux personnel, "dependent users" (see paragraph 40) and others from also being held accountable. For instance, sanctions against breaches of confidentiality obligations may be directed against all parties entrusted with the handling of personal information (cf. paragraph 19 of the Guidelines). Accountability under Paragraph 14 refers to accountability supported by legal sanctions, as well as to accountability established by codes of conduct, for	these principles. To achieve this end, companies should train their employees as appropriate to handle personal data consistently with these principles and regularly evaluate their performance in this regard. Where appropriate, companies should conduct full audits. Companies should conduct full audits. Companies that disclose personal data to third parties should at a minimum ensure that the recipients are under enforceable contractual obligations to adhere to these principles, unless they are required by law to do	standard electronic format, free of charge and without impediment or delay. The Service-User's right to data portability shall also apply between Service Providers. For the absence of doubt, such access includes access to logs of Service-User activity, disclosure logs of any Service- User data, and any audit data relating to that Service-User's activity but excludes any anonymised data that can no longer be linked or associated with a particular Service-User. The prohibition is needed as there is a practice in the UK of requiring data subjects to use their subject access rights to criminal records and medical records and show the product of their access request to an employer or insurer. The prohibition stops unscrupulous use of the access right. The text is based on the prohibition in the ID Card Act 2005. This is the right to data portability. Any exemption from the Service-User Access and Portability Principle should be specified via the Exceptional



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		Principle			
		Principle 58. The right of individuals to access and challenge personal data is generally regarded as perhaps the most important privacy protection safeguard. This view is shared by the Expert Group which, although aware that the right to access and challenge cannot be absolute, has chosen to express it in clear and fairly specific language. With respect to the individual sub- paragraphs, the following explanations are called for. 59. The right to access should as a rule be simple to exercise. This may mean, among other things, that it should be part of the day-to-day activities of the data controller or his representative and should not			
		involve any legal process or			



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		similar measures. In some cases it may be appropriate to provide for intermediate access to data; for example, in the medical area a medical practitioner can serve as a go- between. In some countries supervisory organs, such as data inspection authorities, may provide similar services. The requirement that data be communicated within reasonable time may be satisfied in different ways. For instance, a data controller who provides information to data subjects at regular intervals may be exempted from obligations to respond at once to individual requests. Normally, the time is to be counted from the receipt of a request. Its length may vary to some extent from one situation to			
		another			



The Governance/Certification       Security       Security       Termination         The Governance System and the participants       Security       Safeguards       Termination         Principle       Consumers       Security       Safeguards       In the event and identity of protected by provider the score and identity of protected by provider the score and the participants         The concenter and the participants       Principle       Termination       Article 22         The approvement and the participants       Principle       In the event and identity of protected by provider the score and the participants         thave to be accredited]       protected by preservice the participants       Security resonsible       Termination and responsible the maticipants         thave to be accredited]       protected by resonal data.       Principle       In the controller the appropriate and proper prinate	The Privacy and Consumer Advisory Group to the UK Government's IDA Programme	US Consumer Privacy Bill of Rights	OECD Privacy Guidelines	US FICAM TFPAP Privacy Criteria <sup>4</sup>	Draft EU Data Privacy Regulation	Comments
The Governance/Certification PrincipleSecurity SafeguardsTermination Article 22 Responsibility of In the event an Identity[I can have confidence in any Identity Assurance System because all the participants have to be accredited]Security SafeguardsTermination Article 22 Responsibility of In the event an IdentityIn the event an because all the participants have to be accredited]Consumers have a right to secure and responsible handling of personal data.Termination Security In the event an IdentityAs a baseline central allSecurity consumers have a right to secure and responsible handling of personal data.Termination Security In the event an Identity Provider ceases to provide this service, the appropriateAs a baseline central allSecurity reasonableTermination PrincipleIn the event an IdentitySecure and In the event an 			circumstances such as the nature of the data processing activity. Communication of such data "in a reasonable manner" means, among other things, that problems of geographical distance should be given due attention. Moreover, if intervals are prescribed between the times when requests for access must be met, such intervals should be reasonable. The extent to which data subjects should be able to obtain copies of data relating to them is a matter of implementation which must be left to the decision of each			
PrincipleSafeguardsResponsibility of the controller[I can have confidence in any Identity Assurance Systemhave a right to secure and responsiblePrincipleIn the event an Identitythe controller 1. The controller[I can have confidence in any Identity Assurance Systemhave a right to secure and responsibleIn the event an IdentityIn the out of the controllerIdentity Assurance System because all the participants have to be accredited]secure and responsible handling of personal data.11. Personal of protected by reasonableProvider service, the service, the service, the appropriate						
because all the participants have to be accredited]       responsible handling of personal data.       responsible data should be protected by reasonable       ceases to provide this service, the propriate       policies and implement appropriate	<i>Principle</i> [I can have confidence in any	Consumers have a right to	Safeguards Principle	In the event an Identity	<i>Responsibility of the controller</i> 1. The controller	
As a baseline control, all   security   Provider stiall   filed sures to	because all the participants	responsible handling of	data should be protected by	provide this	policies and implement	



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Government's IDA	of Rights		Criteria <sup>4</sup>	Ū	
Programme					
and Service Providers shall be	should assess	safeguards	protect any	able to	
certified.	the privacy and	against such	sensitive data	demonstrate that	
	security risks	risks as loss or	including PII.	the processing of	
There shall be a certification	associated with	unauthorised	_	personal data is	
procedure subject to an effective independent audit	their personal	access,	Assessors and	performed in	
regime which ensures that all	data practices	destruction, use,	Auditors	compliance with	
relevant, recognised identity	and maintain	modification or	should	this Regulation.	
assurance and technical	reasonable	disclosure of	evaluate	2. The measures	
standards, data protection or	safeguards to control risks	data.	whether the	provided for in	
other legal requirements are	such as loss;		written policy or plan	paragraph 1 shall in particular	
maintained by <b>Identity</b>	unauthorized	Accountability	expressly	include:	
Assurance Providers and	access, use,	Principle	provides for	(a) keeping the	
Service Providers.	destruction, or		destruction of	documentation	
In the context of <b>personal</b>	modification;	14. A data	the data, as	pursuant to	
data, certification procedures	and improper	controller should	appropriate, or	Article 28;	
include the use of Privacy	disclosure.	be accountable for complying	a commitment	(b) implementing	
Impact Assessments and		with measures	that the	the data security	
Privacy by Design concepts.	Accountability	which give effect	Identity	requirements laid	
All Identity Assurance	6	to the principles	Provider, to	down in Article	
Providers and Service	Consumers have a right to	stated above.	the best of its abilities, will	30; (c) performing a	
Providers shall take all	have personal		require that	data protection	
reasonable steps to ensure	data handled		any recipient	impact	
that a <b>Third Party</b> cannot	by companies		of the data	assessment	
capture IA data that confirms	with		protect the	pursuant to	
(or infers) the existence of	appropriate		data in kind.	Article 33;	
relationship between any	measures in		Ideally, Identity	(d) complying	
Participant.	place to assure		Providers also	with the	
Certification can be revoked if	they adhere to		should plan to	requirements for	
there is significant non-	the Consumer		give users	prior	
compliance with any <b>Identity</b>	Privacy Bill of		notice when their sensitive	authorisation or prior consultation	
Assurance Principle.	Rights.		data will be	of the supervisory	
The architecture of an	Companies		transferred to	authority	
Identity Assurance Service must be based on open	should be		another entity.	pursuant to	
standards.	accountable to		,	Article 34(1) and	
This Principle mandates the	enforcement			(2);	
use of all relevant standards	authorities and			(e) designating a	
as the baseline for all	consumers for			data protection	
information	adhering to			officer pursuant	
assurance/security/integrity	these			to Article 35(1).	
controls used.	principles.			3. The controller shall implement	
We expect that this Principle	Companies also should			mechanisms to	
will require the production of	hold			ensure the	
document that describes how	employees			verification of the	
the design of the <b>Identity</b>	responsible for			effectiveness of	
Assurance Service has been	adhering to			the measures	
informed by the application	these			referred to in	
of the Identity Assurance	principles. To			paragraphs 1 and	



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Programme					
Principles to the design (See	achieve this			2. If	
also the Transparency	end,			proportionate,	
Principle above).	companies			this	
The "reasonable steps" tries	should train			verification shall	
to ensure that web-based	their			be carried out by	
services (Google; Facebook	employees as			independent	
and perhaps more	appropriate to			internal or	
unscrupulous browsers)	handle			external auditors.	
cannot capture details of a	personal data			Article 23	
relationship between Service	consistently			Data protection	
Users and any Identity	with these			by design and by	
Assurance Provider or Service	principles and			default	
<b>Provider</b> used by them even	regularly			1. Having regard	
though the Service-User	evaluate their			to the state of the	
might have unwittingly	performance in			art and the cost	
allowed it. (Note: this is why	this regard.			of	
relationship data includes in	Where			implementation,	
its definition relevant cookies	appropriate,			the controller	
and programs that collect	companies			shall, both at the	
such data).	should conduct			time of the	
Any exemption can be	full audits.			determination of	
specified via use of the	Companies			the means for	
Exceptional Circumstances	that disclose			processing and at	
Principle, but we don't expect	personal data			the time of the	
many (or indeed any!).	to third parties			processing itself,	
The Accountability Principle	should at a			implement	
in the Data Protection	minimum			appropriate	
Regulation (currently under	ensure that the			technical and	
discussion in Europe); the	recipients are			organizational	
current obligations in the	under			measures and	
Seventh Data Protection	enforceable			procedures in	
Principle (or HMG Security	contractual			such a way that	
Framework or ISO27000) are	obligations to			the processing	
expected to form part of the	adhere to			will meet the	
Certification process.	these			requirements of	
	principles,			this Regulation	
Privacy Impact Assessments	unless they are			and ensure the	
and Privacy by Design	required by			protection of the	
concepts will be legal	law to do			rights of the data	
obligation if the European	otherwise.			subject.	
Commission's Data				2. The controller	
Protection Regulation				shall implement	
becomes law (see under the				mechanisms for	
heading Data Protection by				ensuring that, by	
Design and Data Protection				default, only	
Impact Assessments)				those personal	
Consideration needs to be				data are	
given as to whether it should				processed which	
be made unlawful for such				are necessary for	
details to be captured (even				each specific	
overriding any User's explicit				purpose of the	



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consent). We are <u>very</u> concerned that many Users do not know what permissions they have given nor do they read privacy policies of organisations based outside the EEA. There is a need to take away the defence of a Third Party that it has the permission of the User to capture details from an Identity Assurance Service.				processing and are especially not collected or retained beyond the minimum necessary for those purposes, both in terms of the amount of the data and the time of their storage. In particular, those mechanisms shall ensure that by default personal data are not made accessible to an indefinite number of individuals. <i>Article 30</i> <i>Security of</i> <i>processing</i> 1. The controller and the processor shall implement appropriate technical and organisational measures to ensure a level of security appropriate to the risks represented by the processing and the nature of the personal data to be protected, having regard to the state of the art and the costs of their implementation. 2. The controller and the processor shall, following an evaluation of the risks, take the	



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				measures referred to in paragraph 1 to protect personal data against accidental or unlawful destruction or accidental loss and to prevent any unlawful forms of processing, in particular any unauthorised disclosure, dissemination or access, or alteration of personal data.	
				Article 32 Communication of a personal data breach to the data subject 1. When the personal data breach is likely to adversely affect the protection of the personal data or privacy of the data subject, the controller shall, after the notification referred to in Article 31, communicate the personal data breach to the data subject without undue delay. 2. The communication to the data subject referred	



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				shall describe the nature of the personal data breach and contain at least the information and the recommendation s provided for in points (b) and (c) of Article 31(3). 3. The communication of a personal data breach to the data subject shall not be required if the controller demonstrates to the satisfaction of the supervisory authority that it has implemented appropriate technological protection measures, and that those measures were applied to the data concerned by the personal	
				data breach. Article 39 Certification The Member States and the Commission shall encourage, in particular at European level, the establishment of data protection certification mechanisms and of data protection seals and marks,	



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				allowing data subjects to quickly assess the level of data protection provided by controllers and processors. The data protection certifications mechanisms shall contribute to the proper application of this Regulation, taking account of the specific features of the various sectors and different processing operations.	
The Problem Resolution	5. ACCESS AND				
Principle	ACCURACY: Consumers				
[If there is a problem I know	have a right to				
there is an independent arbiter who can find a	access and				
solution]	correct				
-	personal data				
A <b>Service-User</b> , who after a reasonable time, cannot or is	in usable formats, in a				
unable to resolve a complaint	manner that is				
or problem directly with a	appropriate to				
Identity Assurance Provider	the sensitivity				
or Service Provider can call	of the data				
upon an independent Identity	and the risk of adverse				
Ombudsman to seek independent resolution of the	consequences				
issue.	to consumers				
As part of the certification	if the data is				
process, Identity Assurance	inaccurate.				
Providers and Services	Companies should use				
Providers are obliged:	reasonable				
i. (a) to co-operate with	measures to				
the Identity Ombudsman	ensure they				
and accept his impartial	maintain				
determination and,	accurate				
i. (b) to ensure that	personal data. Companies				



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Programme					
contractual	also should				
arrangements	provide				
• (i) reinforce the	consumers				
application of the	with reasonable				
Identity Assurance	access to				
Principles, and	personal data				
• (ii) contain a	that they				
reference to the	collect or				
ldentity Ombudsman as a	maintain about				
mechanism for	them, as well				
problem resolution.	as the				
	appropriate				
The Identity Ombudsman can resolve the same or similar	means and opportunity to				
complaints affecting a group	correct				
of Service-Users.	inaccurate data				
	or request its				
The Identity Ombudsman can co-operate with other	deletion or use				
Regulators in order to resolve	limitation.				
problems and can raise	Companies				
relevant issues of importance	that handle personal data				
concerning an Identity	should				
Assurance Service.	construe this				
An	principle in a				
adjudication/recommendatio	manner				
n of the Identity Ombudsman	consistent with				
shall be published.	freedom of				
There can be more than one	expression and freedom of the				
Identity Ombudsman.	press. In				
The Identity Ombudsman can	determining				
recommend changes to	what measures				
standards or certification	they may use				
procedures or that an Identity	to maintain				
Assurance Provider or Service	accuracy and				
Provider should lose their	to provide access,				
certification.	access,				
The central problem is that	, deletion, or				
many different Regulators	suppression				
(e.g., Information Commissioner; FSA, OFCOM)	capabilities to				
could be involved and that an	consumers,				
individual has to be able to	companies				
complain to a central point of	may also				
contact in order to resolve an	consider the scale, scope,				
issue.	and sensitivity				
Without an	of the personal				
Ombudsman/Advocate, there	data that they				



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Programme	or ingrito		Cinteria		
is a risk that the Service User will be passed from pillar to post. One assumes, however, that a Service-User will resolve a complaint in the usual way. However, it is possible that complaints will not be resolved satisfactorily. We expect that any determination made by an Identity Ombudsman can be appealed to the Courts by any party to the dispute. Any exemption from the Problem Resolution Principle can be specified via use of the	collect or maintain and the likelihood that its use may expose consumers to financial, physical, or other material harm.				
Exceptional Circumstances Principle (but we can't see the need of any exemption as explained as follows). Take an extreme example, and suppose there was an exemption needed for say "national security", then the Regulator who has the					
responsibility for the national security function could be designated as the "ombudsman" for that purpose. This would maintain the integrity of this Principle and the secrecy required of the national security function.					
The Exceptional					
<b>Circumstances Principle</b> [Any exception has to be approved by Parliament and is subject to independent scrutiny]					
Any exemption from the application of any of the above Principles to <b>IA data</b> shall <b>only</b> be lawful if it is specified in the statutory framework established by the					



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general legislation needed to legitimise all <b>Identity</b> Assurance Services.					
Any exemption from the application of any of the above Principles that relates to the <b>processing</b> of <b>personal</b> <b>data</b> must also be necessary and justifiable in terms of one of the criteria in Article 8(2) of the European Convention of Human Rights: namely in the interests of national security; public safety or the economic well-being of the country; for the prevention of disorder or crime; for the protection of health or morals, or for the protection of the rights and					
freedoms of others. Any subsequent <b>processing</b> of <b>personal data</b> by any <b>Third</b> <b>Party</b> who has obtained such data in exceptional circumstances (as identified by Article 8(2) above) must be the minimum necessary to achieve that (or another) exceptional circumstance.					
Any exceptional circumstance involving the <b>processing</b> of <b>personal data</b> must be subject to a Privacy Impact Assessment by all relevant "data controllers" (where "data controller" takes its meaning from the Data Protection Act).					
Any exemption from the application of any of the above Principles in relation to IA data shall remain subject to <i>The Problem Resolution</i> <i>Principle.</i> There a myriad of data sharing laws each with different standards and rules. To engender trust in the					



The Privacy and	US	OECD	US FICAM	Draft EU	Comments
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-		•		-	
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Government's IDA	of Rights		Criteria <sup>4</sup>		
Programme					
identity assurance and to					
improve Parliamentary					
scrutiny, it is proposed that <b>ONLY</b> statutory gateways					
created by the legislation					
needed to establish the					
programme are valid. There					
might be a phasing in period					
(as discussed in the					
workshop).					
The special interests					
identified in Article 8(2) are					
expressly put into this Principle, However, the					
Principle. However, the linkage to individual human					
rights means that the link can					
only relate <b>to personal data</b>					
(i.e. an identifiable living					
individual). This is why a					
definition of "personal data"					
is needed					
This allows for limited					
onward data sharing, so long as it is consistent with Article					
8 of the HRA. There is a real					
issue as to whether the					
current level of privacy					
protection is adequate for					
some public bodies (e.g., is					
the protection in RIPA					
adequate? is the Regulatory regime for the Security					
Service, GCHQ or the Police					
OK?).					
Our construction avoids the					
opening up what would be an					
everlasting debate; however,					
the last paragraph of this Principle is the necessary					
"quid pro quo" for this					
position. (See comments at					
the bottom of Principle 8 re					
Governance on national					
security)					
We understand that					
legislation is under					
-					
the bottom of Principle 8 re Governance on national security) We understand that					



The Privacy and Consumer Advisory Group to the UK Government's IDA	US Consumer Privacy Bill of Rights	OECD Privacy Guidelines	US FICAM TFPAP Privacy Criteria <sup>4</sup>	Draft EU Data Privacy Regulation	Comments
Programme					
natural vehicle to describe all "exceptional circumstances."					
It is expected that any exemption will be limited, and expressed in terms of particular subsets of IA data (e.g., "personal data", "audit data", "relationship data") necessary for the application of any exemption.					
The European Commission's Data Protection Regulation calls for mandatory Data Protection Impact Assessments (i.e. Privacy Impact Assessments).					



## **Appendix C: Use Cases**

## **Contextualizing Risk Management Decisions Use Cases**

#### VISION

- Policy based approach to securing online transactions & interactions
- Comprehensive risk management strategies
- Protect people's identity & data to enable a safer, more trusted connected society
- Richer set of verified attributes for better risk management decisions
- Quantify & manage risk from unmanaged devices, locations and users to protect IP
- Protect people's identity includes privacy protection

#### Scenario 1: BYOD Use Case 1

- Senior organization officer brings their new tablet device they want to access corporate resources on it including email and apps
- IT wants to ensure proper controls and protections are in place appropriate to risk associated with user's network activities

Goal: Enable more secure productivity on many devices and from many locations

Agent install on the employee's device (MDM)

- Overall context
  - User choice and flexibility are increasingly important for productivity
  - Users want to use devices of their choice for both work and personal purposes
  - IT wants to ensure data and IP protection mechanisms are in place regardless of device
- Goals
  - Allow users to bring their own device and access organizational resources
  - Protect users and corporate data
  - Allow granular levels of access based on gradated trust levels
- Risks to quantify and manage
  - Unknown devices and unknown security on those devices
  - Protection of user data on their device vis-à-vis organization's data and IP
  - Strength of the initial provisioning process (user identity, in-person proofing, tying device to user)
- How Adaptive Access solves this scenario
  - Granular attributes tying classes of attributes together for a granular access solution
  - Verified device attributes based on agent data from device to authorize the device & tie to the user
  - Distinct data stores for different types of data based on data attributes

#### Scenario 1: BYOD Use Case 2

- No agent install non-MDM use case
- Overall context
  - User choice and flexibility are increasingly important for productivity
  - Users want to use devices of their choice for both work and personal purposes
  - IT wants to ensure data and IP protection mechanisms are in place regardless of device
- Goals
  - Allow users to bring their own device and access organizational resources
  - Protect users and corporate data
  - Allow granular levels of access based on gradated trust levels
- Risks to quantify and manage
  - Unknown devices and unknown security on those devices
  - Protection of user data on their device vis-à-vis organization's data and IP
  - Problem of the lying endpoint use of network and other external sensors
  - approach: in each sub use case develop risk and mediation
- How Adaptive Access solves this scenario
  - Externally verified attributes for device for granular access (network sensors, etc.)
  - Variable access based on amount and quality of information collected about a device
  - Granular attributes tying classes of attributes together for a granular access solution

#### Scenario 2: B to C: Retail Transactions

- Many different attributes needed for a transaction
- Common characteristics: person, device, network location, behaviors
- Online retail commerce (Amazon purchase)
  - Online healthcare ACA access to data & controls risk mediation & protection of data – Enabling access where needed

#### Scenario 2 B to C: Healthcare Use Case 1

- Overall context
  - \$27 billion (HITECH) Act, to digitize the nation's medical records and rewire healthcare for the 21st century.
  - Stage 2 of the HITECH Act EHR incentive program, hospitals and doctors must provide patients the ability to access, download and transmit their health records online.
  - "We have to make sure it's the patient on the other end of the keyboard" said Farzad Mostashari, M.D., national coordinator for health IT Nov 29<sup>th</sup>, 2012
- Goals

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- Simplify patient access to online medical records
- Secure patient access to online medical records
- Reduce cost through automation wherever possible
- Risks to quantify and manage
  - Identity risk: Proving that the requestor is the legitimate owner of these patient records
  - Authentication risk: Proving that returning users are who they say they are
  - Contextual risk: prove that contextual factors such as location are compliant with patient details
- How Adaptive Access solves this scenario
  - Adaptive access can simplify identity proofing by anchoring a user to a Mobile number / mobile subscription and using a matching service to match name and address attributes



- Adaptive access can provide transparent multi-factor authentication in the form of strong device identity
- Adaptive access can be used to obtain location attributes to minimize contextual risk

#### Scenario 3 B2B: Secure Collaboration - ABAC

- Org A and B are collaborating on a project
- Employee from Org B needs to access resources in Org A
- Org A has controls and policy requirements but does not control or manage either the device or user credentials of Org B employees

#### Scenario 4: G to C Services

- eFile Tax Returns
  - Verify secure attributes including devices and user identity
  - Current situation: Millions of dollars in fraudulent online submissions
- State and local government online services
  - DOL transactions
  - Permits and approvals processes for various transactions, e.g., Agriculture permits
- Federal Credential Cloud Exchange FICAM trust framework federate credential with the use of verified user attributes

#### Scenario 5: Online access to Healthcare records

Context:

- \$27 billion HITECH Act to computerize all health data by 2015.
- HIPAA Privacy and Security Rules violation maximum penalty increased to \$1.5M
- Illustrative example: Cignet fined \$3m for not providing 41 patients with access to their medical records

Use cases for online access to medical records:

- Identity Proofing:
  - Process for ensuring the person requesting remote access is the actual patient (or that patient's authorized representative) and provisioning access and credentials.
    - In person visit required to provision
    - Online account provisioning
- Authentication / Adaptive Access
  - Best practices for on-going access control and maintaining regulatory compliance (username & password is not enough)
- Getting to online records remotely while traveling
- RPs needs access based on various factors including location
- Another remote access scenario is for staff to access records while they are on the road
- Scenarios should address scope of access to what and how much do they get access scope is preference and context
- Access to emergency response personnel at an accident scene



**Appendix D: Technical Implementer's Guide** 

# Attribute Exchange Trust Framework Technical Implementer's Guide

# **DRAFT Technical Specification v 1.0**

Document Version: 1.0 Serial No.

Date: 2 July 2013



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such courts



## **Document Change History**

Version Number	Version Date	Information Affected	Author(s)	Authorized by
0.1	15 March 2013	Appendices B and C taken from December 12 version of Trust Framework Specification. Overall formatting and attempt to start creating semi- normative requirements	Pamela Dingle	OIX AXWG technical subcommittee
0.2	27 March 2013	Group Review	Pamela Dingle	OIX AXWG technical subcommittee
0.3	23 April 2013	Changes made as a result of group review of the document	Pamela Dingle	OIX AXWG technical subcommittee
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0.5	5 June 2013	Added "authentication" sections, and created the "RP Redirection to AXN section"	Pamela Dingle	OIX AXWG technical subcommittee
0.6	10 June 2013		Pamela Dingle	OIX AXWG technical subcommittee
0.7	21 June 2013		Pamela Dingle	OIX AXWG technical subcommittee
0.8	21 June 2013	Minor Formatting Updates and typo fixes	Scott Rice	OIX AXWG technical subcommittee



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## Introduction

#### Audience

This guide is intended for technical resources requiring deep detail about interaction requirements for framework protocol participants within the OIX attribute exchange network.

#### **Executive Summary**

An attribute exchange network is a design pattern for standards-based exchange of identity information between multiple parties. While the official Trust Framework Specification details the full complement of technical, process and policy requirements necessary to form a full attribute exchange network, this guide only details the protocol interactions necessary to allow an end user to make a consent-driven connections between member parties of an Attribute Exchange Network, such that those parties might interact with each other to assert and consume identity attributes.

Each role in an Attribute Exchange Network comes with different obligations – the only obligations documented here are the protocol-level obligations. To understand all of the requirements to be a compliant trust framework participant, see the Attribute Exchange Trust Framework Specification.

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### **Overview**

#### Goals

The overall goal of an attribute exchange network is to make verified attributes available to a Relying Party, with the participation and consent of the owner of those attributes (known as the subject in this document), as supervised and validated by that end user's Identity Provider. There are many ways to exchange attributes without the knowledge and consent of the user, but those methods tend to be proprietary and opaque to the user. This document attempts to describe a general pattern that can can be reliably implemented and tested.

#### **Attribute Exchange Network Participants**

The following roles are defined for interaction with AXN:

- 1. **Subject:** The subject is the human whose identity is linked to the attributes being exchanged, and who is present and operating the user agent to authenticate to the Identity Provider and consent to exchange of attribute information.
- 2. User Agent: Software operated by the subject that is capable of receiving and processing HTTPS protocol requests, such as redirections that convey header information to and from other parties. The most common user agent is a browser.
- 3. *Relying Party (RP):* The RP is the protocol entity wishing to consume verified attributes. Usually the consumption of verified attributes is initiated by some user action such as a request for access to services.



- 4. *Identity Provider (IDP):* The IDP is the protocol entity that collects and asserts a persistent identifier (e.g., an OpenID credential) on behalf of the user. The IDP is responsible for protecting the integrity of this identifier and all tokens, scopes, attributes and consent exist relative to that identifier.
- 5. *Attribute Provider (AP):* An AP is the protocol entity that wishing to provide verified information about a user, however, the AP does not have any direct relationship to the end user.
- 6. *Attribute Exchange Network (AXN):* The AXN is the protocol entity that acts as a transaction and claims manager, interacting with all the protocol entities to ensure that user-asserted attributes are securely verified by participating APs, attribute claims from the AP are delivered with the user-asserted attributes to the RP, all with the consent of the user and all with the context of an identity that is asserted by an IDP. The AXN also collects revenues and distributes payments on behalf of network participants in accordance with the AXN business model, and provides a user interface whereby users can manage the distribution of verified attributes. The AXN does not store user attribute information, but uses an OpenID credential as an account reference key.

#### **High Level Steps**

A succession of browser redirects and API requests are required to request access, verify consent, and communicate information between attribute exchange network parties.

#### **User Redirections**

#### Happy Path User Redirection

The following diagram shows browser redirections in a successful attribute exchange, in the case where the subject already knows and consents to let both the AXN and the Relying Party work with the Identity Provider to exchange attributes. Note that solid arrows represent browser redirections, while dotted lines represent server-to-server API calls, and that the final API call to the AXN Verified Attribute API is shown here even though it is not a browser-based redirection to show the final step of retrieving actual attributes.

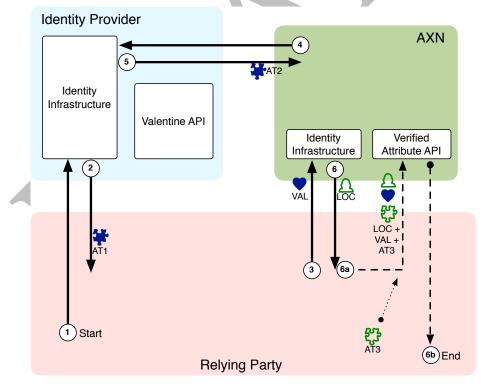
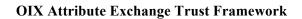


Figure 1: Happy Path Attribute Exchange with Browser Redirections

The steps shown in Figure 1, above, are as follows:





#### Identity Assertion Request

A request made by the <u>Relying Party</u> to the Identity Provider to ascertain the identity of the subject and to obtain consent for the Relying Party to interact with the Identity Provider Valentine API.

#### • Identity Assertion Response

On successful authentication and authorization of the Relying Party, an OAuth 2.0 access token (AT1) will be returned to the Relying Party that can only be used by the Relying Party to query the trust list for the authenticated subject and to generate Valentine tokens for AXNs that are in the trust list.

- Locator Request with Valentine token The Relying Party redirects the subject's browser to the AXN, including the Valentine token.
- Identity Assertion Request A request made by the <u>AXN</u> to the Identity Provider to ascertain the identity of the subject and to obtain consent for the AXN to interact with the Identity Provider Valentine API.
  - **Identity Assertion Response** On successful authentication of the subject and authorization of the AXN as a trusted client within the attribute exchange context, the Identity Provider issues to the AXN an OAuth 2.0 access token (AT2) that can only be used by the AXN to update the trust list of the authenticated subject with AXN information and to validate Valentine Tokens for the authenticated subject.
- Successful Locator Response

The AXN redirects the subject's browser to the Relying Party, returning a locator to the Relying Party that can be used to access the AXN Verified Attribute API for this particular interaction.

• Verified Attribute API Request

The Relying Party uses the locator in conjunction with the Valentine token and optionally a preconfigured API access token (AT3) in a server-to-server API request to the AXN to retrieve the verified attributes.

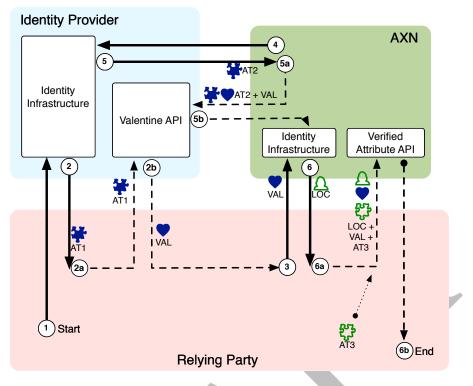
• Verified Attribute API Response

Actual verified attributes are returned to the Relying Party.

#### Happy Path User Redirection with Valentine API Calls

In addition to the final server-to-server "back-channel" API calls that are documented above, additional backchannel calls are made from the Relying Party to the Identity Provider and from the AXN to the identity provider to determine whether a given AXN is trusted by the subject, and request a Valentine token representing the subject (on the part of the Relying Party) or to update the subject's trust of an AXN and validate a presented Valentine token (on the part of the AXN). The following diagram shows all of the front-channel (solid line) browser redirections and the back-channel (dotted line) API requests and responses that occur in the happy path case where the subject already trusts the AXN prior to the beginning of the flow.





#### Figure 2: Happy Path Attribute Exchange with Redirects and API calls

#### • Identity Assertion Request

A request made by the <u>Relying Party</u> to the Identity Provider to ascertain the identity of the subject and to obtain consent for the Relying Party to interact with the Identity Provider Valentine API.

#### • Identity Assertion Response

On successful authentication and authorization of the Relying Party, an OAuth 2.0 access token (AT1) will be returned to the Relying Party that can only be used by the Relying Party to query the trust list for the authenticated subject and to generate Valentine tokens for AXNs that are in the trust list.

• Valentine API Requests

The Relying Party must first ascertain whether the currently authenticated subject already trusts the AXN and then must request a valentine token for the AXN (specific to the subject)

• Valentine API Response

In the case that the subject trusts the specified AXN, a valentine token will be generated for that AXN and returned to the Relying Party.

#### • Locator Request with Valentine token

The Relying Party redirects the subject's browser to the AXN and includes the valentine token in the request.

#### • Identity Assertion Request

A request made by the <u>AXN</u> to the Identity Provider to ascertain the identity of the subject and to obtain consent for the AXN to interact with the Identity Provider Valentine API.

#### • Identity Assertion Response

On successful authentication of the subject and authorization of the AXN as a trusted client within the attribute exchange context, the Identity Provider issues to the AXN an OAuth 2.0 access token (AT2) that can only be used by the AXN to update the trust list of the authenticated subject with AXN information and to validate Valentine Tokens for the authenticated subject.

#### • Valentine API Token Validation Request

The AXN submits the valentine token along with the AT2 access token to the Valentine API.

• Valentine API Response



The Identity Provider checks that AT2 represents the same subject as the valentine token and is targeted for the same client, the AXN. If this is true a positive validation result is returned.

#### Successful Locator Response

The AXN redirects the subject's browser to the Relying Party, returning a locator to the Relying Party that can be used to access the AXN Verified Attribute API for this particular interaction.

#### • Verified Attribute API Request

The Relying Party uses the locator in conjunction with the Valentine token and optionally a pre-configured API access token (AT3) in a server-to-server API request to the AXN to retrieve the verified attributes.

#### • Verified Attribute API Response

Actual verified attributes are returned to the Relying Party.

#### User Redirection Steps for Unknown AXN

In the case where a subject does not have a pre-existing relationship with an AXN, the Relying Party has to redirect the subject to the AXN without a valentine token to create a relationship with the Identity Provider. Then the AXN must redirect the subject back to the Relying Party to generate a valentine token.

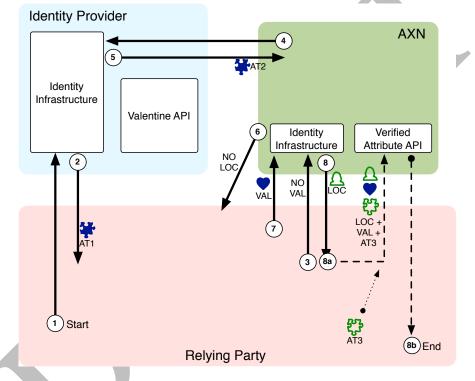


Figure 3: Unknown AXN Attribute Exchange with Browser Redirects

The steps shown in Figure 3 are as follows:

#### a. Identity Assertion Request

A request is made by the Relying Party to the Identity Provider to ascertain the identity of the subject and to obtain consent for the Relying Party to interact with the Identity Provider Valentine API.

#### b. Identity Assertion Response

On successful authentication and authorization of the Relying Party, an OAuth 2.0 access token (AT1) will be returned to the Relying Party.

#### c. Empty Locator Request

The Relying Party redirects the subject's browser to the AXN, but cannot include the Valentine token, because the AXN is not yet trusted by the subject.

#### d. Identity Assertion Request



A request is made by the AXN to the Identity Provider to obtain consent for the AXN to interact with the Identity Provider Valentine API.

#### e. Identity Assertion Response

On successful authentication of the subject and authorization of the AXN as a trusted client within the attribute exchange context, the Identity Provider issues to the AXN an OAuth 2.0 access token (AT2)

#### f. Empty Locator Response

The AXN redirects back to the Relying Party without a locator, so that the Relying Party can now fetch a Valentine token.

#### g. Locator Request with Valentine token

The Relying Party can now request a valentine token that is targeted to the AXN on behalf of the subject. The Relying Party again makes a Locator Request, this time including the valentine token.

#### h. Successful Locator Response

The AXN can now validate the valentine token and redirects the subject's browser to the Relying Party, returning a locator to the Relying Party that can be used to access the AXN Verified Attribute API for this particular interaction.

#### a. Verified Attribute Request

The Relying Party uses the locator in conjunction with the Valentine token and optionally a pre-configured API access token in an API request to the AXN for the verified attributes.

#### b. Verified Attribute Response

Actual verified attributes are returned to the Relying Party.

#### User Redirection Steps for Unknown AXN with API Calls

The full set of redirection steps and API calls are diagrammed below but the steps are not spelled out, as they are very similar to the steps shown in previous sections.

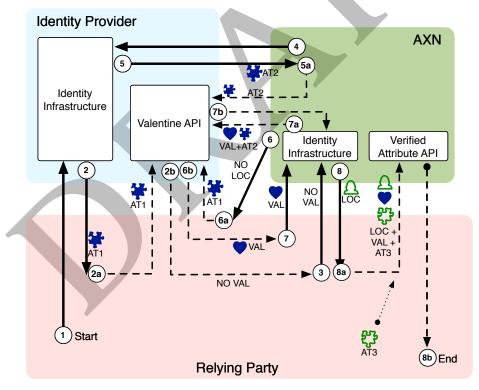


Figure 4: Unknown AXN Attribute Exchange with Redirects and API Calls

The steps shown in Figure 4 are as follows:

#### 1. Identity Assertion Request



A request is made by the Relying Party to the Identity Provider to ascertain the identity of the subject and to obtain consent for the Relying Party to interact with the Identity Provider Valentine API.

#### 2. Identity Assertion Response

On successful authentication and authorization of the Relying Party, an OAuth 2.0 access token (AT1) will be returned to the Relying Party.

a. Valentine API Requests

The Relying Party asks for or queries the subject's Trusted AXN List

b. Valentine API Responses

The list or answer returned from the Identity Provider indicates that this particular AXN is not yet known/trusted by the subject.

#### 3. Empty Locator Request

The Relying Party redirects the subject's browser to the AXN, but cannot include the Valentine token, because the AXN is not yet trusted by the subject.

#### 4. Identity Assertion Request

A request is made by the AXN to the Identity Provider to obtain consent for the AXN to interact with the Identity Provider Valentine API.

#### 5. Identity Assertion Response

On successful authentication of the subject and authorization of the AXN as a trusted client within the attribute exchange context, the Identity Provider issues to the AXN an OAuth 2.0 access token (AT2)

#### a. Valentine API Requests (Trust List Insertion)

The AXN uses the AT2 access token to update or insert themselves into the subject's Trusted AXN List, thus enabling the Identity Provider to generate Valentine tokens.

#### 6. Empty Locator Response

The AXN redirects back to the Relying Party without a locator, so that the Relying Party can now fetch a Valentine token.

#### a. Valentine API Request(s)

The Relying Party again queries the subject's trusted AXN list and finds the AXN in the list. A Valentine token is requested.

#### b. Valentine API Response(s)

The Identity Provider returns a valentine token to the relying party.

#### 7. Locator Request with Valentine token

The Relying Party can now request a valentine token that is targeted to the AXN on behalf of the subject. The Relying Party again makes a Locator Request, this time including the valentine token.

1. Valentine API Token Validation Request

The AXN submits the valentine token along with the AT2 access token to the Valentine API.

#### 2. Valentine API Response

The Identity Provider checks that AT2 represents the same subject as the valentine token and is targeted for the same client, the AXN. If this is true a positive validation result is returned.

#### 8. Successful Locator Response

The AXN can now validate the valentine token and redirects the subject's browser to the Relying Party, returning a locator to the Relying Party that can be used to access the AXN Verified Attribute API for this particular interaction.

#### a. Verified Attribute Request

The Relying Party uses the locator in conjunction with the Valentine token and optionally a preconfigured API access token in an API request to the AXN for the verified attributes.

#### b. Verified Attribute Response

Actual verified attributes are returned to the Relying Party.

#### **Participation Requirements**

Each participant has responsibilities in this system:

#### **Identity Provider**

• Must respond to Identity Assertion Requests with an access token (or a reference to retrieve an access token) that can be used to access the APIs listed below on behalf of the subject.

#### **OIX Attribute Exchange Trust Framework**



- Must maintain and manage a "trusted AXN list" that represents the subject's relationship with one or more AXNs.
- Must offer a "Valentine API" allowing a client to do the following:
  - Fetch a list of the subject's trusted AXNs
  - o Generate and distribute a valentine token intended for an AXN on the trusted list
  - Validate a valentine token provided by an AXN
  - Update the trusted AXN list
- Must ensure that the user in some way knows and consents to allow a given participant to do any of the above activities

#### **Relying Party**

- Must have an existing relationship with one or more AXNs
  - Establishment of relationship is out of scope
- Must act as a relying party to make Identity Assertion Requests and validate Identity Assertion Responses from the IDP.
  - This may require a pre-existing relationship
- Must be able to interact as a client with the IDP Valentine API.
  - To request "read" access to trusted AXN list and access to request valentine tokens
  - To parse the list and determine whether any AXN on the list matches an AXN that the RP has a relationship to
  - To request a valentine token for that AXN
  - To pass the token onto the AXN
- Must be able to interact as a client with AXN Verified Attribute API.
  - To trigger a request for a Locator
  - To use the returned locator to securely retrieve verified attributes for the subject.

#### AXN

- Must have an existing relationship with one or more Relying Parties.
- Must act as a relying party to make Identity Assertion Requests to the IDP and validate Identity Assertion Responses from the IDP
  - This may require a pre-existing relationship
- Must be able to interact as a client with the Identity Provider Valentine API.
  - To request permission to update trusted AXN list and validate valentine tokens
  - To call the valentine validation API
  - To update the subject's trusted AXN list
- Must be able to issue a Locator which can be used to fetch verified attributes for the given subject and optionally within a given session context.
- Must offer an API allowing an RP acting as a client to do the following:
  - Request verified attributes
  - Fetch verified attributes

#### **Constraints and Limitations**

- Consent in this document is narrowly defined in this document to mean protocol level consent. This means that the subject is authorizing a client or relying party to interact with an Authorization Server or Identity Provider.
  - Some Identity Provider APIs also collect consent for attributes to be passed in federated identity tokens.
  - Consent for release of identity data beyond what is offered by the IDP is the full responsibility of the AXN and is out of scope of this document
- Communication between the AXN and Attribute Providers is expected to be proprietary and is out of scope of this document.
- Note that it is <u>not</u> required that each IDP and AXN publish identical APIs or use identical federated identity methodologies. Participants must simply provide equivalent functionality that is sufficiently secured, such that the sequence diagrams can occur.



• New participants are encouraged to closely follow API examples shown here, in hopes that a defacto API standard will evolve

#### **Operational Recommendations**

While not part of the protocol level interactions, the following recommendations are necessary for full certification of the trust framework specification

#### **Security Considerations**

User identity security is foremost in importance; a core objective is to reduce the opportunities for identity misuse on the Internet while enabling users to manage how their information is used by IDPs and RPs on the Internet. The AXN leverages a number of standard protocols across a secure Hypertext Transfer Protocol Secure (HTTPS) network connection. These include:

- Whitelist, is a list or register of entities that, for one reason or another, are being provided a particular privilege, service, mobility, access or recognition. All RPs, APs and IDPs that participate with the AXN are whitelisted, to ensure only authorized businesses are passed user verified claims.
- User-Managed Access (UMA), is a web-based access management protocol designed to give a web user a unified control point for authorizing who and what can get access to their online personal data (such as identity attributes), content (such as photos), and services (such as viewing and creating status updates), no matter where all those things live on the web.
- **Cross-Origin Resource Sharing** (**CORS**) is a web browser technology specification that defines ways for a web server to allow its resources to be accessed by a web page from a different domain.
- System For Cross-Domain Identity Management (SCIM) is a standard created to simplify user management in the cloud by defining a schema for representing users and groups and a REST API for all the necessary CRUD operations. In computer programming create, read, update, and delete (CRUD) are the four basic functions of persistent storage.
- **REpresentational State Transfer (REST)** is a style of software architecture for distributed systems such as the World Wide Web. REST has emerged as a predominant Web service design model.
- **OpenID** is an open standard that describes how users can be authenticated in a decentralized manner, eliminating the need for services to provide their own ad hoc systems and allowing users to consolidate their digital identities. Users may create accounts with their preferred OpenID IDPs, and then use those accounts as the basis for signing on to any website which accepts OpenID authentication. The OpenID standard provides a framework for the communication that must take place between the identity provider and the OpenID acceptor (the RP) An extension to the standard (the OpenID Attribute Exchange) facilitates the transfer of user attributes, such as name and gender, from the OpenID identity provider to the relying party (each relying party may request a different set of attributes, depending on its requirements).
- **Open Standard For Authorization (OAuth)** allows users to share their private resources (e.g., photos, videos, contact lists) stored on one site with another site without having to hand out their credentials, typically supplying username and password tokens instead. Each token grants access to a specific site (e.g., a video editing site) for specific resources (e.g., just videos from a specific album) and for a defined duration (e.g., the next 2 hours). This allows a user to grant a third party site access to their information stored with another service provider, without sharing their access permissions or the full extent of their data.

A user's PII will not be stored at the AXN. The user will assert their attributes at RP sites to establish an account and procure services, and after completing their first verification flow, the user can easily leverage verified attributes to establish new RP accounts, thereby minimizing user friction and promoting adoption. Throughout this identity ecosystem, the user will be leveraging a credential (e.g., OpenID) issued and managed by their IDP which minimizes the use of passwords and reduces the friction associated with user account creation and log in.

The AXN design mitigates many potential threats by virtue of not creating a central data store of verified user attributes. In addition, security and privacy enhancing and protecting technology is built into the AXN infrastructure as follows:

## **OIX Attribute Exchange Trust Framework**



- The implementation of AXN data flows uses Oauth 2.0, HTTPS for the transport layer, white lists to only allow registered IDPs, APs, RPs and users to access the AXN, and encryption techniques applied to data at rest
- OpenID is used for user credentials, AXN user account creation, and user access to the AXN is restricted to being available only via the user's registered IDPs and RPs
- User opt-in to each process control step associated with data collection, verification, and distribution of user attributes
- The use of out of band user verification methods (in addition to an IDP-issued OpenID) by the AXN to authenticate users as they access the AXN using their OpenID (only from IDPs and RPs registered with the AXN) such as SMS with a PIN, IP address, registered device ID, Biometric technologies, and Knowledge Based Access (KBA)
- The AXN user attribute data exchange with IDPs is limited to an encrypted token indicating that an attribute was verified and available with user consent via the AXN to participating RPs; and the actual verified user attributes are not provisioned directly to participating IDPs by the AXN
- Transport Layer Security (TLS) enables a secured connection, which is encrypted and decrypted with key material until the connection closes to prevent data eavesdropping and tampering.

Users will authenticate to their IDP to use their OpenID credential before initiating an account login with their RP. The AXN will create an account for each user, and will accept the OpenID credential as provisioned by the IDP. The AXN will also implement various verification services and methods that will generate claims associated with each user attribute. In all cases, participating RPs will consume the user asserted, verified attributes and associated claims to implement user authentication and authorization services prior to provisioning a user account and user access.

#### **Application Hosting and Infrastructure**

As a cloud service, the AXN doesn't require external systems to be provided by the customer for standard operations. Any RP or IDP-specific requirements for security or privacy should be readily accommodated. The AXN is designed to evolve and be maintained using standard software development methodologies. Any new requirements will be implemented as needed based on a thorough understanding of the customer requirements that are subsequently further refined into functional specifications for product development.

The AXN is designed to scale as needed. Resources are dynamically allocated based on loading requirements with expected uptime of 99+%. If the attributes are being verified for the first time, the entire verification flow can take between 2-3 minutes based on user response time. If the attributes are already verified by user for a different RP, it can be less than 10 seconds.

#### **Identity Provider Valentine API Requirements**

In an attribute exchange network, the Identity Provider has two new responsibilities: Attribute provider tracking and valentine token management. Attribute Provider tracking means that the Identity Provider manages a list for each subject that contains the set of AXNs (or single APs) that are authorized for use. Valentine token management is the process of issuing tokens that securely introduce a Relying Party to an AXN in the presence of a subject known to the Identity Provider. The Valentine API is the RESTful interface that allows interaction with both the Trusted AXN List and the Valentine token service.

Implementers playing the roles of RP and AXN must configure their solutions to interact with Identity Provider Valentine API. The Valentine API security model is described in this guide as using the OAuth 2.0 bearer token usage specification (RFC 6750), however the method by which the access token is actually requested may in fact be a specification other than the OAuth 2.0 Authorization Framework (RFC 6749).

The exact content and methods of the Valentine API will differ between Identity Providers, however the basic tasks should not. Relying Parties must be given a way to find out whether the AXN they deal with is trusted by the subject, and to request a valentine token in the case that the AXN is trusted; AXNs must be able to request that their AXN Identifier be added to the subject's Trusted AXN List, and must be able to submit a valentine token for validation.

Some implementations may combine interfaces to accomplish multiple tasks. An example of this combination might be a case where only the valentine token request interface is supplied to the relying party; an error returned



## **OIX Attribute Exchange Trust Framework**

from that request would constitute a notification that the AXN is not in the subject's trusted AXN list. Another example of a permutation of this API could be a creation of AXN-specific scopes, such that the Identity Assertion Request for a given scope becomes analogous to a Trusted AXN List query, and the access token is either not issued or down-scoped if the subject does not have the particular AXN in the trusted AXN list. For the purposes of clarity, each task is separately documented in this guide.

Other valentine-related management duties are considered outside of the scope of this guide, for example the guide does not discuss how an Identity Provider might decide which AXNs are eligible for inclusion in the Trusted AXN List.

#### **Overall Requirements**

- The Identity Provider MUST document and run an API endpoint or endpoints for the following tasks:
  - Trusted AXN List Query
  - Per-Subject Trusted AXN List Enrollment
  - o Valentine Token Generation
  - o Valentine Token Validation
- The Identity Provider MUST protect Valentine API endpoints using bearer tokens that conform to the RFC 6750 IETF specification.
- The Identity Provider MUST provide an industry standard request mechanism for Relying Parties and AXNs to obtain RFC 6750 compliant access tokens.
- The Identity Provider SHOULD require subject consent prior to issuing an access token that is scoped for the Valentine API.
- The Identity Provider SHOULD provide a user interface through which the subject can view and revoke the access granted to both AXN and RP.
- The Identity Provider MUST protect the Valentine API using Transport Layer Security (TLS)

#### Security

• The validity window of the valentine token is **RECOMMENDED** to be no greater than 24 hours

#### **Trusted AXN List Query Requirements**

- The AXN MUST communicate in advance the list of AXN Identifiers that correspond to all supported Identity Providers.
- The Identity Provider MUST document a way in which the Relying Party can discover whether an AXN is on the Trusted AXN List of the subject of the presented OAuth 2.0 access token.
  - The Identity Provider MAY provide an interface for the RP to request a list containing the AXN Identifiers of zero or more AXNs with a relationship to the subject of the presented OAuth 2.0 access token.
  - The Identity Provider MAY provide an interface to allow an RP to request the status of a provided AXN Identifier.
  - The Identity Provider MAY specify an error code to be returned from the Valentine Token Generation Request to communicate that the requested AXN is not in the Trusted AXN List of the subject.
- The Identity Provider SHOULD limit read access to the Trusted AXN List to clients that have been authorized by the Subject.

#### Per-Subject Trusted AXN List Enrollment Requirements

- The Identity Provider MUST document a way in which an AXN can be added to the Trusted AXN List of the owner of the presented access token.
  - The Identity Provider MAY interpret a successfully authorized Identity Assertion Request for the Valentine API from a known AXN client ID as a request to enroll in the subject's Trusted AXN List.
  - The Identity Provider MAY publish an interface where the AXN Identifier is explicitly placed into the Subject's Trusted AXN List
- The Identity Provider MAY store information in the Trusted AXN List over and above the simple enrollment.



• The Identity Provider MUST ensure that only the AXN client id can request enrollment for the corresponding AXN Identifier.

## **AXN Identifier Format**

It is an Identity Provider implementation decision as to how exactly the Relying Party determines whether a given AXN Identifier is on the subject's Trusted AXN List. The format of the AXN Identifier is also an Identity Provider Implementation decision. In the absence of an overriding architectural decision, this guide recommends that the Identity Provider allow the AXN to set a self-identifying URI as the AXN Identifier. In this case, the Relying Party should ensure that the domain of the AXN Identifier matches the domain of the URL that the Locator Request is sent to.

#### Valentine Token Generation Requirements

- The Relying Party MUST specify a target AXN Identifier when making a valentine token generation request.
- If the Identity Provider generates a valentine token, the token MUST have the following characteristics:
  - The target AXN MUST be on the Subject's Trusted AXN List
  - The valentine token MUST be explicitly scoped for the specified target AXN
  - The valentine token MUST be delivered to a Relying Party authorized for the
- The Identity Provider MUST only accept valentine token generation requests that include a single AXN Identifier as the target.
- The Identity Provider MUST only return the generated valentine token to the requesting client if the requested AXN Identifier is present in the Subject's Trusted AXN List
- If the Identity Provider uses pairwise pseudonymous subject identifiers and includes a Subject identifier in the Valentine token, that subject identifier is RECOMMENDED to be encrypted to prevent leakage of information to the Relying Party
- The Identity Provider MAY encrypt the entire valentine token to keep all parties from introspecting the token independently.

#### Valentine Token Validation Requirements

- The Identity Provider MUST return a failure status under the following conditions:
  - If the OAuth 2.0 Access token used to authorize API access does not belong to the user for whom the Valentine token was generated
- The AXN MUST ignore unrecognized fields in the Valentine Token

#### **Use Limitations**

• The AXN MUST NOT attempt to validate the valentine token if a subject identifier is present in the valentine token and that subject identifier does not match the subject identifier returned from the Federated Identity Assertion.

## **Identity Provider Valentine API Authentication**

Both the Relying Party and the AXN must obtain OAuth access tokens that represent the user present in the browser to be able to access the Identity Provider Valentine API. To get these two items, both the Relying Party and the AXN must each in turn redirect the subject to the Identity Provider, making an identity assertion request. If the subject is already authenticated and has already consented to allowing the RP and AXN to act as a client, the Identity Provider may respond to the identity assertion request without displaying anything visible to the subject, instead transparently including in the identity assertion response either the actual assertion containing the data directly, or a pointer to retrieve the identity assertion from an API. If however the user is not already authenticated at the Identity Provider or consent needs to be collected, the user will be prompted.

The identity assertion request described above may be implemented in a number of industry standard ways. Identity standards such as OpenID 2.0, OAuth 2.0, OpenID/OAuth Hybrid or OpenID Connect are examples of industry best practice ways to securely request attribute information across domains.



Any of the above listed standards may be used in an AXN flow. More detailed requirements are listed below.

Note: This section does not discuss how the **subject** authenticates – it is assumed the mechanism for validating the identity of the user is wholly the responsibility of the Identity Provider and is out of scope for this document. This section is meant to describe how either an RP or an AXN, acting as a **client** can make a federated identity request and receive attributes back that identifies the subject and enables the client to act in a **delegated capacity** on behalf of the subject while making API requests to the Identity Provider Valentine API.

#### Valentine API General Requirements

#### Security

- The identity assertion request destination URL MUST be protected by Transport Layer Security (TLS).
- The Identity Provider SHOULD obtain consent from the subject to release identity information.

#### **Identity Provider Requirements**

- The Identity Provider MUST publish at least one standards-based method to make an Identity Assertion Request and provide federated responses upon successful request.
- Upon successful authorization of Valentine API scopes during an identity assertion request, the Identity Provider SHOULD return an access token to the client.
- If an Identity Provider returns identity attributes to the client, the identity attributes MUST be signed

#### **Client Credentials**

- The Identity Provider MAY require that the RP and AXN pre-register a client identifier and/or client secret.
- The Identity Provider MAY issue credentials to be used by the RP and AXN when making Identity Assertion Requests.

#### **Identity Assertion Request**

#### **OpenID 2.0**

- Identity Providers providing an OpenID 2.0 Federated Identity service:
  - MUST conform to the OpenID 2.0 Specification where applicable
  - MAY conform to the OpenID 2.0 PAPE Specification
  - MUST perform RP Discovery

# • Ide

- Identity Providers providing an OAuth 2.0 Federated Identity service:
  - MUST conform to RFC 6749 and 6750 where applicable
  - MAY provide a request using the code response type
  - MAY provide a request using the token response type

#### **OpenID Connect**

- Identity Providers providing an OpenID Connect Federated Identity service:
  - MUST conform to the OpenID Connect Messages spec at http://openid.net/connect

#### Verified Attribute API Requirements

The API by which the AXN communicates data to the RP is expected to most commonly be a read-only RESTful API, and the recommended design pattern for data request and response is a SCIM 1.1 resource request. Other methods for requesting and receiving attributes are acceptable, provided they comply with the Requirements listed below.

From a Relying Party perspective, there are two different sets of considerations for consuming from the verified attribute API that correspond to the type of data consumed. Those two design patterns are discussed below as the "synchronous" and "asynchronous" consumption models.



#### **Overall Requirements**

#### Security

- Verified attribute API endpoints MUST be protected by TLS
- It is RECOMMENDED to use RFC 6750 to protect verified attribute APIs
- Attributes offered by a verified attribute API SHOULD be limited to one-time use only

   Exact details of attribute consumption are contractual
- Data availability of attributes via the API SHOULD have a tightly time-limited expiry date
   Lifetime of data availability is RECOMMENDED not to exceed 15 minutes
- If verified attribute data passes via the browser it MUST be encrypted

#### Content

- 1. It is the AXN's responsibility to ensure that only the minimum set of data requested by the Relying Party is available via the Verified Attribute API.
- 2. It is the AXN's responsibility to ensure that once the published expiry date has passed for the data, the Verified Attribute API returns an appropriate error.

#### Protocol

It is RECOMMENDED for the AXN to use the SCIM 1.1 REST API protocol to request and retrieve verified attributes

- SCIM 1.1 REST API documentation can be found at <a href="http://datatracker.ietf.org/doc/draft-ietf-scim-api">http://datatracker.ietf.org/doc/draft-ietf-scim-api</a>
- The AXN MUST support the GET verb as per SCIM 1.1 section 3.2.2
- The AXN SHOULD NOT support data modification or deletion verbs such as PATCH or DELETE
- The RP SHOULD be able to request user data based on the subject identifier

#### **Client Authentication**

- The AXN MUST require an HTTP Authorization header on all calls to verified API endpoints.
- THE AXN MAY accept either HTTP basic credentials or RFC 6750 OAuth 2.0 tokens to authenticate clients.

#### API Security via RFC 6750

If the AXN is using RFC 6750 (OAuth 2.0) to protect the verified attribute API:

- The AXN SHOULD use the 'code' response type
- The AXN SHOULD issue refresh tokens
- The validity window of any OAuth token SHOULD NOT exceed the average data availability lifetime

#### Verified Attribute API Authentication

There are a number of ways that access to the Verified Attribute API can be secured. This is largely an implementation decision on the part of the AXN, and while a standards-compliant design pattern has been documented below as an example for technicians wanting to at least be given a starting point, the actual mechanism used is dictated by the AXN and could take many forms. Regardless of the mechanism by which the API is secured, the following requirements apply:

#### **General Requirements**

- 1. The API MUST be protected using Transport Layer Security (TLS)
- 2. Each Relying Party MUST be issued unique client credentials to access the Verified Attribute API
- 3. The AXN MUST publish an expiry date for the verified attribute data available from the Verified Attribute API
- 4. The AXN MAY publish a one-time-access policy for the Verified Attribute API



#### **AXN Requirements**

- 1. The AXN MUST NOT return an API URL that contains within the URL string any personally identifying or confidential information
- 2. The AXN MUST NOT return verified attributes to the Relying Party if the Relying Party attempts to access the data after the published expiry date

#### **Relying Party Requirements**

If the AXN publishes a one-time-access policy for the Verified Attribute API, or if the expiry date for a given set of verified attributes has expired, an RP needing to re-consume verified attributes subsequent to first access MUST NOT make a call to the Verified Attribute API, but instead retrieve a new Valentine token for that user, re-engaging with the AXN for "fresh" attributes.

#### **AXN Locator Request**

Once a relying party has accessed the subject's list of trusted AXNs, the relying party must redirect the subject's browser to the AXN. Note that this redirection can occur in one of two circumstances:

- The AXN identifier was found in the subject's trust list
- In this case, the relying part will be passing a valentine token as part of the redirect
  - The AXN identifier was not found in the subject's trust list
    - In this case, the relying party is considered to be introducing a new subject to the AXN. No valentine token can be passed, and the AXN must work with the subject to be added to the trust list before continuing

Depending on the implementation, the redirection of the RP to the AXN may either occur as part of a token request for access to the Verified Attribute API or as a standalone redirection. Either implementation is supported but the following requirements must be followed.

#### **AXN Requirements**

- The redirection target URL MUST be protected by Transport Layer Security (TLS)
- The AXN MUST take reasonable measures to identify the referring party as being a valid Relying Party

#### **Relying Party Requirements**

- The Relying Party MUST submit a unique client credential as part of the request
- The Relying Party MAY also submit a client secret or other means to directly authenticate
- The Relying Party SHOULD NOT include the valentine token directly in the target URL

#### AXN Locator Response

In the case where the Valentine token validates, and the subject successfully interacts with the AXN such that verified attributes can be produced and made available to the Relying Party, the AXN SHOULD return a response to the Locator Request that includes a Locator value.

The Locator is a reference that can be used to call a specific REST API location in the Verified Attribute API. The format, lifespan and meaning of the Locator is specific to the implementation – it may represent a static reference to a subject, or it may represent an ephemeral reference to a subject within a specific context and timeframe. Communication of the locator's format, cardinality and meaning is done out of band and is not within the scope of this document.

#### **AXN Locator and Locator Response Requirements**

- 1. The value of the Locator MUST NOT itself contain personally identifiable information
- 2. The Locator Response MUST be protected by Transport Layer Security (TLS)
- 3. A Locator MUST only be sent if the access token AT2 has been successfully requested from the Identity Provider
- 4. A Locator MUST only be sent if the Identity Provider successfully validates the Valentine token

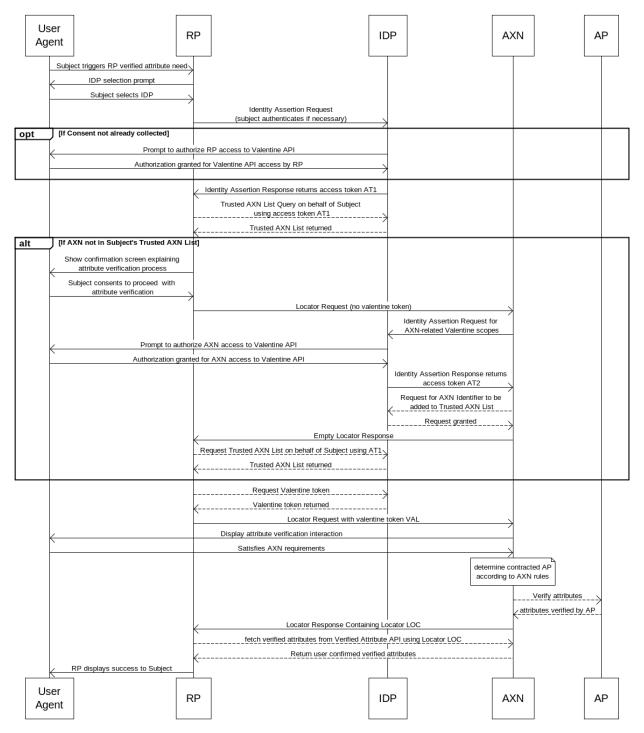


## **Detailed Protocol Sequences**

Legend:

- Dotted lines represent backchannel (no browser present)
- Solid lines represent front channel (browser present)





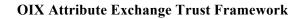
**Figure 5 : First Time User Enrolling With RP and AXN** 



## **OIX Attribute Exchange Trust Framework**

	Use Age		RP		IDP		AXN	A	Ρ
		User triggers RP verified attribute n	eed						
	4	IDP selection prompt							
		Subject selects IDP	\ \						
				Identity Assertion Request for RP-related Valentine scopes (subject authenticates if necessary)	$\rightarrow$				
op	ot _	[If Consent not already collected]							
	<pre>k</pre>	Pr	ompt to au	uthorize RP access to AP list					
	Ê	Α	uthorizatio	on granted for AP list scope	$\rightarrow$				
			<	Identity Assertion Response returns access token AT1 Query Trusted AXN List from Valentine API with token AT1 Trusted AXN list returned XXN Identifier found in list aquest Valentine token generation with AT1 and AXN Identif Return Valentine token VAL Locator Requ interact with Subject	fier uest includ	ding VAL entity Assertion Request for AXN-related valentine sc Identity Assertion Response returns access token AT2 Call Valentine API validation with AT2 and VAL validation success returned	>		
	K			interaction concluded					
	F			Successful Locato	r Respons	se returns LOC	$\rightarrow$		
			<	Call Verified At	1.				
				Return user confi			>		
		success returned							
	Use Age		RP	]	IDP		AXN	A	Р

## Figure 6 : Existing AXN User Interacting with RP





#### **Design Pattern Recommendations**

Many of the choices implementers can make while interacting with an AXN have more to do with the implementer's core business than with the process of communicating verified attributes across domains. The examples in this section detail how some AXN members have constructed their implementation, and are intended to show what could be done. This section is meant to inform a new implementer on what kinds of information they may wish to construct, or what kinds of data may be seen from partners.

#### **Identity Provider Patterns**

#### Valentine Token Construction

- Valentine Token MAY be constructed in the following way:
  - Format must be a signed JWT as per the JOSE specification
  - Valentine Token MAY contain the following information:
    - Issuer: an identifier or endpoint that identifies the Issuer
    - Issue Time: the time that the valentine was issued
    - Expiry: the time after which the Valentine is no longer valid
    - RP ID: the clientid of the requesting RP
    - AXN ID: the clientid of the requested AXN
  - Exact field names will vary by Identity Provider
- Identity Providers MAY include additional fields unique to their processing needs

#### **Token** Audience

The Valentine Token is constructed by the Identity Provider and eventually validated by the Identity Provider. In some implementations, this is literally interpreted in the token as the issuer and audience attributes having the same value. In such a case, the AXN ID may be absent, may be placed in a custom attribute, or may be listed in the audience attribute in addition to the original issuer of the token in an array. Other implementations may define the RP ID as the "authorized party" and the AXN ID as the "intended audience", and simply consider the ultimate audience (the issuer) as implied.

#### **Example Valentine Token**





#### **Example Token Header After Decoding**

Header { "alg":"RS256",



"typ":"JWT" }

#### Example Valentine Token Body After Decoding

Sequences are shortened

```
Body
{
    "aud":"ao1fd5uyaI9j6xoe",
    "exp":86400,
    "iat":1360610851,
    "iss":"https://axn.screenname.aol.com",
    "_aol":"T2JPIraVIKK930yrjgZE16TL4i_4YotDTl-
gi5ChLZ4iOzXIoeqRSINryPqt1Zr9INx6Nffkguicm5b...6O99d87RTYqlzvBCylSA"
}
```

#### **Trusted AXN List Content Example**

The Trusted AXN List is a per-user list maintained by the Identity Provider. Exact content of the AXN List is an implementation detail however it is strongly recommended that implementers begin to harmonize the implementation details in this area.

#### **AXN Identifiers**

The AXN Identifier listed on the Trusted AXN List is owned by the Identity Provider, and may be defined differently for different Identity Providers.

The AXN must communicate which identifier should expected by the Relying Party for each supported Identity Provider.

For example, AXN "A" may appear on the Trusted AXN List of Google as a guid, while the same AXN could appear on the Trusted AXN List as "AXN-A-CLIENTID".

#### Attribute Network Patterns 4

#### **Example SCIM Data Payload**

Each AXN will publish the schema of attributes that they will publish, and then make those attributes available via API. Here is an example of a JSON object delivered via SCIM that an AXN might want to construct to communicate data coming from multiple backend Attribute Providers:

```
provider:"ATTRIBUTES R US",

"attributes":

{"homePhone":"5555551201",

"provider":"ATTRIBUTES R US",

"verification":"authoritative",

"attributeType":"Telephone",

"dateCreated":1365542498645,

"dateVerified":1365542498643

},

{"billAddress":"432 MAIN STREET, MYTOWN, ST 21100",

"provider":"ATTRIBUTES R US",

"verification":"third party",

"attributeType":"Address",

"dateCreated":1365542498645,

"dateVerified":1365542498643
```



```
},
                    {"phoneAddressMatch":true,
                    "provider":"ATTRIBUTES R US",
                    "verification":"authoritative",
                    "attributeType":"attributeMatch",
                    "dateCreated":1365542498645,
   "dateVerified":1365542498643
                    },
},
ł
 provider:"DEVICE SYSTEMS, INC",
 "attributes":
  {"Device":"t6jmg94u90348fg0912",
  "provider": "DEVICE SYSTEMS, INC.",
  "verification":"directCapture",
  "attributeType":"Device ID",
  "dateCreated":1365542498645,
  "dateVerified":1365542498643
                        }
        },
         ł
         provider:"INFORMATION INTERSECTION",
 "attributes":
  {"ssnDobMatch":true,
  "provider":"INFORMATION INTERSECTION",
  "verified":"third party",
  "attributeType":"attributeMatch",
  "dateCreated":13655424914535,
  "dateVerified":13655425548643
        }
```



#### **TIG Appendix A: Identity Provider API Examples**

The Attribute Exchange Network (AXN) API for Identity Providers (IDP) is built on the foundation of Google's Street Identity API, and provides functionality for Relying Parties (clients) and Service Providers by exposing three endpoints: Discovery Endpoint, Token Endpoint and Token Info Endpoint.

Discovery Endpoint allows Relying Parties to discover Service Providers that have been authorized by users at an IDP (e.g., Google, AOL, Verizon) for a specific purpose - e.g., to act as sources of some trustworthy information. An example of a Service Provider is an application that can provide a verified street address of the user. Relying Parties can discovery such a Service Provider using Street Identity API if the user has authorized the Service Provider for a specific scope (in this case - the https://www.idpapis.com/auth/streetidentity.write scope). The AXN version still enables this functionality, but simplifies the transactions and user experience by serving as a conduit for multiple Service Providers and Attribute Providers.

The Token Endpoint allows Relying Parties to obtain access tokens that can be later used to access information or use services provided by Service Providers.

Service Providers can use the Token Info Endpoint to validate tokens that these providers receive from Relying Parties.

#### **Google Street Identity**

The Google Street Identity API can be used as a Valentine API. The section here refers to the Google API as of 12 December 2013, please refer to the official Google Documentation at time of implementation to confirm that no changes have been made.

Relying Parties can use the Discovery Endpoint (/discovery) and Token Endpoint (/token). Service Providers can use the Token Info (/tokeninfo) endpoint, which supports HTTP GET and HTTP POST methods.

discovery	Retrieves a map of scopes and lists of authorized Service Providers for these scopes.
token	Retrieves a response containing an issued signed JWT token for a specific Service Provider.
tokenInfo	Validates a signed JWT token and returns token information. Clients can use either HTTP GET or POST methods.
storeData	Stores or updates user data in an encrypted token that is created by the AXN.
fetchData	Retrieves user data related encrypted for subsequent usage.

#### discovery Endpoint

- Requires authorization
- Retrieves a map of scopes and lists of authorized Service Providers for these scopes.

The Discovery Endpoint is exposed by Google for Relying Parties (RP). Discovery Endpoint allows RP to obtain the list of clientIds of Service Providers (SP) that have been authorized by a particular user of Google for a specific set of Street Identity related scopes. Currently, these scopes are:

- <u>https://www.idpapis.com/auth/streetidentity.write</u>
- https://www.googleapis.com/auth/verifiedage.write
- https://www.googleapis.com/auth/verifiedgender.write
- The RP, as the client of this endpoint, obtains information about "read" type scopes, however, which may be one of the following:
  - <u>https://www.idpapis.com/auth/streetidentity.read</u> https://www.googleapis.com/auth/verifiedage.read
  - https://www.googleapis.com/auth/verifiedgender.read



For example, if there is a Service Provider that has obtained authorization for the https://www.idpapis.com/auth/streetidentity.write scope then the RP would obtain this clientId in the list for https://www.idpapis.com/auth/streetidentity.read scopes. See further explanation in this section.

#### Request

#### **HTTP Request**

GET https://www.idpapis.com/streetidentity/discovery **Optional Parameters** 

Property Name	Value	Description
Scope	string	Space-delimited list of scopes for which lists of Service
		Providers should be returned.

#### Authorization

This request requires authorization with at least one of the following scopes.

Scope	
ht	ttps://www.idpapis.com/auth/streetidentity.read
ht	ttps://www.googleapis.com/auth/streetidentity.read
ht	ttps://www.googleapis.com/auth/verifiedgender.read

#### **Request Body**

Do not supply a request body with this method.

#### Response

If successful, this method returns a response body with the following structure:

```
"https://www.googleapis.com/auth/streetidentity.read": [
```

string

```
"https://www.googleapis.com/auth/verifiedage.read": [
```

string],

"https://www.googleapis.com/auth/verifiedgender.read": [ *string* 

)]

Property Name	Value	Description
https://www.goog	list	List of clientIds of Service Providers that have been authorized for the
leapis.com/auth/st		"streetidentity.write" scope. The "streetidentity.write" scope is a superset
reetidentity.read[]		of the "streetidentity.read" scope. The client that makes the discovery
		should only be concerned with understanding the "read" type scope. This
		field is optional in the response returned to the client and is not included if
		the request was not authorized for the "streetidentity.read" scope or if
		there were no Service Providers authorized by the user for the matching
		"streetidentity.write" scope.
https://www.goog	list	List of clientIds of Service Providers that have been authorized for the



leapis.com/auth/v erifiedage.read[]		"verifiedage.write" scope. The "verifiedage.write" scope is a superset of the "verifiedage.read" scope. The client that makes the discovery should only be concerned with understanding the "read" type scope. This field is optional in the response returned to the client and is not included if the request was not authorized for the "verifiedage.read" scope or if there were no Service Providers authorized by the user for the matching "verifiedage.write" scope.
https://www.goog leapis.com/auth/v erifiedgender.read []	list	List of clientIds of Service Providers that have been authorized for the "verifiedgender.write" scope. The "verifiedgender.write" scope is a superset of the "verifiedgender.read" scope. The client that makes the discovery should only be concerned with understanding the "read" type scope. This field is optional in the response returned to the client and is not included if the request was not authorized for the "verifiedgender.read" scope or if there were no Service Providers authorized by the user for the matching "verifiedgender.write" scope.

#### token Endpoint

- Requires authorization
- Retrieves a response containing an issued signed JWT token for a specific Service Provider.

## Request

## **HTTP Request**

POST https://www.idpapis.com/streetidentity/token Required Parameters

	Property Name	Value	Description
	client_id	string	Client ID of the Service Provider for which token should be
Danam			issued.

## **Optional Parameters**

Property Name	Value	Description
Scope	string	Scope for which token should be issued.

#### Authorization

This request requires authorization with at least one of the following scopes

Scope	bpe				
	https://www.googleapis.com/auth/verifiedage.read				
	https://www.googleapis.com/auth/streetidentity.read				
	https://www.googleapis.com/auth/verifiedgender.read				

#### **Request Body**

Do not supply a request body with this method.

#### Response

If successful, this method returns a response body with the following structure:

```
{
"token": string,
"expires in": integer,
```



"scope": string

Property Name	Value	Description
token	string	Signed Service Token (JWT). Signing is done according to the JSON Web Signature (JWS) standard. The signed token has the following structure: {base64urlenc_header}.{base64urlenc_jsonpayload}.{base64 urlenc_sig}
expires_in	integer	The expiry time of the token, as number of seconds left until expiry.
scope	string	Space-delimited list of scopes for which the token is authorized.

## tokenInfo Endpoint

Validates a signed JWT token and returns token information. Clients can use either HTTP GET or POST methods.

## Request

## **HTTP Request**

GET|POST https://www.idpapis.com/streetidentity/tokeninfo?key={API\_KEY}

## **Required Parameters**

	Description
Token         string         Signed JWT token that should be validated	Signed JWT token that should be validated

#### **Request Body**

Do not supply a request body with this method.

## Response

```
"issuer": string,
"audience": string,
"issued to": string,
"user_id": string,
```

"scope": *string*, "issued\_at": *long*, "expires\_at": *long* 

Property Name	Value	Description
Issuer	string	The URL of the Street Identity API Token Endpoint
Audience	string	Client ID of the Service Provider for which the token was
		issued
issued_to	string	Client ID of the Relying Party to which the token was issued.
user_id	string	Obfuscated GAIA user ID for which the attribute token was
		issued.
Scope	string	Space-delimited list of scopes for which the token is
		authorized.
issued_at	long	Epoch time when the token was issued.



expires\_at long Epoch time when the token expires.

#### storeData Endpoint

- Requires authorization
- Stores user related encrypted data token.

#### Request

#### **HTTP Request**

POST https://www.idpapis.com/streetidentity/storeData

#### Parameters

Property Name	Value	Description
userData	String	User data related encrypted token

#### Authorization

This request requires authorization with at least one of the following scopes

Scope		
	https://www.idpapis.com/auth/userdata	

## **Request Body**

Do not supply a request body with this method.

#### Response

If successful, this method returns a response body with the following structure:

"response": string

}\_\_\_\_

Property Name	Value	Description
response	String	Success/Failure
	*	

## fetchData Endpoint

- Requires authorization
- Retrieves user related encrypted data token.

#### Request

## **HTTP Request**

GET https://www.idpapis.com/streetidentity/fetchData

Parameters

Do not supply any request parameters with this method.

#### Authorization



This request requires authorization with at least one of the following scopes

Scope

https://www.idpapis.com/auth/userdata

#### **Request Body**

Do not supply a request body with this method.

#### Response

If successful, this method returns a response body with the following structure:

{
 "userData ": string
}

Property Name	Value	Description
userData	String	User data related encrypted token

## **TIG Appendix B: Web Sequence Diagram Scripts**

The sequence diagrams used in this document are generated at <u>http://websequencediagrams.com</u>. To alter or improve the existing diagrams, copy the scripts below into the left side of the screen. Some script features require the use of the paid version of the website.

#### Script 1: First time user enrolling with RP and AXN

participant "User\nAgent" as user participant RP as rp participant IDP as idp participant AXN as axn participant AP as ap user->rp:Subject triggers RP verified attribute need rp->user:IDP selection prompt user->rp: Subject selects IDP rp->idp:Identity Assertion Request\n(subject authenticates if necessary) opt If Consent not already collected idp->user:Prompt to authorize RP access to Valentine API user->idp:Authorization granted for Valentine API access by RP end idp->rp:Identity Assertion Response returns access token AT1 rp-->idp:Trusted AXN List Query on behalf of Subject\n using access token AT1 idp-->rp: Trusted AXN List returned

alt If AXN not in Subject's Trusted AXN List rp->user:Show confirmation screen explaining\n attribute verification process user->rp: Subject consents to proceed with\n attribute verification rp->axn:Locator Request (no valentine token) axn->idp:Identity Assertion Request for\n AXN-related Valentine scopes idp->user:Prompt to authorize AXN access to Valentine API user->idp:Authorization granted for AXN access to Valentine API idp->axn:Identity Assertion Response returns\n access token AT2 axn-->idp:Request for AXN Identifier to be\n added to Trusted AXN List idp-->axn: Request granted



axn->rp: Empty Locator Response rp-->idp: Request Trusted AXN List on behalf of Subject using AT1 idp-->rp: Trusted AXN List returned end rp-->idp: Request Valentine token idp-->rp: Valentine token returned rp->axn: Locator Request with valentine token VAL axn->user:Display attribute verification interaction user->axn:Satisfies AXN requirements note over axn:determine contracted AP\n according to AXN rules axn-->ap:Verify attributes ap-->axn:attributes verified by AP axn->rp:Locator Response Containing Locator LOC rp-->axn : fetch verified attributes from Verified Attribute API using Locator LOC axn-->rp:Return user confirmed verified attributes rp->user:RP displays success to Subject

#### Script 2: Existing AXN user enrolling services at RP

participant "User\nAgent" as user participant RP as rp participant IDP as idp participant AXN as axn participant AP as ap

user->rp:User triggers RP verified attribute need rp->user:IDP selection prompt user->rp: Subject selects IDP rp->idp:Identity Assertion Request for RP-related Valentine scopes \n(subject authenticates if necessary) opt If Consent not already collected idp->user:Prompt to authorize RP access to AP list user->idp:Authorization granted for AP list scope end idp->rp:Identity Assertion Response returns access token AT1 rp-->idp:Query Trusted AXN List from Valentine API with token AT1 idp-->rp: Trusted AXN list returned note right of rp: AXN Identifier found in list rp-->idp: Request Valentine token generation with AT1 and AXN Identifier idp-->rp: Return Valentine token VAL rp->axn:Locator Request including VAL axn->idp:Identity Assertion Request for AXN-related valentine scopes idp->axn:Identity Assertion Response returns\n access token AT2 axn-->idp:Call Valentine API validation\n with AT2 and VAL idp-->axn:validation success returned axn-->user: interact with Subject user->axn: interaction concluded axn->rp: Successful Locator Response returns LOC rp-->axn : Call Verified Attribute API with LOC axn-->rp:Return user confirmed verified attributes rp->user:success returned